

# Common pitfalls in understanding the problem: system view



**Make assumptions about each other.**



**Unrealistic timescales – it's complex and messy.**



**Don't start small – try to fix too much too soon.**



**Don't take time to build relationships and trust.**



**Don't have a shared vision – it's needed for your purpose.**



**Jump to solutions thinking.**



**Don't talk to each other across the system enough.**



**Your measures are not specific enough.**



**Don't understand the problem from different perspectives.**



**Are in performance mode rather than improvement.**



**Not flexible, try to micromanage everything.**



**Your limited view/ experience can make you judge others.**