

Developing your project aim

Overall problem/area issue:	- The length of wait for people within Accident and Emergency Departments who require an inpatient admission thus causing 'harm'. The length of waits currently are significant often exceeding 100 hours. The Trust work on a local agreed target of 48Hrs as a breach point, however acknowledging that nationally the target is 12hrs. - The issue to be discussed relates to the issue when a patient walks out of an acute hospital prior to formal discharge and there is a concern for the patient's welfare. This is in the absence of a legal framework where the patient is compelled to remain at the hospital.
Your purpose in wanting to improve this (WHY):	Patients are left in distressing and sometimes unsafe environments for extended periods, which can exacerbate their condition, increase the risk of harm, and lead to poor patient outcomes and higher long-term healthcare costs.
Your proposed SMART aim statement:	25% reduction in wait time by May 2026 (need to agree baseline) X% reduction in concern for welfare calls in relation to Mental Health hospital walkouts.
What further scoping or tools will you use to understand the problem further:	Establish and define baseline measurement
What scale are you operating at within the system? (mico, meso or macro) and list the areas involved in your project	Meso as part of a Macro (Cheshire and Mersey) piece of work. WUTH CWP Merpole Wirral Local Authority Third sector