NHS Confederation

NHS Providers

Breakout session

Unlocking the power of partnerships to transform care and improve performance

Professor Andy Brooks
National Association of Primary Care

Amy Jackson
West Essex Health and Care Partnership

Dr Sian Stanley
Stort Valley and Villages PCN

Nicole Rich
Essex Partnership University Hospital Trust

Andrew Kelso
The Princess Alexandra Hospital NHS Trust

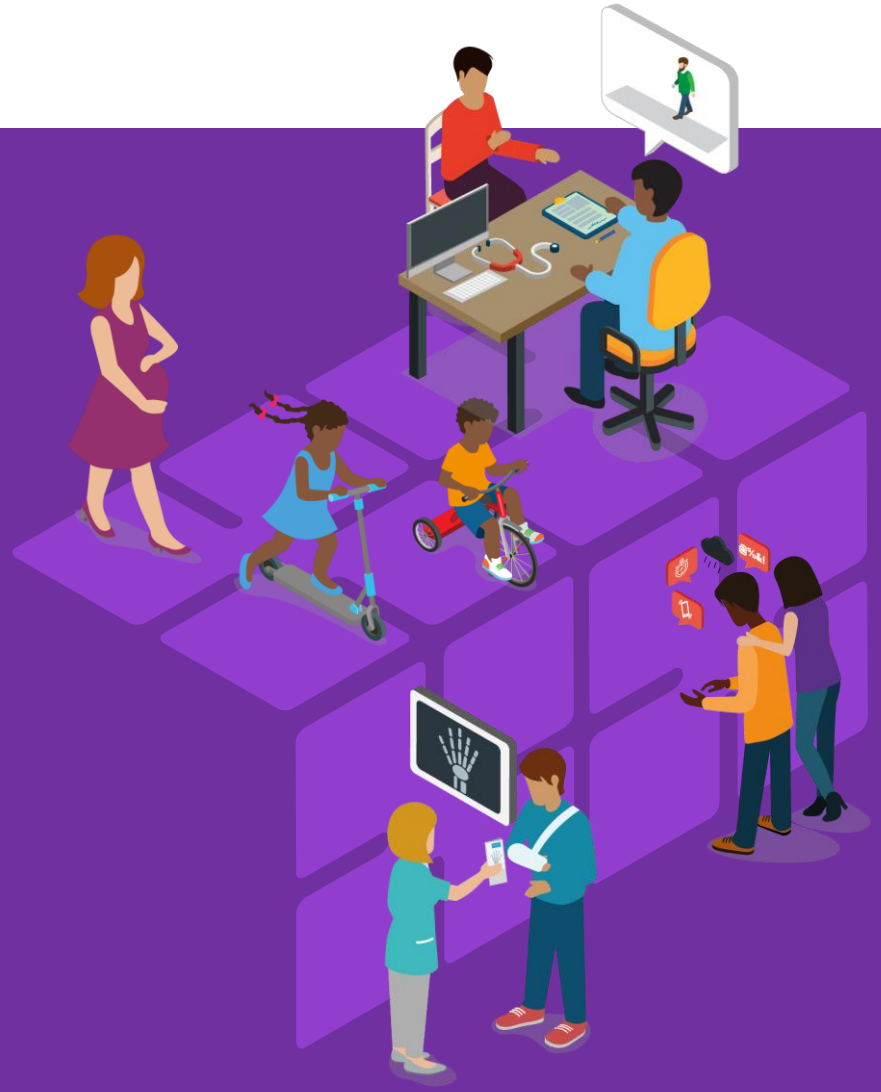
Ann Nutt
The Princess Alexandra Hospital NHS Trust

Join at slido.com
#3637202

West Essex Health and Care Partnership

NHS

Unlocking the power of partnerships to transform care and improve performance



NHS Confederation Care Closer to Home Conference

24 February 2026

Working together
for a healthier future

Agenda

Item	Lead
Introductions	All
Our Partnership Journey	Nicole Rich, Director for Community Physical and Mental Health, Essex Partnership University NHS Foundation Trust
INT Proactive Care and Frailty Work	Amy Jackson, Deputy Director of Transformation and Integration, West Essex Health and Care Partnership, Herts and West Essex ICB & Essex County Council
Enhanced Commissioning Framework	Dr Sian Stanley, GP Clinical Lead, Stort Valley and Villages PCN
Resident Perspective	Ann Nutt, Patient Panel Chair, Princess Alexandra Hospital NHS Trust
Partnership Driven System Impact and Close	Dr Andrew Kelso, Chief Medical Officer, Princess Alexandra Hospital NHS Trust
Panel Discussion	Led by Professor Andy Brooks, National Association of Primary Care

Our Partnership Journey

Innovation & Early Integration (2014-2018)

100 Day Challenge Test of Change

Single Point of Access Established

Joint Director (Community Health and Adult Social Care)

One Health and Care Partnership formed

System Building & Neighbourhood Integration (2019-2022)

Primary Care Networks (PCNs) formed

Out of Hospital Model of Care

Integrated Neighbourhood Teams (INTs) aligned to PCNs

Partnership relaunched with further joint roles

Integrated Care Coordination Centre (CCC)

Intermediate Care Review (Bearing Point)

INT Proactive Care Blueprint

Transformation, Impact and Scale (2023-2026+)

Care Closer to Home Model of Care

Blueprint and Frailty interventions rolled out across all INTs

Integrated Urgent Treatment Centre (IUTC)

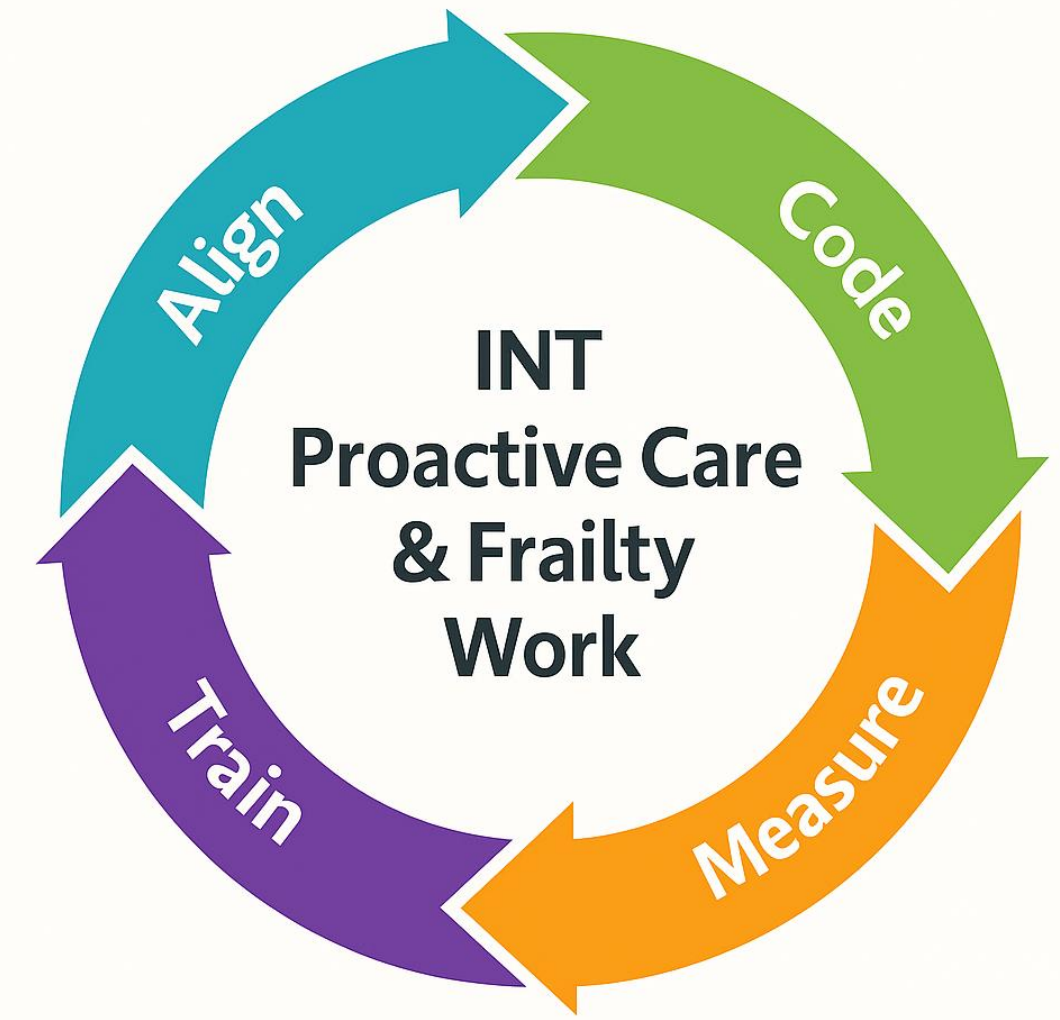
Hospital at Home Integration

Complex Bedded Model

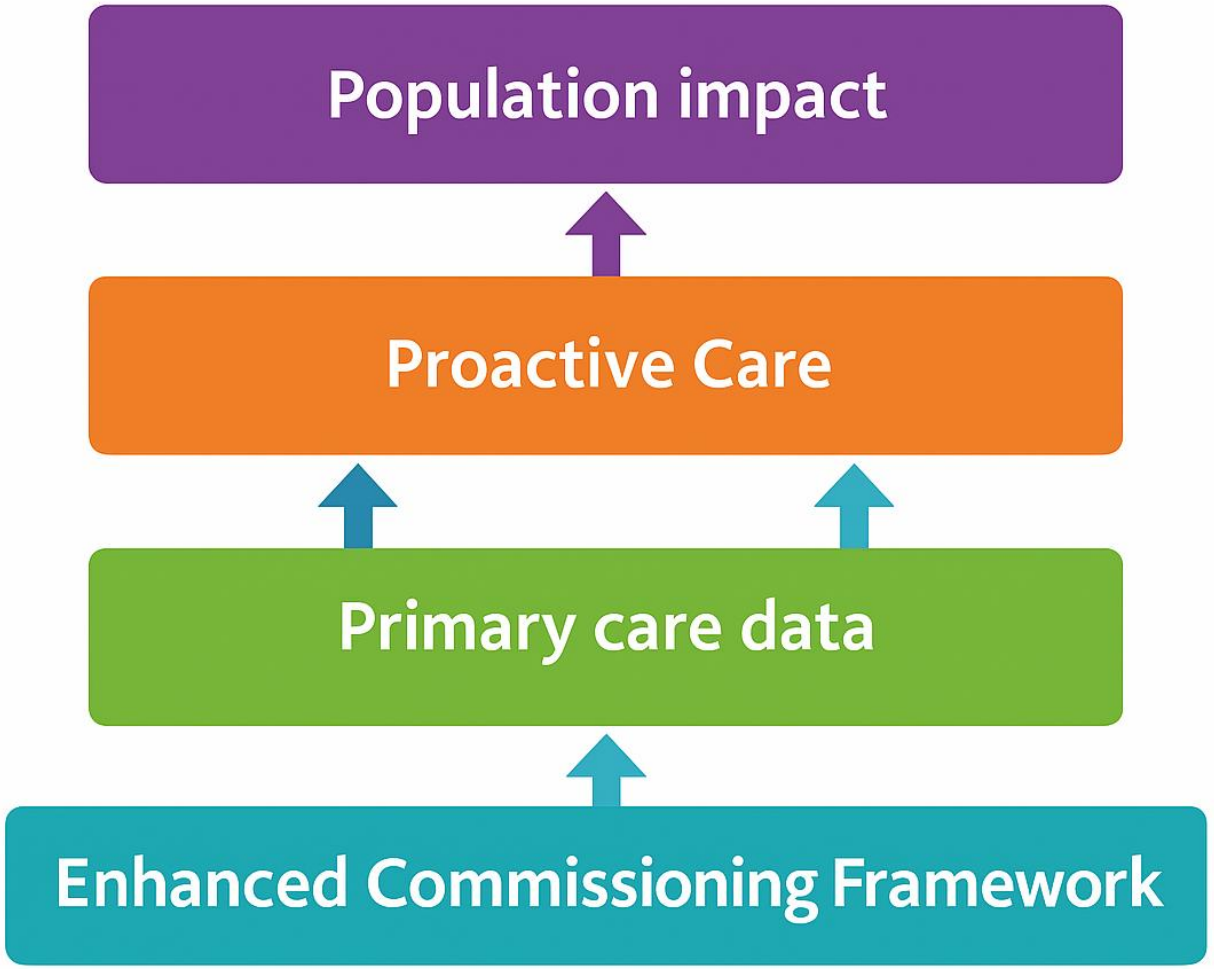
Community Assessment Treatment Unit (CATU)

INT Proactive Care and Frailty Work

1. Identified system gap: INT projects previously unaligned and unmeasurable
2. Built shared understanding of system priorities using population health data and local knowledge (frailty, ageing population)
3. Co-designed proactive care blueprint with subject matter experts
4. Embedded measurement & coding framework to track outcomes
5. Piloted, iterated, and scaled model across all INTs
6. Early impact: reduced non-elective activity for frail patients
7. Influenced adoption across Herts & West Essex ICB and wider Essex



Enhanced Commissioning Framework



- ✓ Provides foundation for proactive care in INTs, building on QOF
- ✓ Enables enhanced long term condition reviews, frailty reviews and carer identification in primary care
- ✓ Supports risk stratification and segmentation for targeted interventions
- ✓ Primary care data flows into PHM data platform enabling measurable population outcomes
- ✓ Ensures consistent, scalable approach across neighbourhoods. Can be provided at scale.

Strengthening the data and clinical infrastructure that enables proactive care at scale.

Resident Perspective

Established and mature acute patient panel

New partnerships developing at place level

Co-designing neighbourhood development

Strengthening resident voice in system transformation

West Essex Health and Care Partnership

Partnership Driven System Impact

Essex County Council

Hertfordshire County Council

West Essex Health and Care Partnership

Addenbrookes

Princess Alexandra Hospital

Broomfield

Whipps Cross

New ICB Reconfiguration:
Working Across
Two ICBs

West Essex Health and Care Partnership

The West Essex Health and Care Partnership

Partnerships Survey

Audience Q&A