



**Primary Care
Network**
NHS Confederation

Primary Care Network 2024/25 business plan

Our mission



Ruth Rankine
Director, Primary Care Network



Professor Aruna Garcea
Chair, Primary Care Network

Thank you for being a member of the NHS Confederation's Primary Care Network – we are pleased that you recognise the value of being a member. We are the only national network bringing together primary care with the rest of the healthcare system and as members of the Primary Care Network, you are part of the NHS Confederation family and have the opportunity to interact and connect with colleagues from across the health and care system at both a national and local level.

Our ambition is to ensure primary care is empowered, connected and respected, and to support our members to strengthen their voice and influence at neighbourhood, place and system. We are the place where different and challenging conversations happen and we aim to support you through greater connection with peers, collaboration with relevant partners and influencing the national operating environment to provide a better future for primary care. This year, more than ever, getting the voice and value of primary care heard is critical. We are here to listen to your challenges and demonstrate the art of the possible to decision-makers through our members.

Who we are

We are the only network that:

- ✓ brings together primary care with the rest of the health and care system
- ✓ **supports, represents and empowers** our members to maximise the impact they have on patient care and drive change.

We offer a broader primary care membership inclusive of community dentistry, pharmacy, optometry and audiology and encompassing primary care representation from Wales, Northern Ireland and Scotland.

Our members are:

- ✓ PCNs, GP federations and at-scale primary care providers.



About this document

Everything we do is driven by our members; we listen to what matters to you and design our work programme to focus on things that will have the greatest impact.

Our three-year strategy, co-developed with the network advisory group, sets out a vision:

For an empowered, connected and respected primary care system that is robust, resilient and has a thriving future. A primary care system that operates at all layers of scale, starting closest to the community and working upwards, collaborating with relevant partners to deliver the right care at the right time with the right team.

Every year we develop a business plan, setting out our priorities. These are reviewed on a quarterly basis (or as necessary) to ensure they remain relevant and aligned to our objectives. This document provides a summary of our key activities for this coming year.

Advisory group

The advisory group is a group of members who provide strategic oversight of the network, helping to shape its priorities and future direction, and ensuring that we can build a strong and effective national voice for primary care members.



Professor Aruna Garcea
GP and Medical Advisor, LLR
PCL



Michael Smith
Chief Executive, Bolton GP
Federation



Dr Ammir Munir
Clinical Director of
Transformation, Northumbria
Primary Care



Dr Charlotte Hart
Clinical Director, Shrewsbury
PCN



Edmund Jahn
Chief Executive, Confederation
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Geraldine Hoban
Managing Director, Foundry
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Dr Joe McManners
Clinical Director, OX3+ PCN



Dr Jane Kocen
Clinical Director, Bedford
PCN



Dr Nigel Fraser
Chair, Herefordshire General
Practice (Taurus)



Lorraine Mattis
Chief Executive, University of
Suffolk Dental CIC

Advisory group continued



Dr Prमित Patel
Trustee and GP Clinical
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Dharmesh Patel
Chief Executive Officer,
Primary Eyecare Services



Dr Thomas Wyatt
Clinical Director, Healthier
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Naomi Bennet
GP Partner and Clinical Lead,
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Aftab Arif
GP Principal, Hall
Green Health



Amit Patel
Chief Executive Officer,
Community Pharmacy South
West London



Kerry White
Managing Director, Symphony
Healthcare Services



Duncan Gooch
Managing Partner and Clinical
Director, Erewash Health
Partnership



Steve Claydon
Senior Dental Adviser,
Hertfordshire and West Essex
ICB

2024-25 plan on a page

Vision

Our vision is for an empowered, connected and respected primary care system that is robust, resilient and has a thriving future. A primary care system that operates at all layers of scale, starting closest to the community and working upwards, collaborating with relevant partners to deliver the right care at the right time with the right team.

Who we are

We are the NHS Confederation’s network for primary care – the only network that brings together primary care with the rest of the health and care system, supporting, representing, and empowering our members to maximise the impact they have on patient care and drive change.

Our Aims

Maximise the influence and impact of primary care at neighbourhood, place and system level playing an ever-increasing partnership role in the design and delivery of personalised, integrated care

Connect and support primary care leaders in their role to improve the health and wellbeing communities, enabling people to have longer, more fulfilling lives

Drive the future direction of primary care through inspiring excellence, developing leaders and change-makers, and positively transforming care

Our Objectives

A network for Primary Care, with an offer that meets the needs of members and adds value to the wider system.

A primary care voice that is effectively represented in NHS Confederation organisation-wide activity

A programme of work, in collaboration with other Confed networks, to support a sustainable future for primary care.

A broader primary care membership inclusive of community dentistry, pharmacy and optometry, and encompassing primary care representation from Wales and N Ireland.

A primary care leadership development programme

Impact

Has helped shape a sustainable model for the future of primary care; one that has agency to influence and innovate through parity of investment in capacity, leadership and research. .

Ensures that the breadth, value and opportunity that sits within Primary Care is recognised and respected across the health and care landscape, at every level.

Connects primary care leaders with their peers, but also with wider system partners to share learning, build capability, strengthen relationships and support the integration of health and care.

2024/25 key priorities

These can be grouped into two core buckets:
influencing and implementation



Influencing

- Investment in primary care
- Future delivery model for primary care (general practice)
- Primary care in place and system collaboratives
- Election manifestos

Implementation

- Primary and secondary care interface
- Integrated neighbourhood working
- Primary care beyond general practice (POD)
- Leadership development



While our work is expansive, the following is a non-exhaustive list of specific activities planned for 2024/25

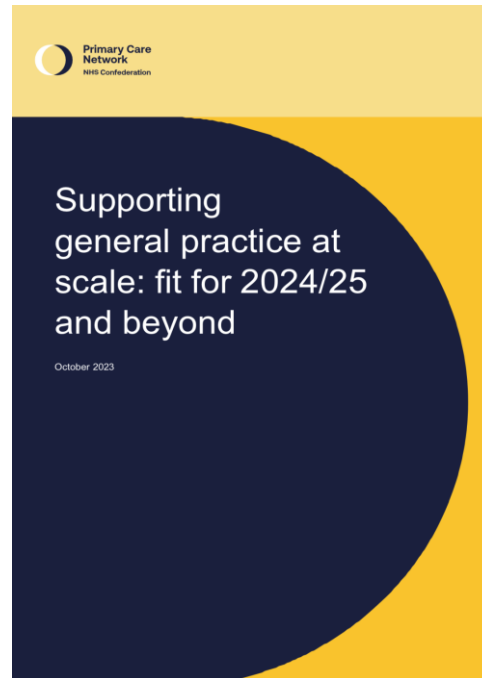
Influence	Support	Connect
<ul style="list-style-type: none"> Engage members in the development of a future operating model for primary care that will cover all aspects of care and enablers. 	<ul style="list-style-type: none"> Establishment of an improvement offer supporting primary and secondary care to work more effectively together. 	<ul style="list-style-type: none"> Bring members together through our design groups and communities of practice.
<ul style="list-style-type: none"> Showcase examples of improving access to primary care. 	<ul style="list-style-type: none"> Conduct research into primary care provider collaboratives to explore what exists and what the opportunities are or the future. 	<ul style="list-style-type: none"> Influence, debate and showcase through the national primary care conference.
<ul style="list-style-type: none"> Engage with all political parties on the role of primary care and its potential, advocating for a greater proportion of funding into primary care to support care closer to home. 	<ul style="list-style-type: none"> Establish a programme on integrated neighbourhood working. 	<ul style="list-style-type: none"> Demonstrate the role of primary care in the wider health and care system at NHS ConfedExpo.
<ul style="list-style-type: none"> Use member views to inform national contracts beyond 2024. 	<ul style="list-style-type: none"> Support implementation of the 2024/25 contract arrangements. 	<ul style="list-style-type: none"> Publish monthly member bulletins.
<ul style="list-style-type: none"> Compile member intelligence on the effectiveness of the Additional Roles Reimbursement Scheme (ARRS) to inform future policy. 	<ul style="list-style-type: none"> Run webinars on topics of interest to our members. 	<ul style="list-style-type: none"> Support member communications and connections through our app.

Influence	Support	Connect
<ul style="list-style-type: none"> Use member views to inform the review of primary care incentives scheme, vaccines and immunisations strategy, estates strategy and major conditions strategy. 	<ul style="list-style-type: none"> Work with national stakeholders to ensure policy addresses health inequalities. 	<ul style="list-style-type: none"> Run professional and topic-based member forums (PCN managers, DTL leads, PCN and GP federation clinical and non-clinical leaders).
<ul style="list-style-type: none"> Identify opportunities to showcase primary care in the international field. 	<ul style="list-style-type: none"> Support work across sectors to address the mental health needs of children and young people. 	<ul style="list-style-type: none"> Work across the NHS Confederation to ensure primary care is effectively represented in place and system.
<ul style="list-style-type: none"> Work with wider primary care representatives to identify key pieces of work that highlight the potential opportunities and outcomes through closer partnership working. 	<ul style="list-style-type: none"> Support members to improve through access to resources. 	<ul style="list-style-type: none"> Bring together ICB directors of primary care and ICB primary care partners to share, debate and learn.
	<ul style="list-style-type: none"> Work with NHSE and systems to support implementation of the long-term workforce plan in primary care. 	<ul style="list-style-type: none"> Ensure the network advisory group can effectively represent our members and direct our activities.
	<ul style="list-style-type: none"> Continue to develop a primary care leadership programme. 	<ul style="list-style-type: none"> Engage with primary care colleagues in Wales, Northern Ireland and Scotland and involve them in key areas of our work.

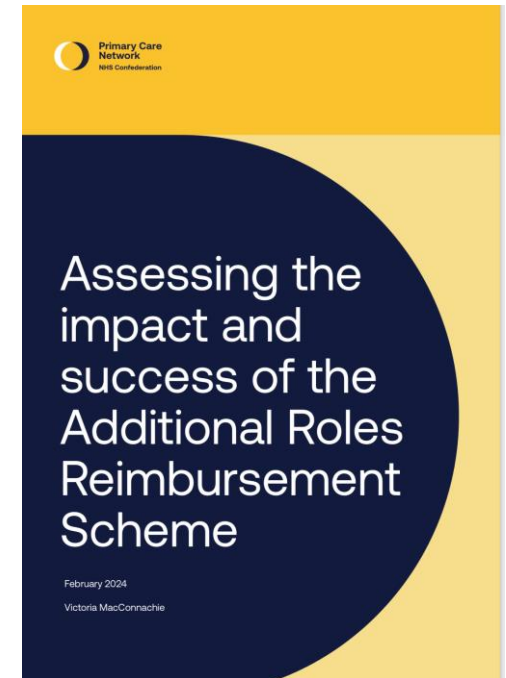
Examples of our influencing activity



[Empowered, connected and respected](#)



[Supporting general practice at scale: fit for 2024/25 and beyond](#)



[Assessing the impact and success of the Additional Roles Reimbursement Scheme](#)

For any enquiries on this business plan or specific projects planned, please contact:

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