

What are community health services?

Most community healthcare takes place in people's homes. Teams of nurses and therapists coordinate care, working with other professions including GPs and social care.

www.nhsconfed.org/communityservices

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340 million 340m GP contacts¹ GP SURGERY 100 million+ community health contacts with patients² 84.8 million 100m attendances to hospital OUTPATIENTS 84.8m COMMUNITY outpatient H appointments³ 22.4 million visitors⁷ help attendances to A&E⁴

Community services make up ± 9.75 billion of the entire £102.57 billion NHS budget⁶

10,000+ health give children the best start in life.



47,000+ community service nurses 5 coordinate and provide care for millions of people with complex needs and multiple long-term conditions.

Specialist services: e.g. for learning disability, dementia, disability equipment.



Physiotherapists, occupational therapists, speech and language therapists and podiatrists help recovery e.g. after a fall or stroke, and enable people with disabilities to live independently.

Keeping you healthy:

- school nurses
- sexual health
- smoking cessation
- falls prevention.





Multi-disciplinary teams – highly skilled, specialist teams provide home care for people with serious complex illnesses, e.g. intravenous therapy at home rather than in hospital.



'Rapid response' alternative to A&rE – in Birmingham, 1,668 admissions were avoided through nurses diagnosing and treating, saving £4.4 million.⁸

Small local hospitals treat minor injuries, offer treatments and provide inpatient rehabilitation.

81 per cent of people would prefer to die at home.⁹ Community palliative and end-of-life care can enable this and improve quality of life.¹⁰

The future?

"Out of hospital care needs to become a much larger part of what the NHS does." NHS England Five Year Forward View

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1. NHS England 2013 2. King's Fund 2014 3. HSCIC Mar 14-Feb 15 4. NHS England 2015 5. HSCIC 2015 6. Nuffield Trust 2014 7. Department of Health 2014 8. NHS Confed 2015 9. ONS 2013 10. Nuffield Trust 2012

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