

**Northern Ireland  
Confederation**  
for Health and Social Care

**NICON 25**

**Reset** | Shaping Health and Social Care for the Future

Treatment to  
Prevention

Hospital to  
Community

Analogue to  
Digital

People to  
Partners

# Delegate Guide

**15 – 16 October 2025**

La Mon Hotel, Belfast

Event partners:



#NICON25

# Welcome from the Chair and Director

**On behalf of NICON members, we are delighted to welcome you to the NICON25 Annual Conference and Exhibition.**

We are all acutely aware of the extremely challenging fiscal environment, and in this context our focus this year will be on implementing our ambitious HSCNI Reset Plan.

Built on evidenced strategies, this plan offers a blueprint to address the challenges facing our health and social care system, so discussions will centre on our four strategic shifts, exploring how we foster a culture of openness, collaboration and innovation to stabilise our finances, address waiting lists, value and empower our workforce, and drive system-wide reform to improve outcomes.

We are privileged to have secured our First and deputy First Ministers, Professor Sir Michael Marmot, and the Rt Hon. Alan Milburn as keynote speakers, recognising that health outcomes are the business of the whole of government!

This year we are delighted to welcome a delegation of healthcare leaders from the Republic of Ireland; a range of patients and service users supported by the PCC; a coalition of young people supported by the NI Commissioner for Children & Young People; and several visiting clinical entrepreneurs. We are also pleased to be joined again this year by members of the NI Assembly's Committee for Health.

We have introduced a new Health Innovation & Economy Zone on the mezzanine, with its own mini-agenda curated by our entrepreneur-in-residence, Jennifer Neff. We also invite you to visit the Reset Lounge, where you can read our new People to Partners report with the PCC and EY, enjoy a speciality coffee courtesy of CGI and take part in some arts activities with Arts Care.

Finally, a huge thank you to our headline sponsors, the Association of the British Pharmaceutical Industry (ABPI), BT and Amazon Web Services (AWS). We also wish to thank all our exhibitors, whose expertise will support us in delivering a system Reset - Conference would not be possible without you!

They say that you do not remember what someone said, you remember how they made you feel. It is our aspiration to bring together a community of changemakers committed to making a material shift to reset for the future. We truly hope that you will feel inspired and reinvigorated throughout - and beyond - the two days.

Together, we have the opportunity to create a world-leading health and social care system for the future - We hope that conference helps you to play your part!

**Jonathan Patton**  
Chair



**Heather Moorhead**  
Director



# With special thanks to our event partners

The Association of the British Pharmaceutical Industry (ABPI) exists to make the UK the best place in the world to research, develop and use the medicines and vaccines of the future.

The ABPI is delighted to once again support the NICON conference. This year's theme 'Reset - Shaping Health and Social Care for the Future', provides the ideal platform to have discussions, establish shared goals, and identify opportunities for partnership, at a time when Northern Ireland's health and social care system faces unprecedented financial pressures.

It will be essential to work collaboratively and creatively to put Northern Ireland back on a trajectory where it can achieve the best outcomes

for patients and achieve the shared priorities set out in the Health and Social Care Reset Plan and Minister Nesbitt's three-year strategic plan.

By harnessing the full strengths of the health service, the life sciences sector, and Northern Ireland's academic strength, we can improve patient care and deliver the desired four strategic shifts: Moving from treatment to prevention, hospital to community, analogue to digital and people to partners.

The ABPI and its members are keen to play our part in progressing these discussions.



**Marion Laverty**  
Head of Public Affairs,  
Northern Ireland



As Health Sector Manager for BT in Northern Ireland and proud headline sponsor of NICON 25, I'm delighted to welcome you to this pivotal gathering of leaders, innovators, and changemakers across Northern Ireland's health and social care landscape. This year's conference arrives at a transformative moment, as the recently launched Reset to Shift plan sets a bold new direction for our system—one rooted in collaboration, community, and sustainability. At BT, we are deeply committed to supporting this journey, harnessing the power of digital innovation to enable collaboration and empower frontline services, and strengthen the vital partnerships that will shape the future of health and social care in Northern Ireland. Together, we have a unique opportunity to reset, reimagine, and realise a system that works better for everyone.

This year we are pleased to be joined at the conference by expert contributors from BT - **Professor Natasha Phillips RN PhD, Founder Future Nurse and our Community Care and Hospital@Home partner Feebris**. We look forward to them sharing their perspectives on the future of healthcare delivery models and learning from other technology and innovation initiatives in the health sector across the UK.

It will be great to see you and connect again at this year's conference.



**Kevin McEnoy**  
BT Health Sector  
Manager NI



Welcome to NICON25: Reset | Shaping Health and Social Care for the Future. As headline sponsor, Amazon Web Services is proud to stand with Northern Ireland's Health & Social Care system at this pivotal moment.

Over the next two days, AWS is excited to join healthcare leaders, innovators, and partners in sharing insights and exploring solutions. We believe harnessing data, cloud, AI, and digital tools is about equity, better outcomes, and putting patients, staff, and communities first.

We're looking forward to discussions around Northern Ireland's Reset Plan - from shifting care into the community and prevention to embracing digital transformation and empowering people as partners.

Whether it's reducing waiting times, strengthening primary care, improving mental health services, or building a resilient, technology-enabled workforce, AWS is eager to play our part.

Together, we can envision and work towards resetting the system to meet today's pressures and build a healthier, fairer, more sustainable future for all of Northern Ireland. Let's start the conversation.



**Ciaran McLogan**  
Northern Ireland  
Healthcare Manager  
Amazon Web  
Services





# **The Association of the British Pharmaceutical Industry (ABPI) is delighted to support NICON 2025**

By harnessing the skills of the health service, the life sciences sector, and Northern Ireland's academic strength, we can improve patient care together.

**Scan the QR code to find out more about our work to encourage partnerships between healthcare organisations and the pharmaceutical industry.**





# Day one – Programme outline

## Wednesday 15 October

### 08:15–09:15 BREAKFAST FRINGE SESSIONS:

Glen Suite F1

**Managing the societal change needed to move from analogue to digital** | Supported by CGI

Glen 1&2 F2

**Reset: Strong boardroom leadership**

Glen 3&4 F3

**Neighbourhood health: Engaging you in our new approach** | Supported by Specsavers

Gransha Suite F4

**Health inequalities: At the heart of healthcare reform?** Supported by The Joseph Rowntree Foundation and in association with the Chief Executives' Forum

Riverview 1 F5

**Celebrating 10 years of ADEPT: Building clinical agency together** | In association with NIMDTA and the Academy of Medical Royal Colleges

### 08:45–09:30 EXHIBITION & NETWORKING

09:30–09:45 Main Auditorium  
**Welcome and opening remarks**

In this first mainstage session, we welcome delegates and set out our aspirations for the conference as we come together to focus on reset to shape health and care for the future.

**Donna Traynor**, Compère  
**Jonathan Patton**, Chair, NICON; Chair, South Eastern HSC Trust

09:45–10:00 Main Auditorium  
**Ministerial Address**

Mike Nesbitt MLA, Minister of Health NI has called for 2025 to be a “watershed year”, representing a turning point in how we meet rising demand and drive productivity across the system. We are delighted to welcome Minister Nesbitt back to conference to share his ambition and ask of the system in this extremely challenging fiscal environment.

**Mike Nesbitt MLA**, Minister of Health for Northern Ireland, Department of Health

10:00–10:40 Main Auditorium  
**Health equity: At the heart of our Reset**

Addressing health inequity has been identified as a key Ministerial and Executive priority, crucial not only to driving better population health outcomes, but also to building a fairer future for all. In this session, we are delighted to hear from distinguished expert, Professor Sir Michael Marmot, on how we ensure that tackling health inequalities is at the heart of our change programme.

**Prof Sir Michael Marmot**, Director, Institute of Health Equity, University College London (UCL)

10:40–11:15 Main Auditorium

**Health on the Line: Shaping the Reset in Northern Ireland**

Matthew Taylor hosts a prominent ‘Health on the Line’ podcast, widely listened to by health and care leaders across the NHS. In this session, Matthew will host an in-depth interview with Mike Farrar on resetting health and social care and why he believes the system in Northern Ireland can be world leading!

**Matthew Taylor**, Chief Executive, NHS Confederation  
**Mike Farrar**, Permanent Secretary, Department of Health

### 11:15–11:45 EXHIBITION & NETWORKING

### 11:45–12:45 PARALLEL SESSIONS:

Main Auditorium P1

**Resetting our approach to prevention: What is our call to action?** In association with the PHA

Glen Suite P2

**People to Partners: A new relationship with the public?** Supported by EY

Glen 1&2 P3

**Neighbourhood health: Turning the digital dial** | In association with DHCNI

Glen 3&4 P4

**All-Island health and social care collaboration and learning** | Supported by CAWT (Co-operation and Working Together) Partnership

Riverview 1 P5

**Transformation in primary care** | Supported by Optum

Riverview 2 P6

**Mental health: Refocusing priorities**

### 12:45–14:15 LUNCH, EXHIBITION & NETWORKING

Further information on the **parallel sessions** and **fringe sessions** available on **page 12 to page 18**

# Day one - Programme outline

## 13:00–13:55 LUNCH FRINGE SESSIONS:

Glen Suite F6  
**Hospital@Home: Smart, sustainable hospital showcase** | Supported by **BT**

Glen 1&2 F7  
**Getting creative to optimise our cancer care pathways** | Supported by **Novartis Pharmaceuticals**

Glen 3&4 F8  
**Professional leadership in digital practice: Accessing the benefits** | Supported by **GS1**

Riverview 1 F9  
**Resetting our workplace culture: Embedding best practice** | Supported by **GMC & NMC**

Riverview 2 F10  
**Reimagining the operational backbone of the HSC: The equip programme** | Supported by **Deloitte**

## 14:15–15:10 PARALLEL SESSIONS:

Main Auditorium P7  
**Financial sustainability: Creating our roadmap** | Supported by **Retinue Solutions**

Glen Suite P8  
**One system collaboration: Getting started with our Committee in Common**

Glen 1&2 P9  
**Addressing unwarranted variation in healthcare delivery**

Glen 3&4 P10  
**From concept to reality: Building a safe and compassionate culture within HSC**

Gransha Suite P11  
**Café conversations: Leadership showcase** | Supported by the **HSC Leadership Centre**

Riverview P12  
**At the heart of Reset: Making all four shifts through the reform of adult social care!**

## 15:10–15:40 EXHIBITION & NETWORKING

## 15:40–16:20 Main Auditorium

### **What 'Reset' means to me**

Health and social care services in NI are at a point of inflection, with costs escalating beyond half of public sector expenditure. In this session, we explore how leaders are using the lens of our four shifts: *Hospital to Community, Treatment to Prevention, Analogue to Digital* and *People to Partners* to drive our ambitious Reset Plan to stabilise, reform and deliver, and we welcome reflections from our nearest neighbours in the Republic of Ireland as they embrace this parallel agenda.

**Jennifer Welsh**, Chief Executive, Belfast HSC Trust  
**Dr Paul Rice**, Chief Digital Information Officer, Department of Health

**Dr Siobhán McEntee**, Primary Care Network Lead, NICON

**Damien McCallion**, Chief Technology & Transformation Officer and Deputy Chief Executive Officer, HSE

## 16:20–16:50 Main Auditorium

### **People to Partners: Accessing leadership and cultural shifts**

At this year's conference, we have added a fourth shift to the traditional three shifts: People to Partners. As we seek to replace strongly embedded traditions with new ways of working, in this session we invite behavioural economist Denise Hampson to set out the potential of human-centred design to accelerate the changes we want to make. Specifically, we explore opportunities for you, both individually and collectively, to harness the energy and creativity already in our system.

**Denise Hampson**, Chief Executive, The Design Code

## 16:50–17:00 Main Auditorium

### **Day one closing remarks**

In this final mainstage session of day one, we will draw out the key learning from the conference so far and bring the afternoon to a close with an inspiring spoken word performance.

**Heather Moorhead**, Director, NICON

**Sean Fitzsimons**, Mental Health Advocate

Further information on the **parallel sessions** and **fringe sessions** available on **page 12 to page 18**

# Day one - Programme outline

## 17:15–18:15 EVENING FRINGE SESSIONS:

Glen Suite F11

**Data, trust and AI: Building the healthcare of tomorrow** | Supported by **Dell Technologies**

Glen 1&2 F12

**Exploring a new relationship with business: Can we push the envelope?** Supported by **Kingsbridge Healthcare Group**

Glen 3&4 F13

**Income generation in the HSC: Exploring opportunities?** Supported by **Impower**

Riverview 1 F14

**Making Northern Ireland a prime destination for clinical research** | Supported by **The Association of the British Pharmaceutical Industry (ABPI)**

Riverview 2 F15

**Promoting leadership opportunities for our Global Majority workforce** | In association with **NIPEC**



18:15–18:30 **Break**

18:30–19:15 **Drinks reception**

Sponsored by



**THE SURGICAL  
CONSORTIUM**

19:15–22:00 **Networking dinner\***

Join us for our networking reception and dinner, where you will have the opportunity to meet with a wide range of colleagues, partners and friends, and hear from our after-dinner speaker, **Lord Victor Adebawale CBE**. Networking reception music will be provided by a quartet from the Irish Doctors Orchestra.

**\*NB: Places at the networking reception and dinner are limited and must have been pre-booked.**

**Entry will only be granted with a ticket.**



Further information on the **parallel sessions** and **fringe sessions** available on **page 12 to page 18**



# Day two - Programme outline

## Thursday 16 October

### 08:15–09:15 BREAKFAST FRINGE SESSIONS:

Glen Suite F16

**Young service users, innovative ideas: Shaping the future of health and social care** | Supported by the PHA and in association with the NI Commissioner for Children & Young People (NICCY)

Glen 1&2 F17

**'Do Not Attend's': Taking a system approach** | Supported by **eir evo**

Glen 3&4 F18

**Tackling economic inactivity: Exploring the role of the HSC** | In association with the NI Public Sector Chairs' Forum

Riverview 2 F19

**Proactive care redefined: Scalable, digitally-enabled neighbourhood care** | Supported by **Doccia**

Riverview 1 F20

**Neighbourhood palliative care: One chance to get it right** | Supported by **Marie Curie**

### 08:30–09:30 EXHIBITION & NETWORKING

09:30–09:40 Main Auditorium

**Welcome remarks: Day two**

**Roisin Coulter**, Vice Chair, NICON; Chief Executive, South Eastern HSC Trust

09:40–10:00 Main Auditorium

**Programme for Government: Our ambition to have a world-leading Health and Social Care system**

We are delighted to welcome First Minister and deputy First Minister back to conference as they set out the Executive's priorities for resetting Health and Social Care, in line with our Programme for Government. This session will explore the Executive's commitment to a whole-of-government approach to improving outcomes, addressing waiting lists and tackling health inequalities. With a focus on partnership working, delivery, and innovation, the First and deputy First Ministers will share their vision and commitment to a transformed, world-leading health and social care system.

**Michelle O'Neill MLA**, First Minister, The Executive Office

**Emma Little-Pengelly MLA**, deputy First Minister, The Executive Office

10:00–10:50 Main Auditorium

**Unlocking better outcomes with whole system working**

Lord Victor Adebowale CBE is a celebrated system leader and leading voice on public service reform. Amongst his many achievements, he has established Collaborate, an organisation that specialises in tapping into the energy of communities and working collectively to access innovative approaches and new thinking. In this session, Victor will share his insights on whole system working and then we will explore with local leader's key opportunities to embed these approaches in NI.

**Lord Victor Adebowale CBE**, Chair, NHS Confederation; Founder & Chair, Collaborate  
**Roisin Coulter**, Chief Executive, South Eastern HSC Trust

**Ian Snowden**, Permanent Secretary, Department for the Economy

**David Burns**, Chief Executive, Lisburn and Castlereagh City Council; SOLACE NI

### 10:50–11:20 EXHIBITION & NETWORKING

### 11:20–12:20 PARALLEL SESSIONS:

Main Auditorium P13

**Waiting lists: "Very real progress"** In association with NI Assembly Health Committee

Glen Suite P14

**From data to decisions: The role of AI in shaping Northern Ireland's health future** | Supported by **Amazon Web Services (AWS)**

Glen 1&2 P15

**Health and economy: Capitalising on the opportunities to reset** | Supported by **Ulster University**

Glen 3&4 P16

**Workforce: Our critical success factor**

Riverview 1 P17

**Winter planning and managing flow: Our 'Big Discussion'** | Supported by **Telefónica Tech**

Riverview 2 P18

**Improvement approaches: Accelerating system change** | In association with the **RQIA**



# Day two – Programme outline

12:20–12:50 Main Auditorium

## **Celebrating our innovators: Flash mob!**

Proactively adopting innovation is highlighted as one of several new ways of working in the Reset Plan, with significant potential to drive value, achieve better patient outcomes and support economic growth. In this session, we will first explore why accelerating innovation is so important, before seeking to inspire you by introducing several local entrepreneurs, flash mob-style (we promise no singing will be required!)

**Dr Paul Rice**, Chief Digital Information Officer,  
Department of Health

**Prof Tony Young**, National Clinical Lead for Innovation,  
NHS England

**Jennifer Neff**, Entrepreneur-in-Residence

12:50–13:05 Main Auditorium

## **People to Partners: What does it mean to you?**

A central theme of this year's conference has been making the shift from 'People to Partners'. In this brief, but energising session, we invite you to reflect on what this means for you, both personally, and in the context of the culture and leadership style that we are seeking to shape at all levels of the system.

13:05–13:30 Main Auditorium

## **Safeguarding the NHS for future generations: Our imperative for change**

In our closing mainstage session, we hear from seasoned MP and former Health Secretary, Alan Milburn. As a health and social mobility advocate and current government advisor, Alan will share his perspective on why, and crucially how, we must accelerate efforts to safeguard health and social care services for future generations.

**Rt Hon. Alan Milburn**, Lead Non-Executive Director,  
Department for Health and Social Care; Chair, Social  
Mobility Foundation

13:30 Main Auditorium

## **Close of Conference**

In this session, NICON Chair Jonathan Patton will set out final reflections and formally bring conference to a close.

**Jonathan Patton**, Chair, NICON; Chair,  
South Eastern HSC Trust

## **POST CONFERENCE SPECIALIST SESSIONS:**

Glen Suite S1 14:00–15:30

**Clinical entrepreneur exchange: Addressing  
service pressures?** *(Invite-only session)*

Gransha Suite S2 14:30–16:30

**Health Committee meeting**



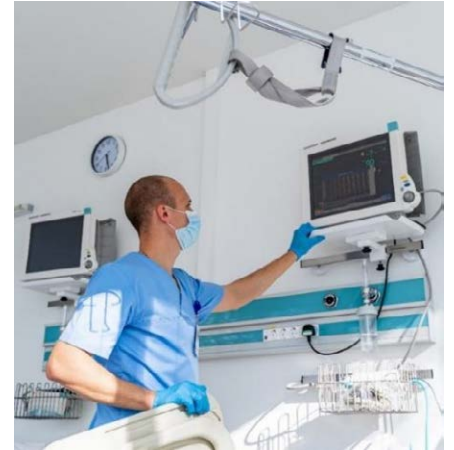


## Reset for the Future: AWS Accelerating NI's Health & Social Care Transformation

AWS is committed to supporting Northern Ireland's Health and Social Care (HSC) system in implementing the HSC Reset Plan. Our mission is to enable access and delivery of person-centred care, improving outcomes and lowering costs by accelerating the digitisation and utilisation of healthcare data. We help HSCNI and its partners build effective cloud strategies to modernise technology, transform services, and do more with less.

### AWS Healthcare Mission Accelerators: Empowering Northern Ireland's Digital Health Transformation

Amazon Web Services (AWS) is committed to supporting Northern Ireland's Health and Social Care system in achieving its strategic digital transformation objectives by enabling access and delivery of person-centred care while improving outcomes and reducing costs. Through our **Healthcare Mission Accelerators** program, we offer specialised support across key healthcare priorities relevant to Northern Ireland:



- **HSCNI Cloud Adoption:** Provides tailored cloud migration support for HSCNI trusts.
- **EPR Levelling Up:** Hosts electronic patient records in cloud for enhanced performance.
- **Next Generation Hospitals:** Organises patient-centered care models beyond traditional hospital settings.
- **Secure Data Environments:** Delivers secure, compliant cloud infrastructure with automated governance.
- **Generative and Agentic AI:** Streamlines clinical workflows using AI automation and patient engagement.
- **Genomics:** Transforms genomic data into clinical insights using machine learning.
- **Digital Front Door:** Provides AI-powered digital patient access and care navigation.
- **Data Strategy:** Develops integrated cloud-based healthcare data strategies for organisations.
- **Digital Medical Imaging:** Offers scalable cloud storage and analytics for medical images.
- **Population Health:** Provides comprehensive population health data analytics and insights.
- **Workforce Productivity:** Automates healthcare workflows to improve workforce efficiency and productivity.

We understand the challenges HSCNI organisations face with privacy constraints, complex systems and limited budgets. That's why we've developed a 5-step HSCNI adoption journey that enables gradual skill-building and secure scaling without service disruption. Our HSCNI Data Egress Waiver helps manage costs by providing discounted data transfer pricing, making cloud adoption more predictable and cost-effective.

Visit <https://healthcare.awsaccelerators.com> for all our offerings.

Let AWS help accelerate your organisation's digital transformation while ensuring secure, efficient, and patient-centered healthcare delivery.



Scan to find out more

### Ready to Reset and Transform Healthcare in Northern Ireland?

Visit us at Booth 2 to discuss your challenges.

Join our session: "From Data to Decisions: The Role of AI in Shaping Northern Ireland's Health Future."

Schedule a meeting with our local AWS NI healthcare team.

Contact us: [aws-ni-healthcare@amazon.com](mailto:aws-ni-healthcare@amazon.com) | 07554632541

Scan the QR code to explore **AWS Healthcare Mission Accelerators**.

# Floorplan



- **Main Auditorium**  
 Ballygowan Suite, Milford Suite
- **Parallel and fringe session rooms**  
 Glen 1&2, 3&4, Glen Suite and Gransha Suite
- **Reset Lounge** sponsored by CGI  
 Glen 5&6
- **Exhibition**  
 Ballygowan Foyer, Milford Foyer and Riverview Suite
- **Riverview Rooms 1 & 2**  
 are on the 1st floor above the Glen rooms
- **Catering**
- **Registration**

Visit the **Health Innovation & Economy Network Zone** on the mezzanine above stands 15 and 16

All conference presentations, biographies of main stage speakers, reports, and other information about the 2025 conference will be available by scanning the QR code to the right.



# Parallel sessions – Day one

Wednesday 15 October 11:45–12:45

## P1 **Resetting our approach to prevention: What is our call to action?** In association with the **PHA**

The Reset Plan, published in July 2025, sets out a reinvigorated approach to prevention, calling on us to work more as a 'whole system', embedding a preventative approach into all we do. In this session, we will hear an overview of work underway to progress this renewed focus and explore how some leaders are thinking about their work in this context. You will then have an opportunity to reflect on what this means for your everyday work and what you can do to nurture your preventative mindset.

**Session Chair:** **Peter Toogood**, Deputy Secretary, Department of Health  
**Aidan Dawson**, Chief Executive, PHA  
**Marion Laverty**, Head of Public Affairs, The Association of the British Pharmaceutical Industry (ABPI)  
**Gillian Lewis**, Head of NI Health Collective, CO3  
**Dr Chris Hagan**, Medical Director, Belfast HSC Trust

**Location:** **Main Auditorium**

## P2 **People to Partners: A new relationship with the public?** Supported by **EY**

As health and care systems begin to reimagine their relationships with the public, the emerging evidence indicates the importance of adopting a 'do with' not 'do to' approach. In this session, we will set out key recommendations from our new 'People to Partners' thought paper, which explores how we might develop a tailored approach for NI. Join us for this important conversation on the collaborative advantage in developing a new relationship with the public in delivering not just improved health outcomes, but broader public sector goals.

**Session Chair:** **Dr Ronan Glynn**, Health Sector Lead, EY Ireland  
**Jennifer Welsh**, Chief Executive, Belfast HSC Trust  
**Ruth Sutherland CBE**, Chair, Patient Client Council (PCC)  
**Patrick Gallagher**, Head of the Delivery Unit, The Executive Office  
**Matthew Taylor**, Chief Executive, NHS Confederation  
**A range of key stakeholders**

**Location:** **Glen Suite**

## P3 **Neighbourhood health: Turning the digital dial** In association with **DHCNI**

Neighbourhood health aims to create healthier communities, helping people of all ages live healthy, active and independent lives for as long as possible while improving their experience of health and social care, and increasing their agency in managing their own care. This will be achieved by better connecting and optimising health and care resource through three key shifts at the core of the government's health mission. Join DHCNI to discuss how digital pathways and supporting information sources can drive forward the recommendations and commitments of the neighbourhood health model.

**Session Chair:** **Dr Paul Rice**, Chief Digital Information Officer, Department of Health  
**Eddie Ritson**, Director Digital Transformation & Innovation, DHCNI  
**Claire Büchner**, Assistant Director Digital Health & Nursing, DHCNI  
**Ruth Gray**, Assistant Director, Quality Improvement & Innovation, South Eastern HSC Trust  
**Siobhan Casey**, Commissioner for Older People for NI

**Location:** **Glen 1&2**

## P4 **All-Island health and social care collaboration and learning** | Supported by **CAWT (Co-operation and Working Together) Partnership**

While cross-border collaboration is certainly not new, in the face of rising pressures and with new structures in the HSE, this session brings together members of the recently established all-Island Chief Executive Officer (HSCNI) and Regional Executive Officer (HSE) Forum, who will set out their plans for greater all-island health and social care shared learning and cooperation. Join this session to find out how colleagues are building a stronger platform for collaboration and investing in learning together to access wider opportunities, building on the work of CAWT over many years.

**Session Co-Chairs:** **Roisin Coulter**, Chief Executive, South Eastern HSC Trust and **Damien McCallion**, Chief Technology & Transformation Officer and Deputy Chief Executive Officer, Health Service Executive (HSE)  
**Pat Healy**, National Director, National Services and Schemes, HSE; Director General, CAWT  
**Maxine Paterson**, Chief Executive, NI Ambulance Service HSC Trust (NIAS)  
**Robert Morton**, Director, National Ambulance Service  
**Wider Forum members**

**Location:** **Glen 3&4**



# Parallel sessions – Day one

## P5 Transformation in primary care | Supported by Optum

Primary care is under extraordinary strain. With excessive service pressures, rising demand, and a high-profile contractual dispute placing unprecedented stress on GPs and their teams – and indeed across the wider system – these challenges are being felt acutely as we head into the winter months. However, in this difficult context, opportunities are emerging: to build on existing innovations, to roll out the next phase of multidisciplinary teams, and to invest in a new neighbourhood care model – all focused on reimagining services for the future. How do we build on these opportunities against the current backdrop?

**Session Chair: Indra Joshi**, Director of Strategic Engagement, Optum

**Dr Duncan Gooch**, Chair, Primary Care Network, NHS Confederation

**Tracey McCaig**, Chief Operating Officer, Strategic Planning and Performance Group (SPPG), Department of Health

**Prof Cathy Harrison**, Chief Pharmaceutical Officer, Department of Health

**Dr Siobhán McEntee**, Primary Care Network Lead, NICON

**Location: Riverview 1**

## P6 Mental health: Refocusing priorities

This session provides an opportunity to discuss the Department's Review of Deliverability of the Mental Health Strategy and the development of a Regional Mental Health Service in the context of the Reset agenda. With a focus on workforce and crisis care, this session will examine how this work supports a regionally consistent, community-based model aligned with the transformational primary care MDT model and the neighbourhood model of care. We will also launch the new Psychological Professions Forum, a collaborative platform to strengthen the psychological workforce, foster professional identity and leadership, and embed psychological services across community and secondary care.

**Session Chair: Heather Stevens**, Director of Mental Health, Department of Health

**Rodney Morton**, Associate Consultant, HSC Leadership Centre

**Prof Nichola Rooney**, Chief Psychological Professions Officer, Department of Health

**Ciara McKillop**, Director of Community Care, SPPG, Department of Health

**Location: Riverview 2**

Wednesday 15 October  
14:15–15:10

## P7 Financial sustainability: Creating our roadmap Supported by Retinue Solutions

In this session, we explore the ambitious agenda in the Reset Plan to reduce the deficit and drive efficiencies at every level. Two Trust Chief Executives will walk you through key plans to work as one financial unit to drive productivity, noting one practical example of significant progress in reducing our locum spend. We are delighted to also be joined by Thea Stein of the Nuffield Trust to reflect on productivity issues more broadly.

**Session Chair: Michele Larmour**, Chair, NIAS

**Neil Guckian**, Chief Executive, Western HSC Trust

**Steve Spoerry**, Chief Executive, Southern HSC Trust

**Thea Stine**, Chief Executive, Nuffield Trust

**Location: Main Auditorium**

## P8 One system collaboration: Getting started with our Committee in Common

As highlighted in the Reset Plan, HSC providers have now established a Committee in Common. This formal mechanism for Trusts and partners will build on existing cross-system projects, enabling them to work together to solve regional challenges. In this session, we will explore how the NHS is using Provider Collaborative arrangements and set out our first steps on establishing this approach in NI, capturing early learning on several pilot projects. Finally, we will invite you to consider the potential opportunities unlocked by this way of working.

**Session Chairs: Jonathan Patton**, Chair, South Eastern HSC Trust

**Dr Julia Simon**, Health and Care Consultant

**Roisin Coulter**, Chief Executive, South Eastern HSC Trust  
**A range of key stakeholders**

**Location: Glen Suite**

# Parallel sessions – Day one

Wednesday 15 October 14:15–15:10

## P9 Addressing unwarranted variation in healthcare delivery

During a range of workshops this year, under the heading of the Big Discussion, the importance of aligning services to provide *'the right care, at the right time, in the right place'* was identified by all participants. To bring this work forward we are developing a supporting framework for SENSIBLE Care, and changes to several discrete services areas. The principles underpinning SENSIBLE Care emphasise that our delivery systems must enable patient-centred value-based care, ensuring prudent use of resources while minimising duplication and unwarranted variation. In this discussion, we will reflect on this work and the particular the importance of intentional approaches to reduce unwarranted variation, from an individual patient perspective and from a service and system perspective.

**Session Chair: Prof Sir Michael McBride**, Chief Medical Officer, Department of Health  
**A range of key stakeholders**

**Location: Glen 1&2**

## P11 Café conversations: Leadership showcase Supported by the HSC Leadership Centre

In this session we are delighted to showcase and celebrate the work of 10 individuals who are leading change in their own disciplines, underscoring the importance of a confident and empowered workforce at all levels of the system. Back by popular demand, join up to three of 10 café conversations to hear stories of what can be achieved with tenacious and creative leadership. If you are seeking inspiration and advice on how to move the dial on the Reset agenda, we invite you to join us for these insightful, rapid-fire conversations from all parts of our system.

**Session introduction: Diane Taylor**, Head, HSC Leadership Centre

**Location: Gransha Suite**

**See page 25 for a full breakdown of the Café conversations**

## P10 From concept to reality: Building a safe and compassionate culture within HSC

After too many failings in our system over years, the Reset Plan sets out our collective aspiration to build and embed a patient safety culture across our services – driving better outcomes for patients and staff and delivering greater efficiencies. In this session, we will explore with the key players how we are seeking to learn from high profile inquiries, and specifically using a new co-produced framework, 'Being Human: A Framework for Safety Culture within HSC', in order to implement a Safety Improvement Programme to drive a culture that is: Safe and Compassionate, Just and Open, and Continually Learning and Improving.

**Session Chair: Prof Nichola Rooney**, Chief Psychological Professions Officer, Department of Health  
**Dr Leanne Morgan**, Clinical Lead, Regulation & Quality Improvement Authority (RQIA)

**Anne O'Reilly**, Chair, Northern HSC Trust

**Peter Hutchinson**, Senior Policy Impact & Influence Manager, PCC

**Charles Little**, Lived Experience Expert

**Location: Glen 3&4**

## P12 At the heart of Reset: Making all four shifts through the reform of adult social care!

Good lives well-lived are at the heart of what we care about. Beginning with putting people first, members of the Social Care Collaborative Forum will discuss with you their ambition for the future delivery of adult social care and demonstrate through examples how making the four shifts are central to the plans to reform adult social care.

**Session Chair: Peter Toogood**, Deputy Secretary for Social Care and Public Health Policy, Department of Health; Chair, Social Care Collaborative Forum

**Eilís McDaniel**, Director of Social Care Reform, Department of Health

**Tracy Reid**, Chief Executive, NI Social Care Council (NISCC)

**A range of key stakeholders**

**Location: Riverview 2**

# Parallel sessions – Day two

Thursday 15 October 11:20–12:20

## P13 **Waiting lists: “Very real progress”** | In association with **NI Assembly Health Committee**

Reducing waiting lists is a central priority of the Programme for Government. In this session, we will be joined by members of the NI Assembly Health Committee, who will reflect on recent progress following the announcement in May 2025 of a package of initiatives to tackle waiting lists, prioritising the longest waiters. In this session, we will explore the Elective Care Framework and funding plan, discuss the role of innovative new measures, such as mega-clinics, and consider how we sustain the momentum to develop effective waiting list solutions that form part of the bigger picture of health care reform.

**Session Chair: Philip McGuigan MLA**, Chair of Health Committee, NI Assembly

**Prof Mark Taylor**, Regional Clinical Director for Elective Care, Department of Health

**Joanne Elliot**, Interim Director of Elective Care and Cancer, Department of Health

**Dr Ursula Mason**, Chair, Royal College of GPs NI (RCGP NI)

**Mr Niall McGonigle**, Director, Royal College of Surgeons

**Health Committee members**

**Location: Main Auditorium**

## P14 **From data to decisions: The role of AI in shaping Northern Ireland’s health future** Supported by **Amazon Web Services (AWS)**

How can artificial intelligence move from promise to practice in NI’s healthcare system? This session explores the real-world benefits and challenges of AI – from improving diagnosis and treatment pathways to supporting workforce efficiency and patient outcomes. Join DHCNI and Amazon Web Services experts to discuss how AI can make lasting change in the Northern Ireland healthcare system.

**Session Chair: Tom Simpson**, Director, DHCNI; Deputy Chief Digital Information Officer, Department of Health

**Joanne Allison**, NIPACS+ Programme Manager, BSO

**Himanshu Sahni**, AI/Machine Learning Specialist – UK Public Sector Lead, AWS

**Shiren Patel**, Head of Innovation Technology & Data Research, GOSH DRIVE, Great Ormond Street Hospital NHS Foundation Trust

**Location: Glen Suite**

## P15 **Health and economy: Capitalising on the opportunities to reset** | Supported by **Ulster University**

As highlighted in the Reset Plan, accelerating innovation is key to improving outcomes and driving economic growth. In this session, we will revisit NICON’s 2022 report ‘Health and Wealth in Northern Ireland: Capitalising on the Opportunities’ to review progress to date and explore our next steps. Join us to hear from key stakeholders about the partnership with the Department of Health and Department for the Economy, the potential of City and Growth Deals and how we are gearing up to expand this work. We are also delighted to be joined by Michael Wood, who will outline how NHS organisations are embracing the health and economy agenda as a core part of their work.

**Session Chair: Mike Farrar**, Permanent Secretary, Department of Health

**Michael Wood**, Head of Health Economic Partnerships, NHS Confederation

**Ian Snowden**, Permanent Secretary, Department for the Economy

**Prof Jim McLaughlin**, Centre for Digital Health Technology Lead, Ulster University (UU)

**Location: Glen 1&2**

## P16 **Workforce: Our critical success factor**

The Reset Plan recognises the health and social care workforce is our greatest asset, highlighting the need to value, invest in, and empower our people to ensure stability, efficiency, and high-quality care. In this session, we will set out an overview of the key policy areas, which are fundamental to enable our reset, with a focus on the opportunities in our system to stabilise, optimise and sustain our workforce as the foundation for reform, all of which will open up an important discussion with the audience on what this means for workforce planning across the HSC.

**Session Chair: Steve Spoerry**, Chief Executive, Southern HSC Trust

**Phil Rodgers**, Director of Workforce Policy, Department of Health

**Claire Smyth**, Director of People & Organisational Development, South Eastern HSC Trust

**Charlotte-Anne Wells**, Assistant Director, AHP Workforce, Governance and Training, Southern HSC Trust

**Neil Sinclair**, Chief Paramedic Officer, NIAS

**Location: Glen 3&4**



# Parallel sessions – Day two

## P17 Winter planning and managing flow: Our 'Big Discussion' | Supported by Telefónica Tech

Winter pressures on our HSC system have intensified year-on-year, increasingly becoming a persistent, year-round challenge. Recognising the need to approach this differently, Health Minister Mike Nesbitt set in motion 'The Big Discussion', a whole system conversation to learn from winter 2024 as we prepare for winter 2025. In this session, we will hear an overview of this work to date, exploring new projects emerging both in NI and in the wider NHS, whilst keeping a whole systems approach at its core.

**Prof Maria McIlgorm**, Chief Nursing Officer, Department of Health

**Katy Rennick**, Deputy Chief Nursing Officer, Department of Health

**Maxine Paterson**, Chief Executive, NIAS

**Chris Uren**, Public Sector Sales Director, Telefónica Tech

**Location: Riverview 1**

## P18 Improvement approaches: Accelerating system change | In association with the RQIA

Quality improvement offers significant opportunities to support whole systems working. In this session, we explore (i) work led by the NHS Confederation to harness data insights (ii) how HSCQI, newly situated in the RQIA, is adopting a learning health systems approach to support regional improvement, focusing on the recent Timely Access to Safe Care Scale and Spread Programme, (iii) learning from a patient flow in unscheduled care initiative. Speakers will share experience of harnessing the power of the system to accelerate the pace of change and using improvement and implementation science approaches to improve services. Join us to explore how these ways of working could be useful in your setting!

**Session Chair: Caroline Lee**, Interim Director, RQIA

**Anna Winyard**, Health Solutions Executive, Beamtree; Evolve Collaborative

**Clifford Mitchell**, Quality Improvement Advisor, HSCQI, RQIA

**Michael Bloomfield**, Consultant, HSC Leadership Centre

**Location: Riverview 2**







# Co-creating a digital future for health

BT has stood shoulder-to-shoulder with the Health Service since 1948. Today, with deep cost pressures and increasingly complex demands, we're working together to pioneer innovations to tackle these challenges.

Led by our Clinical Advisory Board, we're unleashing the power of connectivity, data and digital innovation to deliver collaborative, cost-effective care, wherever needed.

Visit [bt.com/bthealth](https://bt.com/bthealth) to learn more.



# Breakfast Fringe sessions – Day one

Wednesday 15 October 08:15–09:15

## F1 **Managing the societal change needed to move from analogue to digital** Supported by CGI

In July 2025, the Minister published the HSC Reset Plan, stating that system reform required a concerted focus on prevention, health literacy, and empowering people to manage their own health. If we are to embrace digital as an enabler to the plan, it will be essential to ensure individuals can play a greater role in their care, engage with the HSC more effectively, and make informed decisions about preventing ill-health, managing their conditions while enabling them to stay safe and well at home, using technology. Join DHCNI and CGI for this breakfast session to discuss what societal change is needed to make this happen and how, as leaders from across the HSC, we can facilitate the necessary change.

**Session Chair: Eddie Ritson**, Director of Digital Transformation & Innovation, Digital Health & Care Northern Ireland (DHCNI)

**Justene Ewing**, Vice President Health and Care, CGI  
**Joanne Vance**, Director, Community Development & Health Network (CDHN)

**Location: Glen Suite**

## F2 **Reset: Strong boardroom leadership**

NHS England has recently called on boards to actively challenge local delivery plans. This focus on boards is echoed in the HSC Reset Plan which calls for strong boardroom leadership, whereby “our Chief Executives and Chairs are at the centre of leading and driving this agenda, both in their local area and at a regional level”. To support us consider what this change in tone could mean for the HSC, in this session, we invite boardroom leaders and some visiting guests to join us for this important conversation as we challenge ourselves to reset. What opportunities are there to improve?

**Session Chair: Eileen Mullan CDir**, Chair, Southern HSC Trust; Founder, Boardroom Apprentice

**Mike Farrar**, Permanent Secretary, Department of Health  
**Dorinnia Carville**, NI Comptroller & Auditor General, NI Audit Office (NIAO)

**Thea Stein**, Chief Executive, Nuffield Trust

**Location: Glen 1&2**

## F3 **Neighbourhood health: Engaging you in our new approach** | Supported by Specsavers

Many health and care systems are adopting neighbourhood-based models to better meet the needs of local populations and developing this approach in Northern Ireland will form a key part of the wider HSC Reset. In this breakfast engagement session, we will set out the early thinking on this new model, drawing on learning from other systems. Join the conversation as we begin to shape a locally tailored, community-focused approach to integrated care.

**Prof Cathy Harrison**, Chief Pharmaceutical Officer, Department of Health  
**Gearóid Cassidy**, Director of Primary Care, Department of Health  
**Matthew Taylor**, Chief Executive, NHS Confederation  
**Stephen McAndrew**, Director of NHS Services, Specsavers

**Location: Glen 3&4**

## F4 **Health inequalities: At the heart of healthcare reform?** Supported by **The Joseph Rowntree Foundation** and in association with the **Chief Executives’ Forum**

In this session, we invite a range of system leaders in the HSC and beyond to join us in a conversation with leading health equity expert Professor Sir Michael Marmot to explore the progress of ‘Marmot Places’, where over 50 cities across the UK have embraced the challenge of addressing the social determinants that drive health inequalities. We will then explore the opportunities to embed the eight Marmot principles into the Reset Plan, as well as broader strategies such as the Programme for Government and the Anti-Poverty Strategy, to support our collective work and empower a strong progressive social movement in NI.

**Session Chair: Ursula O’Hare**, Head of NI, Joseph Rowntree Foundation

**Prof Sir Michael Marmot**, Director, Institute of Health Equity, University College London (UCL)

**Dr Joanne McClean**, Director of Public Health, Public Health Agency (PHA)

**Judith Gillespie**, Chair, Chief Executives’ Forum

**Location: Gransha Suite**

## F5 **Celebrating 10 years of ADEPT: Building clinical agency together** | In association with **NIMDTA** and the **Academy of Medical Royal Colleges**

Launched in 2015 by NIMDTA, the ADEPT Clinical Leadership Fellows Programme has supported a decade of developing clinical leadership across the HSC. To mark 10 years of the programme and help us continue the journey, we invite you to celebrate this milestone with us, as we reflect on the programme’s achievements to date. In true NICON style, turning the tables, our mid-career clinicians will lead the conversation with senior HSC leaders, exploring what changes we need to see now to build an empowered workforce, specifically focussing on building clinical agency.

**Session Chair: Dr Camille Harron**, Postgraduate Medical Dean/Director of Education & Medical Director, NI Medical & Dental Training Agency (NIMDTA)

**Dr Jeanette Dickson**, Chair, Academy of Medical Royal Colleges

**Dr Jude Tweedie**, Consultant Cardiologist, Southern HSC Trust; Research Fellow and Postgrad Tutor, UCL

**Shane Carmichael**, Lecturer in Healthcare Leadership and Change, UCL; OD & Leadership Practice Lead, Kaleidoscope Health and Care

**ADEPT Fellows 2025–26 and senior clinicians**

**Location: Riverview 1**

# Lunch Fringe sessions - Day one

Wednesday 15 October 13:00–13:55

## F6 **Hospital@Home: Smart, sustainable hospital showcase** | Supported by **BT**

Hospital@Home offers a new way of working which supports system shifts. In this session, we will hear about the emerging lessons in England, explore the key learning from a recent review of local pilots and delve into the practical experiences in the South Eastern HSC Trust. Following these inputs there will be ample time to explore with delegates the opportunities for progressing this model in NI.

**Session Chair: Jenny Keane**, Director of Urgent Care, NHS England

**Brian Beattie**, Director of Adult Community Service, Southern HSC Trust

**Dr Andrew Kerr**, Cardiology Lead, Lagan Valley Hospital, South Eastern HSC Trust

**Ruth Gray**, Assistant Director, Quality Improvement & Innovation, South Eastern HSC Trust

**Location: Glen Suite**

## F7 **Getting creative to optimise our cancer care pathways** | Supported by **Novartis Pharmaceuticals**

With significant pressures on cancer care services and a limited budget for further investment, colleagues are increasingly embracing collaborative working and creative approaches to enhance the patient pathway, maximise efficiency and optimise workforce capacity. In this session, we set out the context and discuss the creation of a regional Breast Cancer assessment waiting list. Join us to find out more and explore wider lessons for the system.

**Session Chair: Paul Cavanagh**, Director of Hospital Services, SPPG, Department of Health

**Jean Frizzell**, Temporary Cancer Programme Director, SPPG, Department of Health

**Ruth Johnston**, Consultant Breast Surgeon, South Eastern HSC Trust; Clinical Reference Group Lead for Breast Services, NI Cancer Network (NICaN)

**Lorna Nevin**, Nursing Consultant for Cancer, PHA; Lead Nurse, NICaN

**Danny Moore**, Strategic Accounts Director, Novartis Pharmaceuticals

**Location: Glen 1&2**

## F8 **Professional leadership in digital practice: accessing the benefits** | Supported by **GS1**

As Northern Ireland celebrates the ground-breaking achievement of rolling out the encompass Programme across all Health and Social Care Trusts, we know the next key priority is to leverage the benefits of this system. In this session, led by the encompass Professional Leads (CXIO) Council, we explore what this group of leaders is already doing to support this work, the importance of professional digital leadership for the future leverage of benefits and explore with visiting clinical leaders' wider opportunities for progress.

**Session Chair: Dr Dermot Hughes**, SRQ, encompass  
**Dr David Wilson**, Co-chair, encompass Professional Leads Council

**Angela Reed**, Co-chair, encompass Professional Leads Council

**Sir Terence Stephenson**, President, GS1 UK  
**Dr Natasha Philips**, Founder, Future Nurse; Clinical Advisory Board, BT

**Location: Glen 3&4**

## F9 **Resetting our workplace culture: Embedding best practice** | Supported by **GMC & NMC**

There is an established body of evidence demonstrating the harmful impact of poor workforce culture on staff morale, productivity, and patient safety. Over the last year, we have witnessed the impact of this in some of our organisations. In this session, we will focus on how to build good workplace culture - The GMC and NMC will discuss their early intervention training programme, and we will hear about ongoing cultural reviews and other good practice. We invite you to join the conversation on how we can collectively address unprofessional behaviours and focus on resetting our workplace culture to support safe outcomes for patients.

**Session Chair: Vivienne Toal**, Director of HR and Organisation Development, Southern HSC Trust

**Claire Andrews**, NI National Head, General Medical Council (GMC)

**Charlotte Eimer**, Assistant Director, Culture Change & Transformation, Nursing & Midwifery Council (NMC)

**Linda Kelly**, Chief Executive, NI Practice & Education Council for Nursing & Midwifery (NIPEC)

**Dr Anita Smyth**, Director of Hospital Specialty Training and Professional Development, NI Medical & Dental Training Agency (NIMDTA)

**Melanie Venables**, Director of Policy and Communications, Professional Standards Authority

**Location: Riverview 1**

## F10 **Reimagining the operational backbone of the HSC: The equip programme** Supported by **Deloitte**

If encompass changed everything for the "front-end" of the HSC, Equip will do the same for the "engine room" of HR, Finance, Procurement and Logistics and Payroll. Equip will provide a world-class system with simplified processes, data-driven insights and an improved user experience, which will equip our people to focus on what matters. In this session, we will be joined by programme and HSC leadership with guest experts as we visualise what the future will look like, see the system and imagine the possibility of what a decade of continuous improvement from the system could bring!

**Session Chair: Karen Bailey**, Chief Executive, Business Services Organisation (BSO)

**Karen Hargan**, Director of HR and Organisation Development, Western HSC Trust

**Nigel Irvin**, Director, Deloitte

**Pat Beattie**, Partner, EY

**Craig Young**, Programme Director, BSO

**Location: Riverview 2**



# Evening Fringe sessions – Day one

Wednesday 15 October 17:15–18:15

## F11 **Data, trust and AI: Building the healthcare of tomorrow** | Supported by **Dell Technologies**

Discover how trusted data management empowers AI and innovation in healthcare – enabling better insights, improved patient outcomes, and future-ready care. Join the DHCNI team alongside Professor Natasha Phillips, Founder of Future Nurse and Arshad Farhad, CTO Healthcare, Dell Technologies as they discuss strategies for turning data into a foundation for innovation.

**Session Chair: Prof Jim McLaughlin**, Centre for Digital Health Technology Lead, Ulster University  
**Dr Paul Rice**, Chief Digital Information Officer, Department of Health  
**Prof Natasha Phillips**, Founder, Future Nurse  
**Arshad Farhad**, Healthcare Chief Technology Officer & Practice Lead, Dell Technologies

**Location: Glen Suite**

## F12 **Exploring a new relationship with business: Can we push the envelope?** Supported by **Kingsbridge Healthcare Group**

The NHS is changing its relationships with business, driven by a combination of strategic reforms, operational pressures, and a new government mandate. These changes span partnerships with the private sector, procurement strategies, and broader commercial engagement. In this session, NICON gather some of our HSC and business leaders to open this conversation, asking: are there opportunities to reset and what could our next steps be in NI?

**Session Chair: Dr Julia Simon**, Health and Care Consultant  
**Karen Bailey**, Chief Executive, BSO  
**Mark Reagan**, Chief Executive, Kingsbridge Healthcare Group  
**Eimear McCauley**, Director of Finance, Contracts & Capital Development, Western HSC Trust; Chair, HFMA NI

**Location: Glen 1&2**

## F13 **Income generation in the HSC: Exploring opportunities?** | Supported by **Impower**

In the context of unprecedented financial pressures, the NHS is increasingly seeking to find ways of generating income using a range of strategies, such as partnering, leasing estates or equipment, global export, innovation and strategic partnering. In this session, we explore the potential opportunities in NI and discuss how we might embrace some of these approaches – not only to secure resources, but also to support innovation and staff retention, ultimately securing better outcomes.

**Session Chair: Jonathan Patton**, Chair, South Eastern HSC Trust  
**James Swaffield**, Managing Director, Health and Adults, Impower  
**Chris Matthews**, Deputy Secretary, Resource and Corporate Management Group, Department of Health

**Natasha Kerrigan**, Director of Strategic Estate Planning, Hampshire Hospitals NHS Foundation Trust  
**Alastair Campbell**, Director of Planning & Performance, Belfast HSC Trust  
**Brigitte Worth**, Director of Finance, SPPG, Department of Health  
**Stephen Beattie**, Interim Director of Strategic Planning and Customer Engagement, BSO

**Location: Glen 3&4**

## F14 **Making Northern Ireland a prime destination for clinical research** | Supported by **The Association of the British Pharmaceutical Industry (ABPI)**

This session discusses the current and future capability of NI as a place of research, and what needs to be in place across HSC to make NI a destination of choice for the delivery of R&D. We will discuss NI's aspiration to attract and deliver world-leading inclusive clinical trials, which bring with them improved patient outcomes, addresses health inequalities, alongside major economic benefits, and increasing revenue for HSC.

**Session Chair: Marion Lavery**, Head of Public Affairs, ABPI

**Prof Ian Young**, Chief Scientific Officer, Department of Health  
**Dr Rhonda Campbell**, Programme Manager, HSC R&D; Cross-border Healthcare Intervention Trials in Ireland Network (CHITIN)  
**Prof Nigel Hart**, Clinical Professor, School of Medicine, Dentistry and Biomedical Sciences, Queen's University Belfast (QUB)  
**Prof Aaron Peace**, Chief Executive, C-TRIC  
**Prof Judy Bradley**, CEO, iREACH Health; Director, NI Clinical Research Facility (NICRF)

**Location: Riverview 1**

## F15 **Promoting leadership opportunities for our Global Majority workforce** | In association with **NIPEC**

Welcoming, valuing and supporting our global majority workforces is core to our HSC values. In this session, we would like to invite you to this conversation about how the HSC is welcoming and supporting our colleagues, and then we will specifically focus on how we are realising this vision to ensure colleagues are supported to grow their leadership potential in our system.

**Session Chair: Beena Tharun**, Assistant Service Manager, Mater Hospital, Belfast HSC Trust  
**Prof Linda Kelly**, Chief Executive, NIPEC  
**Jonah Atos**, International Nurse Coordinator, Western HSC Trust  
**Dr Muhammad Salman Butt**, Lecturer in Public Health; Course Director, MSc Health Promotion and Public Health, UU  
**Cathy McCusker**, Senior Professional Officer, NIPEC

**Location: Riverview 2**



# Breakfast Fringe sessions – Day two

Thursday 16 October 08:15–09:15

## F16 **Young service users, innovative ideas: Shaping the future of health and social care** | Supported by the PHA | In association with the NI Commissioner for Children & Young People (NICCY)

Children and young people are experts in their own experiences and have a unique perspective on engaging their peers. In this interactive session, we will explore how some services have embraced youth participation to improve outcomes. To shape the session, we are delighted to welcome NICCY's Youth Panel and Young Reps from Voice of Young People in Care to share their learning from local, national and European-wide projects on participation in health and social care planning. Subsequently, we will explore innovative ways to involve children and young people and discuss how you could embrace these approaches to drive better outcomes for young people and our wider population.

**Session Chair: Deirdre Mahon**, Children's Services Reform Programme Facilitator, Department of Health  
**Chris Quinn**, NI Commissioner for Children & Young People  
**VOYPIC Young Reps, NICCY Youth Panel**  
**Elís McDaniel**, Director of Social Care Reform, Department of Health  
**Emily Roberts, Assistant Director**, Strategic Public Health (Starting Well), PHA

**Location: Glen Suite**

## F17 **'Do Not Attend's': Taking a system approach** | Supported by **eir evo**

This session will look at the challenges of non-attendance at hospital appointments, an issue with significant implications for waiting lists and service inefficiency, whilst also exploring the barriers patients face in attending and drawing on lessons from the NHS and more locally we will explore how we can design services that are more efficient and make it easier for patients to get the care they need.

**Session Chair: Lisa McWilliams**, Director of Strategic Performance, SPPG, Department of Health  
**Sorcha Dougan**, Head of Waiting List Management Unit, SPPG, Department of Health  
**Christine Allam**, Assistant Director, Elective and Radiology Services, South Eastern HSC Trust  
**Declan Hadley**, Healthcare Development Lead, Cisco UK & Ireland

**Location: Glen 1&2**

## F18 **Tackling economic inactivity: Exploring the role of the HSC** | In association with the NI Public Sector Chairs' Forum

Economic inactivity remains high throughout the United Kingdom, with Northern Ireland experiencing higher rates than any other UK region, currently at approximately 26%. We all live with the consequences of this with poorer health outcomes for some citizens, higher costs to run services and a resulting drag to our local economy. The Government and the NHS is prioritising this important issue. In this session we will set out the issues, and then we will hear from some of the key leaders in this area, to set out the rationale and practicalities for how the HSC could more proactively engage in addressing this issue, in partnership with partners in government and beyond – ultimately driving better health and prosperity for the people of Northern Ireland.

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**Session Chair: Mike Farrar**, Permanent Secretary, Department of Health  
**Rt Hon. Alan Milburn**, Chair, Social Mobility Foundation  
**Paddy Rooney**, Deputy Secretary, Department of Communities  
**Michael Wood**, Head of Health Economic Partnerships, NHS Confederation  
**Michelle Tennyson**, Chief Allied Health Professions Officer, Department of Health

**Location: Glen 3&4**

## F19 **Proactive care redefined: Scalable, digitally-enabled neighbourhood care** | Supported by **Doccla**

Proactive monitoring helps manage chronic conditions before they escalate, offering long-term, low-intensity support focused on prevention, self-management, and patient engagement. Supported by population health management tools, it identifies those most at risk and delivers targeted interventions. With up to 29% fewer admissions and over 95% patient satisfaction, it aligns with our HSC priorities and enables scalable, community-based care through tiered support, integrated records, and multidisciplinary teams. Join DHCNI and Doccla to discuss how we can facilitate the change to implement proactive monitoring in NI.

**Session Chair: Dr Paul Rice**, Chief Digital Information Officer, Department of Health  
**Tara Donnelly**, Founder, Digital Care  
**Dr Patrick Stirling**, GP  
**Dr Siobhán McEntee**, Primary Care Network Lead, NICON

**Location: Riverview 2**

## F20 **Neighbourhood palliative care: One chance to get it right** | Supported by **Marie Curie**

Supporting our population to live and die well in their own home and community, the place where patients most want to be, is a priority for our palliative care workforce. There is only one chance to get end of life care right. In this session we will hear about the Health Committee's recent Inquiry into Access to Palliative Care and how the Neighbourhood Health Model can support palliative patients and their carers at home.

**Session Chair: Joan McEwan**, Associate Director, Policy & Public Affairs, Marie Curie  
**Philip McGuigan MLA**, Chair of Health Committee, NI Assembly  
**Gearóid Cassidy**, Director of Primary Care, Department of Health  
**Dr Ursula Mason**, Chair, RCGP NI  
**Liz Cuddy**, Vice Chair, Hospice Alliance NI  
**Peter Armstrong**, Regional Lead Pharmacist for Palliative Care, Belfast HSC Trust  
**Mary Frances McManus**, Deputy Chief Nursing Officer, Department of Health  
**Gillian McCorkell**, Professional Adviser – Integrated Prescribing, SPPG, Department of Health

**Location: Riverview 1**



# Post conference specialist sessions

Thursday 16 October

## S1 **Clinical entrepreneur exchange: Addressing service pressures?** (Invite-only session) 14:00–15:30

In this closed interactive session, we invite a range of visiting clinical entrepreneur fellows who are working across the NHS to address productivity and administrative bottlenecks to discuss emerging solutions with HSC leaders. We will then more widely discuss the opportunities to drive the development of a more innovative culture across the HSC, as we seek to reset for the future.

**Prof Tony Young**, National Clinical Lead for Innovation, NHS England

**Dr Paul Rice**, Chief Digital Information Officer, Department of Health

**Prof Mark Taylor**, Regional Clinical Director for Elective Care, Department of Health

**Prof Joann Rhodes**, Director, Health Innovation Research Alliance NI (HIRANI)

**Clinical entrepreneur fellows and HSC leaders**

**Location:** Glen Suite

## S2 **Health Committee meeting** 14:30–16:30

In this specialist session, the NI Assembly's Health Committee will host their official meeting on site at conference. If you wish to be an observer at the meeting, you can book one of the 40 places available at the committee stand 42, where you can also find any further information on the work of the committee.

**Location:** Glen Suite

### **Thank you for attending NICON 25.**

We value your views, so please spare a few moments to provide feedback by scanning the QR code to the right to help us shape future events to meet your needs.





# Welcome to the Reset Lounge: *Pause, Connect, and Get Creative*



Location: Glen 5-6

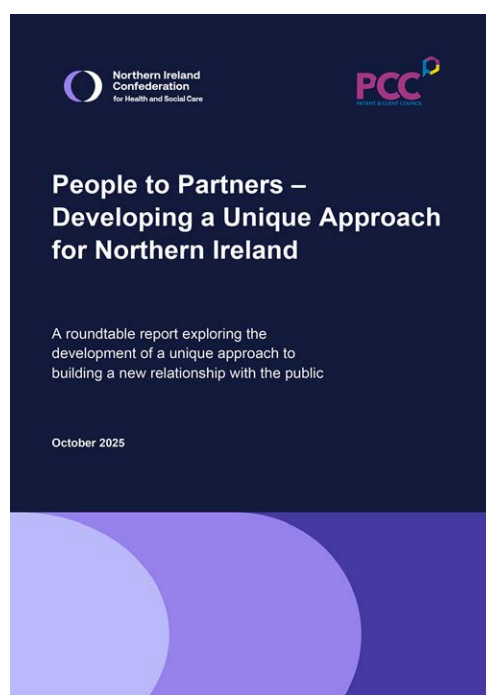
As a new addition to this year's conference, we are delighted to invite you to the Reset Lounge, a dedicated space to pause, recharge and discuss what the four shifts mean to you in an informal and friendly atmosphere.

- **Discuss our 'People to Partners' report with the Patient Client Council**
- **Get creative and articulate what these four shifts mean to you with Arts Care NI**
- **Welcome some of our patients and service users to conference**
- **Grab a barista coffee provided by CGI and discuss the opportunities of the digital shift**
- **Take a soft seat and enjoy some informal conversations!**

At the heart of the Reset Lounge is the concept that there are opportunities to work differently when we think of people as partners, building on emerging public policy evidence of the advantages of this approach. Specifically, the Patient Client Council (PCC) team will chat to you about our report launch at conference, **'People to Partners'**, a timely exploration of how we can move from "doing *for*" to "doing *with*," building new relationships with patients and the public as genuine partners in shaping services and driving wellbeing. This report, produced in collaboration between NICON and the PCC, sets out a vision of shared responsibility and empowerment that lies at the core of the HSC Reset Plan.



Arts Care



Scan the QR code to read the  
**full report**

Whether you are pausing between sessions, engaging with the ideas in the 'People to Partners' report, taking part in our arts activities, discussing the digital shift with the CGI team, or simply enjoying a coffee with a colleague, join us in Glen 5-6.

The Reset Lounge is open throughout days 1 and 2 of the conference.

In association with:





# Health Innovation & Economy Network Zone:

## *Accelerating Partnership, Innovation, and Economic Growth*

Location: Ballygowan Foyer Mezzanine



Department of  
**Health**

Accelerating progress to build our innovation capacity is a vital element of our ambition to be a world-leading health and social care system. Join our key stakeholders in the Health Innovation & Economy Network Zone to hear how they are leading the digital shift, capitalising on our strengths within HSCNI; our highly successful University sector and City Deal initiatives; our rich data sources; and the close connections we have in Northern Ireland.

- **Meet the key stakeholders** and hear about our emerging ambition
- Meet some of NI's most **forward-thinking health and social care entrepreneurs**, who have the solutions to many of the challenges we face and stand ready to develop solutions to solve system pressures
- Join our Entrepreneur-in-Residence, Jennifer Neff, and HIRANI Launchpad Lead, Dr Sean O'Connor, for **'On-the-Sofa Conversations'**, featuring interviews with a range of leaders and entrepreneurs on how we can maximise progress.



Department for the  
**Economy**

Join us for the formal opening of the Zone with Department of Health Permanent Secretary, **Mike Farrar** and Department for the Economy Permanent Secretary, **Ian Snowden** at 11.15am on Wednesday.

Additional on-the-sofa interviewees will include:

- **Prof Ian Young**, Chief Scientific Officer, Department of Health
- **Karen Bailey**, Chief Executive, BSO
- **Prof Joann Rhodes**, Chief Executive, HIRANI
- **Prof Jim McLaughlin**, Centre for Digital Health Technology Lead, UU
- **A range of local entrepreneurs** powering change in other parts of the UK and beyond

A full programme of interviews, activities and participants will be **available at conference**.





# Café Conversations

Day 1 - Wednesday 15 October 14:15–15:15

Location: Gransha Suite



## 1 The role of mental health practitioners in primary care Hosted by Southern GP Federation

This session will focus on empowering patients to become leaders in their own mental health journey.

**Kelly Forbes**, Senior Mental Health Practitioner, Southern GP Federation (RCN NI Nurse of the Year 2025)

## 2 Working in partnership to deliver over 100 community development projects Hosted by West Belfast GP Federation and Belfast HSC Trust

Join the West Belfast GP Federation and Belfast HSC Trust as they reflect on their commitment to inclusive leadership and system transformation by delivering over 100 community projects in West Belfast.

**Dr Aine Harley**, Chair, West Belfast GP Federation  
**Michelle Toland**, Programme Manager, Primary Care MDTs, Belfast HSC Trust

## 3 Transforming social prescribing from 'what matters to us' to 'what matters to you' Hosted by Connect North, Northern HSC Trust

Connect North has prioritised early intervention and prevention via their transforming social prescribing service from 'what matters to us' to 'what matters to you'. Come along to this session to hear more about this innovative service.

**Claire Ramsey**, Health and Wellbeing Manager, Northern HSC Trust  
**Sabrina Lynn**, Locality Lead, Northern HSC Trust

## 4 Supporting a whole systems approach Hosted by Community Pharmacy Northern Ireland (CPNI)

This session will highlight examples of how community pharmacy is leading in the reset and transformation of health and social care services through preventative, person-centred, and place-based care.

**Gerard Green**, Chief Executive, CPNI  
**Stephen Slain**, Community Pharmacist

## 5 Seeking resolution – One conversation at a time Hosted by Patient Client Council (PCC)

Hear from the PCC about how they use effective communication in partnership to resolve complex issues, strengthen relationships, and drive meaningful change.

**Katherine McElroy**, Principal Practitioner Advocacy, PCC  
**Jackie Kelly**, Service Manager, PCC

## 6 Using virtual reality and conversational AI technology in mental health therapy and professional training Hosted by Queen's University Belfast and Propeer Solutions

Join this session to see how immersive VR environments, built using the EnviroCreate and VITAL Platforms, are being used to support therapy for trauma and anxiety, as well as in professional training.

**Professor Paul Best**, Professor of Mental Health, QUB  
**Mr Chris Thomas**, CEO, Propeer Solutions  
**Dr Gerry Marshall**, Lecturer in Social Work, QUB

## 7 Fuji X-ray at home service Hosted by Western HSC Trust

Come to this session to hear more about how the X-ray at home service directly contributes to lowering system costs, freeing up critical capacity, and enhancing patient flow across urgent care pathways.

**Joanne McFeely**, Lead Radiographer, Western HSC Trust  
**Tracey McIvor**, Senior Programme Manager, Western HSC Trust

## 8 Leading the way to a greener future via self-sustainable / zero carbon projects Hosted by Northern HSC Trust

This session will focus on the Northern HSC Trust's work on a sustainable project projected to provide 50% of the site's electrical usage, saving £180k and 238 tonnes of CO2.

**Paddy Graffin**, Director of Infrastructure, Northern HSC Trust  
**Stephen Johnston**, Assistant Director Estates Services, Northern HSC Trust

## 9 Children and Young People's Autism Early Intervention Service Hosted by Western HSC Trust

Bridging the critical gap between referrals and assessments, the Early Intervention Service is rooted in listening, co-design, and strategic innovation, ensuring that no individual is left waiting without meaningful support. Join this session to learn more about how the innovative model works.

**Sarah McElholm**, Service Lead, Western HSC Trust  
**Clare Wilson**, Advanced Intervention Therapist, Children and Young People's Autism Early Intervention Service

## 10 Allied Health Professionals working in Multi-Disciplinary Teams to reduce waiting lists Hosted by South Eastern HSC Trust

A session exploring how Allied Health Professionals have become catalysts for change across HSCNI. Their contributions within multidisciplinary teams are not only reducing waiting lists but also making the service more accessible, efficient, and person-centred.

**Joanne Shannon**, Service Manager, South Eastern HSC Trust

# Give Your Patients Fast Access to Supported Mental Health Programmes

SilverCloud® by Amwell® delivers evidence-based digital Cognitive Behavioural Therapy (CBT) programmes that support your patients in thinking and feeling better.

## Trusted by



...and over 600 organisation globally



## SilverCloud® by Amwell® programmes can be used by patients with:

- Mild to moderate symptoms of anxiety and/or depression (not PTSD)
- Sleep problems
- Panic attacks
- High self-efficacy
- Openness to guided self-help

Up to

**90%**

of users indicated that they believed that SilverCloud could work for them before commencing treatment<sup>1</sup>.

**95%**

user satisfaction<sup>2</sup>.

Helped over

**1.5M**

patients globally to think and feel better

Rates of Recovery:

**54%**

of programme completers with clinical levels of anxiety or depression transitioned to recovery.

## Drop by our showcase stand

**CONTACT DETAILS**

**Liam Ryan,**  
Sales Director International, SilverCloud by Amwell  
liam.ryan@amwell.com

1. [National Case Study: Health Service Executive Ireland](#)  
2. Data from the SilverCloud platform 2024 report

For more information  
about our extensive  
range of programmes  
for all age groups



# Exhibitors A-Z and Stand Numbers

Alliance Clinical Services	<b>Stand 17</b>
Amazon Web Services	<b>Stand 2</b>
Arts Care	<b>Reset Lounge</b>
AutogenAI	<b>Stand 31</b>
BDA – The Association of UK Dietitians	<b>Stand 26</b>
Boehringer Ingelheim	<b>Stand 32</b>
Breast Cancer Now	<b>Stand 46</b>
HSC Pension Service	<b>Stand 35a</b>
BT	<b>Stand 29</b>
Centre for Independent Living NI	<b>Stand 10</b>
CGI	<b>Stand 48</b> <b>Reset Lounge</b>
Cloud21	<b>Stand 37</b>
Cranmore	<b>Stand 30</b>
Dell Technologies	<b>Stand 41</b>
Deloitte	<b>Stand 47</b>
DIABETES UK	<b>Stand 23</b>
Doccla	<b>Stand 35</b>
eir evo	<b>Stand 14</b>
equip Programme (BSO)	<b>Stand 44</b>
EY	<b>Stand 4</b>
General Medical Council (GMC)	<b>Stand 19</b>
GS1 UK	<b>Stand 13</b>
Health Innovation Research Alliance NI (HIRANI)	<b>Mezzanine</b>
Heart Failure Warriors Northern Ireland	<b>Stand 16</b>
HSC Leadership Centre	<b>Stand 45</b> <b>Mezzanine</b>
HSC Pension Service	<b>Stand 35a</b>
HSL	<b>Stand 15</b>

Impower Consulting	<b>Stand 40</b>
Kooth Digital Health	<b>Stand 33</b>
Medicines Optimisation Innovation Centre (MOIC)	<b>Mezzanine</b>
Motor Neurone Disease Association (MND Association)	<b>Stand 22</b>
NI Assembly Health Committee	<b>Stand 42</b>
Northern Ireland Audit Office	<b>Stand 18</b>
Northern Ireland Chest Heart and Stroke	<b>Stand 28</b>
Northern Ireland Health Collective	<b>Stand 34</b>
Northern Ireland Social Care Council	<b>Stand 9</b>
Novartis Pharmaceuticals	<b>Stand 3</b>
Open College Network Northern Ireland (OCN NI)	<b>Stand 24</b>
Optum	<b>Stand 49</b>
Parkinson's UK Excellence Network	<b>Stand 11</b>
PCC (Patient and Client Council)	<b>Reset Lounge</b>
Retinue Solutions	<b>Stand 1</b>
SilverCloud by Amwell	<b>Stand 20</b>
Skills for Health	<b>Stand 39</b>
Southern GP Federation	<b>Stand 25</b>
Stryker	<b>Stand 6-8</b>
Telefónica Tech	<b>Stand 12</b>
The Centre for Digital Healthcare Technology (CDHT)	<b>Stand 36</b>
The OT Practice	<b>Stand 5</b>
The Royal National Institute of Blind People (RNIB)	<b>Stand 43</b>
T-Pro	<b>Stand 21</b>
Trustmarque Solutions Limited	<b>Stand 38</b>
TTM Healthcare Solutions	<b>Stand 27</b>

# Thank you to our supporters



The ABPI exists to make the UK the best place in the world to research, develop and access medicines and vaccines to improve patient care. [abpi.org.uk](https://abpi.org.uk)



Event  
Partner



BT is focused on delivering digital solutions to the healthcare sector. Its mission is to innovate together to transform care delivery by leveraging healthcare technology partnerships, connectivity, cloud infrastructure, cybersecurity, and data analytics. [business.bt.com](https://business.bt.com)



29  
Event  
Partner



AWS Healthcare empowers organisations with secure, compliant cloud solutions that unlock data, drive innovation, and support advanced analytics. By enabling collaboration and efficiency, AWS helps healthcare providers improve patient outcomes and accelerate digital transformation globally. [healthcare.awsaccelerators.com](https://healthcare.awsaccelerators.com)



2  
Event  
Partner



Alliance Clinical Services offer clinically effective and patient-centric insourced solutions across Ireland and the UK in a wide range of specialities, from diagnostics and outpatient clinics to endoscopy and a full range of surgical specialities. [allianceclinicalservices.co.uk](https://allianceclinicalservices.co.uk)



17  
Exhibitor



Arts Care is an Arts & Health charity whose aim is to enable people in health and social care, community and other settings to benefit from the recuperative, healing, and positive health effects of engagement with the creative arts. [artscare.co.uk](https://artscare.co.uk)



Reset  
Lounge



AutogenAI is the world's leading proposal writing engine, helping companies write and manage more proposals that win. Developed by world-leading AI experts, validated by industry-defining proposal writers, and trusted by 200+ enterprise businesses, AutogenAI is the only AI solution proving profitable for those using it. [autogenai.com](https://autogenai.com)



31  
Exhibitor



The BDA is the professional voice of dietitians across the UK. It has established country boards in each nation to ensure local relevance and regional impact. They engage with government departments, professional bodies, and other key stakeholders to strengthen and amplify the voice of the dietetic profession. [bda.uk.com](https://bda.uk.com)



26  
Exhibitor



Boehringer is an independent biopharmaceutical company active in human and animal health. A top investor in R&D, we take a long term, sustainable view, focusing on innovative therapies in areas of high unmet medical need. [boehringer-ingelheim.com](https://boehringer-ingelheim.com)



32  
Exhibitor



Breast Cancer Now are the research and support charity. Breast Cancer Now here for everyone with breast cancer. Breast Cancer Now's vision is that by 2050, everyone diagnosed with breast cancer will live and be supported to live well. But to make that vision a reality, Breast Cancer Now need to act now. [breastcancernow.org](https://breastcancernow.org)



46  
Exhibitor





# Thank you to our supporters



Serving Healthcare and Industrial markets across Northern Ireland, Brennan & Co NI provides innovative products, reliable service, and expert advice—helping customers achieve excellence through strong partnerships and specialist expertise. [brennanconi.com](https://brennanconi.com)



Supporter



CILNI supports the right of disabled people to have choice and control in their lives and provides a range of services on all aspects of independent living including those using SDS and Direct Payments. [cilni.org](https://cilni.org)



10  
Exhibitor



CGI are an insights-driven and outcomes-focused to help accelerate delivery of citizen services. Across 21 industry sectors in 400 locations worldwide, CGI's 93,000 professionals provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally. [cgi.com](https://cgi.com)



48  
Reset Lounge



Cloud21 is a healthcare consulting and services company that partners with health and care organisations to transform healthcare. We deliver personalised, integrated solutions to help our clients create a more accessible, efficient, and integrated healthcare system. [cloud21.net](https://cloud21.net)



37  
Exhibitor



Cranmore is a software development company specialising in enterprise scale projects for the UK's public sector. Offering deep expertise in healthcare technology, Cranmore provides guaranteed software success alongside unprecedented transparency on cost and delivery. [cranmo.re](https://cranmo.re)



30  
Exhibitor



Dell Technologies leverages innovative digital solutions, including AI, multi-cloud ecosystems, connected workforce tools, healthcare edge technologies, and personalised health approaches, to help healthcare organisations enhance patient care, improve operational efficiency, and accelerate digital transformation. [dell.com](https://dell.com)



41  
Exhibitor



Deloitte is a leading professional services firm, delivering Audit, Consulting, Corporate Finance, Risk Advisory, and Tax services to clients across diverse industries. Deloitte combine industry expertise with innovative solutions to help organisations achieve their strategic goals. [deloitte.com](https://deloitte.com)



47  
Exhibitor



Diabetes is relentless. But so are we. DIABETES UK's vision is to create a world where diabetes can do no harm. And with more and more people affected by diabetes, we have no choice but to fight harder than ever before. [diabetes.org.uk](https://diabetes.org.uk)



23  
Exhibitor



DHCNI is the data and technology lead to the health and social care system in Northern Ireland. Our mission is to harness the power of digital to improve health and care for our population, while improving working practices for all HSC staff. [dhcni.hscni.net](https://dhcni.hscni.net)



Supporter

# Thank you to our supporters



Doccla is Europe's leading virtual care provider, delivering proactive, digital-first healthcare that prevents deterioration, empowers patients, and reduces admissions, transforming outcomes through real-time monitoring, multidisciplinary support, and system-wide collaboration. [doccla.com](https://doccla.com)



35

Exhibitor



Eir evo is a trusted technology partner, delivering innovative cloud, connectivity and security solutions. We empower organisations to transform, scale and thrive with secure, future-ready digital services and expert support. [eirevo.co.uk](https://eirevo.co.uk)



14

Exhibitor



DELIVERING CARE TOGETHER

equip will deliver a single solution to replace existing HR, Payroll, Finance and Procurement systems (HRPTS and FPL), providing a critical backbone for HSCNI for the next 10 years. equip will impact all 86,000 staff across 16 HSC Organisations when it goes live in 2026, delivering a world class solution with simplified processes, data-driven insights, and an improved user experience. [bsc.hscni.net](https://bsc.hscni.net)



44

Exhibitor



Shape the future  
with confidence

EY supports organisations across a broad range of industries and sectors, in areas such as Audit, Corporate Finance, Tax and Law, Consulting, AI and Data Analytics. All in to shape the future with confidence. [ey.com](https://ey.com)



4

Exhibitor

General  
Medical  
Council

The General Medical Council helps to protect patients and improve medical education and practice in the UK by setting standards for students and doctors. The GMC support them in achieving (and exceeding) those standards, and take action when they are not met. [gmc-uk.org](https://gmc-uk.org)



19

Exhibitor



GS1 UK is one of 120 independent GS1 standards organisations operating worldwide. In healthcare, GS1 standards uniquely identify every person, product, and place throughout the supply chain and patient pathway to improve traceability and patient safety. [gstuk.org](https://gstuk.org)



13

Exhibitor



A not-for-profit alliance of universities, healthcare providers and industry which promotes Life and Health sciences sector growth by providing a clear vision and supporting collaboration for health and prosperity. [hira-ni.com](https://hira-ni.com)



Mezzanine

healthdaq®

Healthdaq® delivers award-winning, tech-driven recruitment services for healthcare employers. With deep NHS and HSC expertise, we assist employers to reduce their agency reliance through targeted modular services with a unique subscription model. Trusted by governments and leading employers, our mission is to empower HR and in-house recruitment teams. [healthdaq.com](https://healthdaq.com)



Supporter



# Thank you to our supporters



As Northern Ireland's sole patient lead support group for Heart Failure, LVAD, Pre/Post Heart Transplant patients and their families. We are unique, producing proven growth on our own merits sharing experience, education and awareness by patient volunteers and their carers. [heartfailurewarriorsni.com](http://heartfailurewarriorsni.com)



16

Exhibitor

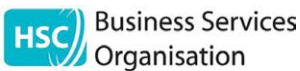


The HSC Leadership Centre provides products and services to help deliver outstanding leadership in the HSC. Our business focuses on four product areas: Consultancy – support and products tailored to client needs, Leadership and Management Development, Brochure programmes and Digital Services – a wide range of programme from basic IT skills, HSCLearn support, through to the development of innovative digital solutions. [leadership.hscni.net](http://leadership.hscni.net)



45

Exhibitor



HSC Pension Service forms part of the Business Services Organisation and is responsible for the administration of the HSC Pension Schemes on behalf of all HSC Employers and over 138,000 Scheme Members. [leadership.hscni.net](http://leadership.hscni.net)



35a

Exhibitor



The HSL Group is an integrated healthcare solutions business, specialising in the distribution of both cutting-edge medical devices and state-of-the-art AV solutions. [hsl.ie](http://hsl.ie)



15

Exhibitor



The Royal National Institute of Blind People (RNIB) offers products and services, helping blind and partially sighted people maintain their independence and thrive. [rnib.org.uk](http://rnib.org.uk)



43

Exhibitor



IMPOWER helps clients deliver better outcomes that cost less. By enabling public service leaders to grip the challenges of complexity, IMPOWER supercharges their ability to achieve lasting, positive change – key to long-term financial sustainability. [impower.co.uk](http://impower.co.uk)



40

Exhibitor



As a global human data science company present in Ireland since 1990, IQVIA is at the forefront of unlocking the potential of health data to drive key advancements for future health improvements. IQVIA's activity in Ireland includes supporting the life sciences industry from research and development through to commercialization, as well as healthcare providers, to improving treatment outcomes and patient pathways. [iqvia.com](http://iqvia.com)



Supporter



Founded in 2005, Kingsbridge Healthcare Group is Northern Ireland's largest private provider, offering rapid access to treatments, surgery, diagnostics, and specialist care across multiple sites in NI and the Republic of Ireland. [kingsbridgeprivatehospital.com](http://kingsbridgeprivatehospital.com)



Supporter



# Thank you to our supporters



Kooth, the UK's largest digital mental health service, offers safe, accessible spaces for better mental health, providing 20+ years of NHS-backed, anonymous, personalised care with 200 counsellors and no waiting lists or referral barriers. [connect.kooth.com](https://connect.kooth.com)



**33**  
Exhibitor



Marie Curie is the UK's leading end of life charity. Our mission is to close the gap in end of life care so that no one misses out on what they need in the final years, months, weeks, and days of life, or when bereaved. [mariecurie.org.uk](https://mariecurie.org.uk)



**Supporter**



Medicines Optimisation Innovation Centre (MOIC) is a regional centre in Northern Ireland dedicated to driving innovation in medicines use. [themoic.hscni.net](https://themoic.hscni.net)



**Mezzanine**



The MND Association focuses on improving access to care, research and campaigning for those living with or affected by MND in England, Wales and Northern Ireland. [mndassociation.org](https://mndassociation.org)



**22**  
Exhibitor



The Committee for Health is a statutory departmental committee of the NI Assembly made up of 9 MLAs. The Committee has a scrutiny, policy development and consultation role with respect to the Department for Health. [niassembly.gov.uk](https://niassembly.gov.uk)



**42**  
Exhibitor



The Northern Ireland Audit Office (NIAO) is an independent public sector body. The NIAO support the Northern Ireland Assembly to ensure public money is spent properly and to help improve public services. [niauditoffice.gov.uk](https://niauditoffice.gov.uk)



**18**  
Exhibitor



Northern Ireland Chest Heart and Stroke (NICHs) have been leading the fight against chest, heart and stroke conditions since 1946 through care, prevention, research, campaigning. As a charity, almost 90% of our income comes from donations. [nichs.org.uk](https://nichs.org.uk)



**28**  
Exhibitor



The Northern Ireland Health Collective (NIHC) is a coalition of VCSE organisations dedicated to improving health outcomes across Northern Ireland. A network of networks the NI Health Collective will represent the existing groups, networks and forums in the Health and Social Care field in NI, reducing duplication and ensuring impact. By uniting the voices of health, social care, and community wellbeing groups, we advocate for change, foster collaboration, and amplify the impact of our members. [nihealthcollective.org.uk](https://nihealthcollective.org.uk)



**34**  
Exhibitor



# Thank you to our supporters

Northern Ireland



The Northern Ireland Social Care Council is the regulator for the social work and social care workforces in Northern Ireland and responsible for supporting registrants to meet standards of conduct and practice and supports their ongoing learning and development. [niscc.info](http://niscc.info)



9

Exhibitor



At Novartis, our mission is to discover new ways to improve and extend people's lives. Discovering new treatments requires imagination and visionary thinking combined with determination and rigour. This happens every day at Novartis. Novartis are proud of our contribution to medical progress, but there's still a long way to go. Through the discovery, research and development of innovative treatments and technologies, Novartis aim to tackle devastating diseases and help people in the UK and around the world live longer, better lives. [novartis.com](http://novartis.com)



3

Exhibitor



As Northern Ireland's leading Technical and Vocational Awarding Organisation, OCN NI develop and award qualifications which engage, enrich and equip learners for life and provide opportunities to progress into further learning and/or employment. [ocnni.org.uk](http://ocnni.org.uk)



24

Exhibitor



A leading technology-enabled health services business. Optum deliver proven solutions through clinical and health system expertise, enabled by digital innovation; supporting proactive, coordinated care and empowering professionals and patients alike. Optum's mission is to help people live healthier lives and help make the health and care system work better for everyone. [optum.co.uk](http://optum.co.uk)



49

Exhibitor



Parkinson's UK Excellence Network are transforming health and care services for people with Parkinson's across the UK. Through shared learning and collaboration, we will support and equip health and care professionals to provide excellent care to people with Parkinson's. [parkinsons.org.uk](http://parkinsons.org.uk)



11

Exhibitor



The PCC is an independent, influential voice connecting people to HSC services so that they make positive change. Their vision: a HSC Service actively shaped by the needs and experience of the public [pcc-ni.net](http://pcc-ni.net)



Reset  
Lounge



RelateCare are experts in providing innovative consulting, administrative and clinical support solutions to our client partners, allowing them to concentrate on direct face-to-face patient care. Clients include leading healthcare providers across the US and Ireland. [relatecare.com](http://relatecare.com)



Supporter



Retinue Solutions help organisations manage their talent. Their expert consultants deliver tailored workforce solutions to help you overcome challenges around cost control, continuity and compliance. [retinue-solutions.com](http://retinue-solutions.com)



1

Exhibitor



SilverCloud by Amwell is a leading digital mental health provider, delivering evidence-based mental health and wellbeing courses. Globally trusted, with national contracts across HSE Ireland, NHS Scotland, NHS Wales, and throughout NHS England. [silvercloud.amwell.com](http://silvercloud.amwell.com)



20

Exhibitor

# Thank you to our supporters

Skills for  
Health

Skills for Health, established in 2002, is the UK's Sector Skills Council for Health. With deep roots in the NHS, they specialise in workforce development, leadership and organisational development, learning solutions, frameworks, and workforce research. [skillsforhealth.org.uk](https://skillsforhealth.org.uk)



39

Exhibitor



Southern FSU supports Armagh & Dungannon, Craigavon, and Newry & District Federations – empowering General Practice and enabling transformation in health and social care. All three recently celebrated 10 years of #EmpoweringGP in primary care. [southernfsu.co.uk](https://southernfsu.co.uk)



25

Exhibitor

Specsavers

Specsavers are a family-run business for 40 years, working together with store partners to provide the best value optometry, audiology, and other healthcare service for our customers. Specsavers are a member of the NHS Confederation and Primary Care Network. [specsavers.co.uk](https://specsavers.co.uk)



Supporter

stryker

Stryker is a global leader in medical technologies and, together with their customers, they are driven to make healthcare better. Stryker offers innovative products and service that help improve patient and healthcare outcomes. [stryker.com](https://stryker.com)



6-8

Exhibitor



Telefónica Tech is a leading company in digital transformation. Offering a wide range of services and integrated technological solutions in Data & AI, Cyber Security, Cloud, Business Applications, and Modern Workplace. [telefonicatech.uk](https://telefonicatech.uk)



12

Exhibitor



The Centre for Digital Healthcare Technology (CDHT) supports the development of advanced Digital Health and MedTech technology via advanced R&D, innovation, and skills development. CDHT includes a clinical living lab situated within the Belfast Trust. [cdht.tech](https://cdht.tech)



36

Exhibitor

The  
OTPractice

The OT Practice delivers specialist occupational therapy services across Northern Ireland, working with Health and Social Care Trusts to provide timely, expert-led assessment and rehabilitation for adults and children in community, education, and healthcare settings. [theotpractice.co.uk](https://theotpractice.co.uk)



5

Exhibitor



The Surgical Consortium is a healthcare organisation focused on providing innovative surgical services, including insourcing solutions to reduce waiting lists and improve patient care. [thesurgicalconsortium.com](https://thesurgicalconsortium.com)



Supporter



Thank you for attending NICON 25.

We value your views, so please spare a few moments to provide feedback by scanning the QR code to the left to help us shape future events to meet your needs.





## Thank you to our supporters



T-Pro is a world-leading provider of AI-powered Speech Technology, Ambient Scribe, and Robotic Process Automation in Healthcare. Our mission is to ease the documentation burden for clinicians and healthcare organisations by delivering innovative, best-in-class software solutions [info.tpro.io](https://info.tpro.io)



21

## Exhibitor



TTM Healthcare Solutions is a specialist provider of agency Nurses and Healthcare Assistants to Northern Ireland's public and private sectors. With 23+ years' experience, TTM Healthcare Solutions are a trusted Tier 1 supplier to the HSC. [ttmhealthcare.co.uk](http://ttmhealthcare.co.uk)



27

## Exhibitor



Trustmarque delivers the value of technology to bring real-life impact. As a trusted partner to both customers and technology partners, together, Trustmarque turn your vision into reality.

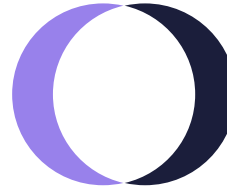
[trustmarque.com](http://trustmarque.com)



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## Exhibitor

## Notes



**Northern Ireland  
Confederation**  
for Health and Social Care

**NICON 25**

# Floorplan

15 – 16 October 2025

La Mon Hotel, Belfast



- Main Auditorium**  
Ballygowan Suite, Milford Suite
- Exhibition**  
Ballygowan Foyer, Milford Foyer and Riverview Suite
- Parallel and fringe session rooms**  
Glen 1&2, 3&4, Glen Suite and Gransha Suite
- Riverview Rooms 1 & 2**  
are on the 1st floor above the Glen rooms
- Reset Lounge** sponsored by CGI  
Glen 5&6
- Catering**
- Registration**

Visit the **Health Innovation & Economy Network Zone** on the mezzanine above stands 15 and 16

#NICON25

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