Roles and responsibilities

System governance and core functions

This section presents a high-level articulation of the roles and responsibilities of bodies operating at the health and care system's five main geographical scales: national, regional, systems, place and neighbourhood. More detail is provided in the annex.

Communities

Delivery

System governance should start with communities, which have agency to make decisions about their own care and are active partners in the design of public services

Neighbourhood

- Delivery of a more proactive, personalised and holistic model of care.
- Engagement and empowerment of individuals and communities, driven by a biopsychosocial approach.
- Empowering the frontline with autonomy and risk in the right places, with infrastructure to allow them to deliver effectively

Typically serving around **30,000 to 50,000 people**

Place

- The engine rooms of integrated care – integrating provision of different public services around people ('total place').
- Acting as the support
 and strategy lead for
 neighbourhoods, providing the supporting infrastructure for budget and workforce pooling, and in some cases holding the governance function.
- Translating the strategic goals of ICSs into local delivery for the benefit of local populations.
- Convening local partners to collectively respond to the challenge of improving population health and quality of life with a 'community first' approach.

Typically serving around 250,000-500,000 people

Strategy and oversight/improvement



- Develop a system-wide strategy to deliver the four purposes.
- Deliver structural transformation of health services by integrating services and delivering the three shifts.

Typically serving around

1 million to 3 million people

Systems include:

- integrated care boards
- integrated care partnerships
- local authorities, including mayoral strategic authorities
- statutory and non-statutory providers
- places
- · neighbourhoods.

Regional

- Working closely with organisations to co-develop national policy and strategy to bridge the gap between national policy and local implementation.
- Oversight of the quality, financial, and operational performance of providers and ICBs within their region and supporting them to develop capabilities.

National

- National leadership of the NHS through setting strategy and the outcomes systems will be accountable for delivering.
- Develop policy and commission services that are best done once nationally.
- Create an enabling environment for change and improvement.