



**Northern Ireland  
Confederation**  
for Health and Social Care

**2023** Conference, Good Practice  
and Innovation Showcase

# NICON23: Conference, Good Practice & Innovation Showcase

X@NHSC\_NI #NICON23

## Delegate Guide



**abpi**  
Northern Ireland



# Welcome from the Chair and Director

Dear colleagues, partners, service users and guests,

We are delighted to welcome you on behalf of our members to this year's **NICON Conference, Good Practice and Innovation Showcase, entitled: Possibility out of Pressure?**

As we continue to face political uncertainty, financial pressures, increasing demand and pressing workforce issues, no one can dispute the level of challenge facing the system. In this context, we have intentionally set a positive and proactive tone as we challenge ourselves to collectively explore what could be possible when we work as a system and innovate together.

As in previous years, we will hear from senior leaders, who will set out the vision and priorities for the year ahead, focusing on such pressing issues as workforce, technology and our developing approaches to integration and service redesign. This year, you will also hear much more focus on the opportunities when we welcome our innovation partners, C-TRIC, DHCNI, HIRANI, Invest NI, MOIC, HSC R&D, QUB and UU, who have come together to share with you what they think are the key inspirational opportunities for the future.

We will also hear international perspectives from Siva Anandaciva from the King's Fund, and Professor Helen Bevan, a recognised global expert on large-scale system change. Joining them are key NHS leaders Lord Victor Adebowale, Chair of the NHS Confederation, and Professor Tim Briggs, National Director for Clinical Improvement and Elective Recovery at NHS England. We are also delighted to welcome Dr Jayne Brady, Head of the NI Civil Service, to share her thoughts on how we can and must prioritise the wellbeing of the people of Northern Ireland at this time.

We would again like to extend our sincere thanks to our headline partners, ABPI and and BT, as well the many speakers, sponsors and exhibitors who have dedicated their time to ensure that this year's event truly supports us all to deal with the ongoing pressure and challenges ahead.

Finally, we would like to thank you, our delegates, for joining us. We do hope you enjoy the conference and that it inspires you to create new possibilities in your own environments.

**Michael Bloomfield**  
Chair



**Heather Moorhead**  
Director



# With special thanks to our event partners



**Marion Laverty**  
Public Affairs Manager,  
ABPI Northern  
Ireland



The Association of the British Pharmaceutical Industry (ABPI) exists to make the UK the best place in the world to research, develop and use the medicines and vaccines of the future.

The ABPI is delighted to once again support the NICON conference. As Northern Ireland continues to face political uncertainty and budgetary pressures across all departments, now is the time to work creatively and collaboratively and hone in on the capabilities and commitments that will turn pressure into possibility.

New to the conference this year, the 'Good Practice & Innovation Showcase' will be an opportunity to share ideas, reflect, network and learn. By expanding and evolving some of these ideas within health and social care in NI we will improve patient outcomes, embrace sustainability and drive efficient and effective measures which deliver for patients and staff alike.

As the NHS reaches 75, and faces challenges it has never seen before, grasping and embedding opportunities for partnership across industry, HSC and local communities will be key to delivering the future facing health service we want to see. This can help improve the adoption of cutting-edge treatments and techniques which result in better health outcomes for communities and reduce the burden on frontline care.

The ABPI believes that all the right ingredients are in place to continue to drive innovative approaches to healthcare in Northern Ireland: world-class universities, research capability, an integrated healthcare system and brilliant minds who are either based here or act as ambassadors throughout the world.

The need to work collaboratively and constructively across sectors has never been more apparent. The ABPI and its members are ready to play its part in this process and look forward to progressing discussions at NICON23 and beyond.



**Kevin McEnoy**  
BT Health Sector  
Manager NI



I am delighted once again to be involved in this year's NICON Conference as a headline Strategic Partner.

The Healthcare sector continues to face exceptional challenges in the context of a rapidly changing landscape – we are committed to helping organisations overcome these challenges with cutting-edge technologies, solutions and services that enable real-time, data-driven decision making and collaboration. By innovating together with our customers, partners and collaborators we have the ambition to transform healthcare delivery to meet increasing demands and create a sustainable model for the future.

This year we are pleased to be joined at the conference by expert contributors from our Healthcare Practice and our Partner eco-system to discuss how technologies have the potential to positively disrupt traditional healthcare delivery models and support some of the key challenges faced by health systems worldwide – looking at the benefits that can be realised across multiple care settings today and what the future could hold in this space.

I look forward to seeing you and connecting again at this year's conference.

# Day one - Programme outline

## Day one - Wednesday 18 October

### 08:15-09:15 BREAKFAST FRINGE SESSIONS

- Riverview 1** F1 **Empowering Our Clinicians: A Royal College Discussion**
- Glen 1&2** F2 **Learning from Complaints and Audit: Focusing on the Possibilities to Drive Change**
- Glen 3&4** F3 **Ending Violence Against Women and Girls: Systemic and Deep Rooted - What Can We Do?**
- Glen Suite** F4 **Cyber Resilience: Built-In, Not Bolted On!**  
In association with **Dell**
- Gen 5&6** F5 **British Heart Foundation Changemakers' Lounge**

10:30-11:15  
Main  
Auditorium

**Possibility out of Pressure: Our 'Can-Do' System Agenda?**  
Although we cannot underestimate the dual challenge of budgetary constraints and rising demand, in this session, we will hear insights from health and care leaders on some of the key opportunities and programmes underway that will enable us to drive system-wide change.

**Sharon Gallagher**, Deputy Secretary, Strategic Planning and Performance Group (SPPG), Department of Health  
**Dan West**, Chief Digital Information Officer, Department of Health  
**Jennifer Welsh**, Chief Executive, Northern HSC Trust  
**Peter Toogood**, Deputy Secretary, Social Care Policy, Department of Health  
**Ruth Sutherland**, Chair, Patient and Client Council (PCC)

### 08:45-09:30 EXHIBITION & NETWORKING

- 09:30-09:40 **Welcome and Opening Address**  
Main Auditorium  
**Mark Carruthers**, Broadcaster (Compère)  
**Michael Bloomfield**, Chief Executive, NI Ambulance Service (NIAS); Chair, NI Confederation for Health and Social Care (NICON)
- 09:40-10:00 **Department of Health System Priorities**  
Main Auditorium  
As we work together in deeply challenging times to deliver the vision set out in Health and Wellbeing 2026: Delivering Together, to open conference, we will hear a bout the vision and ask of the system at this time.  
**Peter May**, Permanent Secretary, Department of Health
- 10:00-10:30 **At 75: Glimpses of the Future for the NHS?**  
Main Auditorium  
The HSC is not alone in facing significant pressures. As we mark the 75th anniversary of the NHS and approach the General Election, there is no let-up in the discussion about the future of health and care services. In this session, we explore the learning f or the HSC and consider how it can be applied in the current NI context.  
**Lord Victor Adebawale**, Chair, NHS Confederation  
**Siva Anandaciva**, Chief Analyst, King's Fund

### 11:15-11:45 EXHIBITION & NETWORKING

#### 11:45-12:45 PARALLEL SESSIONS:

- Glen 1&2** P1 **Population Health and Prevention: Our Opportunity to Address Inequalities?**
- Glen Suite** P2 **Data: The Magic Ingredient to Drive Change**
- Glen 3&4** P3 **Possibility out of Pressure: A Focus on Children and Young People**
- Riverview2** P4 **Challenging Ourselves to Drive Transformation and Productivity**
- Main Auditorium** P5 **HSC Hospital Reconfiguration Blueprint: Building Consensus, Focusing on Action**

### 12:45-14:00 LUNCH, EXHIBITION & NETWORKING

13:00-17:00 S1 **Digital Leaders' Summit Riverview 3** (Closed Session)

Further information on the **parallel sessions** and **fringe sessions** available on **page 10 to page 17**

# Day one - Programme outline

13:00-13:50 **LUNCH FRINGE SESSIONS:** (optional)

- Riverview 1** F6 **Valuing our HSC Global Majority Workforce Roundtable**
- Glen 1&2** F7 **Secondary Use of Data: Protecting and Promoting the Interests of Patients and the Public**
- Riverview 2** F8 **Protecting Patient Safety, Supporting Doctors: The Importance of Compassionate Leadership**
- Glen 3&4** F9 **Can Secondary Prevention Deliver Rapid and Tangible Impacts on Health Inequalities and Population Health?**  
In association with **Novartis**
- Glen Suite** F10 **Deeds, Not Words: Getting Innovative to Tackle Inequity**

15:30-16:00  
Main  
Auditorium

**Innovation Heroes: Finding Possibility**  
Building on his experience internationally, health and care system leader Mike Farrar talks to a range of colleagues working against the odds to do extraordinary things to bring change in the health and social care system. We explore how they come up with ideas and what they do next to realise their vision. What could we achieve if we all focused a bit more on innovation?

**Mike Farrar**, NHS System Leader  
**Prof Stuart Elborne**, Provost and Deputy Vice Chancellor, QUB  
**Daniel Crawford**, Founder, Axial3D  
**Jennifer Neff**, Co-Founder and Managing Director, Access Elemental

16:00-16:25  
Main  
Auditorium

**Creative and Collaborative Leadership: Building a Public Sector Wide Approach to Health and Wellbeing?**  
In the current political environment, we ask two system leaders to set out their ideas and ambitions for how we can build different approaches to delivering better outcomes for our population, on both a practical and aspirational level.

**Matthew Taylor**, Chief Executive, NHS Confederation  
**Dr Jayne Brady**, Head of the NI Civil Service

16:25-16:55  
Main  
Auditorium

**Saving Millions While Saving Lives**  
Tim Briggs is renowned for having conceived and developed the 'Getting it Right First Time' (GIRFT) programme to review elective orthopaedic surgery and address a range of observed and undesirable variations in orthopaedics. In 2017, he notoriously said that the NHS did not deserve more money until it put its own house in order and implemented changes that would improve care.

Join us for our final session of day 1 as Tim shares his personal story, from clinician to national director working to secure system improvement, drive value and save lives.

**Prof Tim Briggs**, Chair, 'Getting it Right First Time' (GIRFT) programme; National Director for Clinical Improvement and Elective Recovery, NHS England

16:55-17:00  
Main  
Auditorium

**Close of Day 1**  
**Michael Bloomfield**, Chief Executive, NIAS; Chair, NICON  
**South Eastern HSC Trust 'Harmony in Health' Choir**

#### 14:00-15:00 PARALLEL SESSIONS:

- Main Auditorium** P6 **Café Conversations: Innovation Showcase**  
*Find out more on page 18-19*
- Glen 3&4** P8 **ICSNI: The Role and Contribution of the Voluntary & Community Sector**  
In association with **CO3**
- Glen Suite** P9 **HSC Workforce 2023 and Beyond: Opportunities and Priorities**  
In association with **HPMA, NHS Employers** and **EY**
- Glen 1&2** P10 **Tackling Elective Care: A Joint Problem Needs Joint Solutions**



### 15:00-15:30 EXHIBITION & NETWORKING

# Day one - Programme outline

## 17:15-18:15 FRINGE SESSIONS:

**Glen Suite F11 Epic Go-Live: What to Expect and Tips for Success and Survival**  
In association with the **Cloud21**

**Glen 1&2 F12 Technology Enabled Care Models: Supporting Care Close to Home**  
In association with **BT** and **Feebris**

**Glen 3&4 F13 Innovation = Invention + Adoption: What Does This Mean for Me?**

18:30-19:30 **HSC75 Drinks Reception**  
19:30-22:30 **Conference Networking Dinner\***

Dinner partner: **AllView Healthcare**

\* Places at the networking dinner are limited and must have been pre-booked.

Entry will only be granted with a dinner ticket.

# Day two - Programme outline

## Day two - Thursday 19 October

### 08:15-09:15 BREAKFAST FRINGE SESSIONS:

**Glen 1&2 F17 Exploring Priorities for Women's Health in Northern Ireland**

**Glen 3&4 F18 Tackling Elective Waiting Lists: Exploring the Possibilities**  
In association **Johnson & Johnson MedTech**

**Riverview 1 F19 HSC Chairs and Non-Executive Directors (Closed session)**

10:05-10:40  
Main Auditorium

### Primary Care: Looking to the Future

Primary care is a key part of our entire system, yet issues such as workforce and rising demand appear intractable impacting the entirety of our service provision. Given the growing recognition for the need for innovation and new approaches, in this session we hear the emerging thinking in primary care in an international and national context and we consider how we are responding to these challenges in Northern Ireland.

**Dr Karen Kirkham**, Chief Medical Officer, Lead Clinical Partner, Deloitte  
**Ruth Rankine**, Director, Primary Care Network, NHS Confederation  
**Gearóid Cassidy**, Director of Primary Care, Department of Health

### 08:30-09:30 EXHIBITION & NETWORKING

09:30-09:35  
Main Auditorium  
**Welcome Remarks - Day Two**  
**Jonathan Patton**, Vice Chair, NICON; Chair, South Eastern HSC Trust

09:35-10:05  
Main Auditorium  
**Integrated Care System NI: The Power of Integration**  
As we move closer to the implementation of ICS NI, we take the opportunity to explore the power and the potential of true integration and reflect on the opportunities we have both within HSC and with our wider partners to reshape how we think about the health and wellbeing of our population. With a pilot Area Integrated Partnership Board now up and running, in this session you will hear from key constituents of the ICS on what they can bring to the new way of working and the potential that can be realised from the partnership approach.

Session Chair: **Mike Farrar**, NHS System Leader  
**Martina Moore**, Programme Director, Integrated Care System NI, Department of Health

**Dr Maria O'Kane**, Chief Executive, Southern HSC Trust

**Joe McVey**, Chief Executive, Brain Injury Matters; Chair, CO3 Health Special Interest Group

**Dr Frances O'Hagan**, GP, The Friary Surgery

**Louise Moore**, Director of Leisure and Community Wellbeing, Lisburn and Castlereagh City Council; Society of Local Government Chief Executives (SoLACE)

### 10:40-11:00 EXHIBITION & NETWORKING

### 11:10-12:10 PARALLEL SESSIONS:

**Main Auditorium P11 Positive Deviants Making a Positive Impact**

**Glen Suite P12 A focus on Patient Experience: Shaping our EHCR Technical Implementation Programme**  
In association with **Telefónica Tech**

**Glen 3&4 P13 Pushing the Boundaries: The Social Care Leaders Creating a New System Approach**

**Riverview 2 P14 Discussing Primary Care: From Now to the Future Fishbowl**

**Glen 1&2 P15 Embracing Patients as Assets: What Would This Look Like? How Do We Get There?**

Further information on the **parallel sessions** and **fringe sessions** available on **page 10 to page 17**



# Day two - Programme outline

12:10-13:10  
Main Auditorium

## 72,000 Change Agents: It's Up to Us

A key theme throughout the conference is how we create possibility together out of pressure. In this session, Helen Bevan will explore some of the latest ideas, tools, and approaches from leading practitioners of large-scale change around the globe to give us some fresh perspective on our situation. We will reflect on the practical implications and opportunities for our work in a world where the balance between "old power" leadership (positional power and authority) and "new power" (networks, shared purpose, and mobilising for change) is shifting. Helen will also cover how to build our individual and collective power to create change and deliver results in this shifting landscape.

**Dr Helen Bevan**, Professor of Practice in Health & Care Improvement, Warwick Business School, University of Warwick

13:10-13:15  
Main Auditorium

## Close of Conference

**Michael Bloomfield**, Chair, NICON; Chief Executive, NI Ambulance Service

13:30-14:30

## LUNCH FRINGE SESSIONS: (Optional)

**Glen 3&4** F21 **Leadership for Climate Change in the HSC**

**Glen 1&2** F22 **Innovating for Safety: Scanning the View from Scotland**  
In association with **GS1**

**Riverview 1** F23 **Health and Economy Stocktake & Next Steps**  
In association with **Health Innovation Partners**

14:30-16:00 F24 **Masterclass with Dr Helen Bevan: Creating Tangible Outcomes in Large Scale Change and Transformation Projects**  
In association with **the Chief Executives' Forum**

# Floorplan



● **Main Auditorium**  
Ballygowan Suite, Milford Suite

● **Parallel and fringe session rooms**  
Glen 1&2, 3&4, 5&6 and Glen Suite

● **Exhibition**  
Ballygowan Foyer, Milford Foyer and Riverview Suite

● **British Heart Foundation - Changemakers' Lounge**  
Glen 5&6  
Open throughout all fringe and parallel sessions

**Riverview Rooms 1, 2 & 3**  
are on the 1st floor above the Glen rooms

**Innovation Pop Up- Made in NI - Mezzanine**  
on the 1st floor above the Ballygowan Foyer

● **Catering**      ● **Registration**

All conference presentations, biographies of speakers, reports, and other information about the 2023 conference will be available by **scanning the QR code to the right.**



Join the conversation at 'X' **#NICON23**



# Parallel sessions – Day one

Wednesday 18 October 11:45–12:45

## P1 Population Health and Prevention: Our Opportunity to Address Inequalities?

Northern Ireland has a range of policy initiatives aimed at improving public health – from the Programme for Government to ‘Making Life Better’ and the recent introduction of Area Integrated Partnership Boards. However, in the context of the ongoing cost-of-living crisis, we must redouble efforts to address the inequalities that persist in our society. In this session, we explore the latest thinking on the opportunities that prevention and investment in communities offer to help tackle these pervasive inequalities.

**Session Chair: Lord Victor Adebawale**, Chair, NHS Confederation  
**Dr Joanne McClean**, Director of Public Health, Public Health Agency (PHA)  
**Grainia Long**, Chief Executive, NI Housing Executive  
**Prof Mahendra Patel**, Chief Executive, Centre for Research Equity, University of Oxford  
**Martina Moore**, Programme Director, Integrated Care System NI, Department of Health

Location: **Glen 1&2**

## P2 Data: The Magic Ingredient to Drive Change

Data can help us to provide better services, support evidence-informed decisions, create internal efficiencies and better understand the real impact of what we do, so that funds can be directed towards those interventions that have the greatest impact. For this to occur we must change our approach, eliminating data silos, reducing duplication and joining up our data sources, enabling Northern Ireland to unlock the value of data.

Our speakers will outline why they are passionate about using data for driving change and give their insights and experiences in leading innovation in the use of data in areas such as patient empowerment, prevention and early intervention and supporting changes in how we plan and deliver services.

**Session Chair: Dan West**, Chief Digital Information Officer, Department of Health  
**Dr Patrick Stirling**, GP, Carryduff Surgery  
**Dr Michael Quinn**, Clinical Lecturer/Consultant, Queen's University Belfast  
**Dr Diane Anderson**, Health Intelligence Manager, Public Health Agency

Location: **Glen Suite**

## P3 Possibility out of Pressure: A Focus on Children and Young People

The cost-of-living crisis has cast a spotlight on how we support children and their families, pressing us to rethink how we invest in our future generation. In this session, we invite key leaders to share their views on how we can capitalise on this moment to do better for our children and young people. This will include a reflection on the Independent Review of Children's Social Care Services published in June 2023, which is currently out for consultation. What must we act on today to deliver for the future?

**Session Chair: Dawn Shaw**, Chief Executive, Children's Court Guardian Agency for NI  
**Prof Ray Jones**, Author, Independent Review of Children's Social Care Services  
**Chris Quinn**, NI Commissioner for Children and Young People  
**Eilis McDaniel**, Director of Family and Children's Policy, Department of Health  
**Kerrylee Weatherall**, Interim Director of Children's Services, Belfast HSC Trust

Location: **Glen 3&4**

## P4 Challenging Ourselves to Drive Transformation and Productivity

As Health and Social Care organisations face significant budgetary constraints, the Department of Health have been working alongside system partners to place a renewed focus on making the best use of our available resources and driving productivity and efficiency. To open the session, we will hear international productivity lessons from recent research by the King's Fund and then set out the approach being taken across the HSC. Join us for this important conversation about how we can challenge ourselves to provide better value and, ultimately, better care for patients and service users.

**Session Chair: Prof Sultan Mahmud**, Director of Healthcare, BT  
**Siva Anandaciva**, Chief Analyst, King's Fund  
**Dr Maria O'Kane**, Chief Executive, Southern HSC Trust  
**Chris Matthews**, Deputy Secretary, Resources and Performance Management, Department of Health

Location: **Riverview 2**

## P5 HSC Hospital Reconfiguration Blueprint: Building Consensus, Focusing on Action

In the summer of 2022, former Health Minister Robin Swann announced his intention to publish a plan for reshaping the design of our hospital care system, building on clinically led service reviews and key strategies already in place. Despite the absence of Ministers, as we begin to experience more unplanned service changes across our system, this ongoing work on a Hospital Reconfiguration Blueprint is more important than ever. Join us for this session to explore how we can build professional and public consensus and move forward on this essential, but often controversial agenda.

**Session Chair: Danny Mortimer**, Chief Executive, NHS Employers  
**Peter Jakobsen**, Director, Health Service Transformation, Department of Health  
**Dr Cathy Jack**, Chief Executive, Belfast HSC Trust  
**Dr Tony Stevens**, Co-chair, Task and Finish Group - Hospital Reconfiguration  
**Peter McBride**, Co-chair, Task and Finish Group - Hospital Reconfiguration

Location: **Main Auditorium**

# Parallel sessions – Day one

Wednesday 18 October 14:00–15:00

## P6 Café Conversations: Innovation Showcase

For this year's set of café conversations, we invited key organisations working in and closely with the HSC to come together to highlight the importance of innovation in driving change and improving population health outcomes. Delegates may choose to join up to three conversations from a menu of 10 to hear about cutting-edge projects and discuss what this could mean for you and your work.

Location: **Main Auditorium**

Find out more on page 18 - 19

## P8 ICSNI: The Role and Contribution of the Voluntary & Community Sector in association with CO3

As we seek to shift to more integrated and preventative approaches to care, this session will explore the transformational potential of the Voluntary and Community Sector, focusing specifically on the vital role they can and should play in the successful implementation of Northern Ireland's new Integrated Care System (ICSNI). Specifically, we will discuss how to adopt a strategic approach and support creativity, innovation, parity, and genuine partnership. Join this session to help address these questions and ensure your voice is heard in research led by Chief Officers 3rd Sector (CO3).

**Session Chair: Joe McVey**, Chief Executive, Brain Injury Matters; Chair, CO3 Health Special Interest Group  
**Tony Doherty**, Regional Coordinator, Healthy Living Centre Alliance  
**Kate Clifford**, Director, Rural Communities Network  
**Peter May**, Permanent Secretary, Department of Health  
**Martina Moore**, Programme Director, Integrated Care System NI, Department of Health  
**Celine McStravick**, Chief Executive, NI Council for Voluntary Action (NICVA)

Location: **Glen 3&4**



## P9 HSC Workforce 2023 and Beyond: Opportunities and Priorities in association with HMPA, NHS Employers and EY

Our HSC workforce will be key in how we deliver services, both now and as we seek to transform for the future. While the pressures are significant, there are also opportunities for fresh approaches. To support system-wide thinking, NICON, NHS Employers, the Healthcare People Management Association (HPMA) and EY recently convened a workshop with a wide range of stakeholders, guided by input from external experts to learn from others internationally and to explore our own opportunities and priorities in Northern Ireland. Join this session to discuss the key findings and short- and long-term priority actions with our visiting experts.

**Session Chair: Danny Mortimer**, Chief Executive, NHS Employers  
**Mike Farrar**, NHS System Leader  
**Dr Ronan Glynn**, Health Sector Lead at EY Ireland  
**Jacqui Reid**, Chair, HPMA NI; Director of Human Resources & Organisational Development, Northern HSC Trust

**Phil Rodgers**, Director of Workforce Policy, Department of Health

Location: **Glen Suite**

## P10 Tackling Elective Care: A Joint Problem Needs Joint Solutions

Tackling Northern Ireland's elective care backlogs requires collaborative and innovative working across statutory, voluntary and private healthcare sectors. Join Versus Arthritis, The Royal College of Surgeons, Kingsbridge Healthcare Group, and the Department of Health as they review progress and discuss the changes needed to improve waiting times and healthcare outcomes.

**Session Chair: Prof Mark Taylor**, Expert Professional Advisor – Elective Transformation, Department of Health  
**Tomas Adell**, Director, Elective Care and Cancer Policy, Department of Health  
**Sara Graham**, Director, Versus Arthritis  
**Niall McGonigle**, Northern Ireland Director, Royal College of Surgeons of England in NI (RCSEng)  
**Mark Regan**, Chief Executive, Kingsbridge Healthcare Group

Location: **Glen 1&2**

# Parallel sessions – Day two

Thursday 19 October 11:10–12:10

## P11 Positive Deviants Making a Positive Impact

The HSC Leadership Centre will team up with Helen Bevan to consider how we nurture and empower 'positive deviants' to make an impact. Helen will initially invite us to understand what we can learn from these "positive deviants" whose exceptional behaviours and change practices enable them to get better results than their peers with the exact same resources. We will also hear three stories from participants in our Leadership Programmes of how they have made an impact. The session will conclude with some group reflection on how we can apply the learning.

**Session Chair: Diane Taylor**, Head, HSC Leadership Centre  
**Dr Helen Bevan**, Professor of Practice in Health & Care Improvement, Warwick Business School, University of Warwick

**Paula O'Kelly**, Assistant Head, HSC Leadership Centre

Showcase members: **Ailsa Fulton**, **Lynn Wilson**, **Paul Murtagh**, **Rhonda Mullan**

Location: **Main Auditorium**

## P12 A focus on Patient Experience: Shaping our EHCR Technical Implementation Programme In association with Telefónica Tech

As we approach the first go live within the encompass programme, we will explore how the work that we are undertaking with partners will improve end user and patient experience, through the implementation of robust, resilient and modern technical infrastructure. At the session we will discuss how the technical infrastructure will evolve to support emerging service and patients' needs.

**Session Chair: Jonathan Patton**, Chair, South Eastern HSC Trust

**Fergus Wills**, Senior Solutions Architect, encompass  
**Ellen Dickson**, Strategic Director Enterprise Health Services, Telefónica Tech

**Conor Friel**, CTO Enterprise Health Services, Telefónica Tech

Location: **Glen Suite**

## P13 Pushing the Boundaries: The Social Care Leaders Creating a New System Approach

Social care needs reform and after wide engagement, the Department of Health has set out its roadmap for change in the Reform of Adult Social Care. A rapid action workshop on social care facilitated by NICON in January opened up an opportunity to work in a different way to tackle the 'wicked issues' facing social care. Out of this a new Social Care Collaborative Forum was born. Join us to hear this story and understand how colleagues are collectively focusing on maximising capacity, planning for winter pressures, and building a sustainable social care workforce for the future.

**Peter Toogood**, Deputy Secretary, Social Care Policy, Department of Health; Chair, Social Care Collaborative Forum

**Patricia Higgins**, Chief Executive, NI Social Care Council; Co-Chair, Social Care Collaborative Forum

Location: **Glen 3&4**

## P14 Discussing Primary Care: From Now to the Future Fishbowl

We have heard on the main stage about national and international thinking on the future of primary care. In this 'fishbowl'-style parallel session (join us to find out more!), we will hear responses from a range of local leaders and practitioners and explore together how we can build on the ongoing work to address demand and improve services to build a sustainable system for the future.

**Session Chair: Prof Louise Dubras**, Foundation Dean, School of Medicine Ulster University

**Dr Margaret O'Brien**, Professional Lead, General Practice in Northern Ireland

**Dr Karen Kirkham**, Chief Medical Officer, Lead Clinical Partner, Deloitte

**Ruth Rankine**, Director, Primary Care Network, NHS Confederation

**Local General Practice Leaders**

Location: **Riverview 2**

## P15 Embracing Patients as Assets: What Would This Look Like? How Do We Get There?

There has been a growing recognition that the relationship between the patient and the healthcare system needs to change. Reflections from key leaders on the recent 75th anniversary of the NHS highlighted the need to build a culture of 'system leadership' and recognised that patients with a stronger sense of agency achieve better outcomes. In conversation with our panel, we will seek to initiate a strategic discussion about how we can mobilise this change.

What might a new 'social contract' with the public look like? Can patients and the public be an asset in their own health and social care and become a more active partner in that relationship? What role can engagement and advocacy play in this? Join us to add your perspective to the conversation.

**Session Chair: Meadhbha Monaghan**, Chief Executive, Patient and Client Council (PCC)

**Alicia Toal**, Chief Executive, Voice of Young People in Care (VOYPIC)

**Dr Lynne McMordie**, Research Associate, I-SPHERE, Heriott Watt University

**Johny Turnbull**, Head of Organisational Development, Cedar Foundation

**Corrina Grimes**, Senior Health and Social Care Policymaker; Atlantic Fellow; Visiting Research Fellow, School of Medicine, Trinity College Dublin | @cgrimes3

Location: **Glen 1&2**

# Fringe sessions – Day one

Wednesday 18 October 08:15–09:15

## F1 Empowering Our Clinicians: A Royal College Discussion

With the level of transformation required in our system, it is essential that clinicians are fully involved in developing new thinking, creating space and capacity for change. We asked the new cohort of ADEPT fellows to undertake some research to ascertain clinicians' views on what we already do well and, importantly, what the system could do better to support clinicians to drive change. Join us to hear the results of the research and discuss with system leaders how we can apply the learning.

**Session Chair: Charlie Martyn**, Chair Clinical Engagement Forum; Medical Director, South Eastern HSC Trust

**Conal Corr**, ADEPT Fellow, NI Medical and Dental Training Agency (NIMDTA)

**Professor Alan Smyth**, Head of School and Dean, School of Medicine, Dentistry and Biomedical Sciences, Queen's University Belfast (QUB)

**Jacqui Reid**, Chair, Healthcare People Management Association (HPMA); Director of Human Resources and Organisational Development, Northern HSC Trust

**Royal College Leaders**

Location: **Riverview 1**

## F2 Learning from Complaints and Audit: Focusing on the Possibilities to Drive Change

With complaints in our system rising and increasing pressure on budgets, we are delighted to welcome to conference our partners in the NI Public Service Ombudsman Office and the NI Audit Office for the first time. As we build a stronger culture of partnership across the wider public sector, we also take a fresh look at how we can more proactively use our complaints process and audits to support improvement, patient safety, value for money and importantly continue to build a culture of openness.

**Session Chair: Dr Cathy Jack**, Chief Executive, Belfast HSC Trust

**Margaret Kelly**, NI Public Services Ombudsman  
**Dorinnia Carville**, Comptroller & Auditor General, NI Audit Office

**Peter McBride**, Chair, Being Open Subgroup, IHRD Implementation Programme, Department of Health

Location: **Glen 1&2**



## F3 Ending Violence Against Women and Girls: Systemic and Deep Rooted – What Can We Do?

The Strategic Framework to End Violence Against Women and Girls addresses the wide range of gender-based violence, abuse and harm experienced by women and girls, rooted in gender inequality. As the HSC impacts on the lives of thousands of people every day, how can it help to bring about the systemic change that is needed? In this session, we will hear about the emerging policy to better understand the issues and impacts and look at what is possible to end violence against women and girls. We will hear from several high-profile leaders and experts, who will reflect on what this means to them both at work and personally. Importantly, we will consider what we all do can about it, both within policies across the HSC to in our everyday lives.

**Session Chair: Jonathan Patton**, Chair, South Eastern HSC Trust

**Claire Archbold**, Ending Violence Against Women and Girls Directorate, The Executive Office

**Patricia Higgins**, Chief Executive, NI Social Care Council  
**Sean Holland**, Access to Justice Director, Department of Justice

**Sandra McNamee**, Consultant, Women's Aid  
**Helen McKenzie**, Director of Operations, Safeguarding Board NI

**Linsey Farrell**, Deputy Secretary, Department of Education NI

Location: **Glen 3&4**

## F4 Cyber Resilience: Built-In, Not Bolted On! In association with Dell

At a time when cyber-attacks are increasingly aimed at critical societal infrastructure, healthcare organisations are viewed as key targets. We must therefore ensure that robust systems are in place, with staff across our organisations all playing their part. In this breakfast session, we will discuss the lessons learned from the cyber-attack that targeted the Irish Health Service Executive (HSE) and the solutions put in place to combat this and future threats. We will discuss how HSC organisations can stay ahead of this fast-evolving and increasingly sophisticated landscape by building resilience and rapid recovery capabilities.

**Session Chair: Neil Martin**, Divisional Director of Strategic Planning, Performance and ICT, Northern HSC Trust

**James Carroll**, General Manager, Head of Technology, Infrastructure and Deployment, HSE

**Caroline McLaughlin**, ITS, Business Services Organisation (BSO)

Location: **Glen Suite**

## F5 British Heart Foundation Changemakers' Lounge

British Heart Foundation (BHF) invite you to join their colleagues and partners to relax, have coffee and connect in the Changemakers' Lounge. **Running in Glen 5–6 throughout all fringe and parallel sessions**, visit the Lounge to find out more about BHF's work, have an "on the sofa" chat with key changemakers and explore possibilities for innovation, prevention, and service improvement. Use #BHFNICON23 to follow the pop-up conversations – or just pop in for a coffee!

Location: **Glen 5&6**

# Fringe sessions – Day one

Wednesday 18 October 13:00–13:50

## F6 Valuing our HSC Global Majority Workforce Roundtable

Racial and ethnic diversity in our communities and in the HSC workforce is increasing. In this roundtable session, colleagues are invited to join NHS Confederation leaders to hear about the focused approach they are taking to promote equality, diversity and inclusion in the NHS in England. We will then host a rich and challenging conversation with some of our own 'global majority staff', exploring experiences and what is already happening within the HSC to proactively engage and support colleagues. Importantly, we will explore the opportunities for our workforce and more widely for our communities.

**Session Chair: Linda Kelly**, Chief Executive, Northern Ireland Practice and Education Council for Nurses and Midwives (NIPEC)

**Lord Victor Adebawale**, Chair, NHS Confederation  
**Danny Mortimer**, Chief Executive, NHS Employers  
**Peter May**, Permanent Secretary, Department of Health  
**Global Majority colleagues**

Location: **Riverview 1**

## F7 Secondary Use of Data: Protecting and Promoting the Interests of Patients and the Public

The Health and Social Care (Control of Data Processing) Act (Northern Ireland) 2016 removed much of the ambiguity surrounding the use of confidential patient information for purposes other than direct care - often referred to as 'secondary use of data'. As work in this area progresses, this session explores the challenges and opportunities that the secondary use of data offers to improve health information systems and data quality, informing decision-making and health system management, while ensuring that patients' data is protected.

**Session Chair: Dr Frances Burns**, Lead for Control of Data Processing Legislation, Digital Health and Care NI; Co-Director, Northern Ireland Public Data Panel (NIPDP)  
**Dr Colin Harper**, Chair, Northern Ireland Privacy Advisory Committee

**Elizabeth Nelson**, Public Engagement, Communications and Impact Manager, Administrative Data Research Centre Northern Ireland (ADRC NI); Co-Director, NIPDP

Location: **Glen 1&2**

## F8 Protecting Patient Safety, Supporting Doctors: The Importance of Compassionate Leadership

The recent General Medical Council report, 'The state of medical education and practice in the UK: Workplace experiences 2023' highlighted concerning data about the experiences of doctors and the challenges associated with providing adequate care to patients. Patient safety is protected when doctors feel supported. In a system under pressure, a sustained focus on compassionate leadership and positive working cultures is needed. In this session, our panel will explore evidence-based actions to ensure doctors feel better supported, more valued, and have a strong sense of belonging in their workplaces.

**Session Chair: Jane Kennedy**, National Head (NI), General Medical Council (GMC)  
**Meadhbha Monaghan**, Chief Executive, Patient and Client Council (PCC)  
**Dr Chris Hagan**, Medical Director, Belfast HSC Trust  
**Dr Camille Harron**, Postgraduate Medical Dean and Director of Education & Medical Director, NIMDTA  
**Dr Margaret O'Brien**, Head of General Medical Services, SPPG, Department of Health

Location: **Riverview 2**

## F9 Can Secondary Prevention Deliver Rapid and Tangible Impacts on Health Inequalities and Population Health?

In association with **Novartis**

Professor Sir Michael McBride, Northern Ireland's Chief Medical Officer, recently contributed to an editorial in the British Medical Journal which called for an increased focus on 'evidence-based, preventive measures to help stop or delay disease'. Given this emerging emphasis, this session aims to understand how health gains made through secondary prevention can be optimised going forward, exploring what has worked, what has not and what opportunities exist to extend lives and improve service efficiency, reducing health inequalities - all through a fully functional approach to secondary prevention.

**Session Chair: Marie-Andre Gamache**, County President - UK and Ireland, Novartis  
**Dr Patrick Donnelly**, Consultant Cardiologist, South Eastern HSC Trust  
**Louise McMahon**, Director of Primary Care, SPPG, Department of Health  
**Eugene Reid**, Policy and Engagement Officer, Chest, Heart and Stroke NI

Location: **Glen 3&4**

## F10 Deeds, Not Words: Getting Innovative to Tackle Inequity

We tend to think of innovation as largely occurring in the technical space, but every day, colleagues are pioneering different ideas and approaches that offer opportunities to shape how we will deliver care in the future. In this session, Chief Pharmaceutical Officer Cathy Harrison will discuss with pharmaceutical leaders their thinking on a range of ideas, from community development and health literacy to equity in research. The delegate discussion will focus on how we can use these ideas to develop our integrated care and population health work.

**Prof Cathy Harrison**, Chief Pharmaceutical Officer, Department of Health  
**Prof Mahendra Patel**, Chief Executive, Centre for Research Equity, University of Oxford  
**Joanne Vance**, Director, Community Development and Health Network (CDHN)  
**Martina Moore**, Programme Director, Integrated Care Systems, Department of Health

Location: **Glen Suite**



# Fringe sessions – Day one

Wednesday 18 October 17:15–18:15

## F11 Epic Go-Live: What to Expect and Tips for Success and Survival

In association with **Cloud21**

With perspective and advice from all key aspects of an Epic Electronic Health Record deployment, hear from our panellists in this session about the lessons learned along the way through multiple Epic go-lives within the NHS and wider Epic community. This presentation is aimed at all Trust programme teams, clinical and non-clinical end users and managers, and executive teams currently on their own encompass / Epic journey.

**Session Chair: Roisin Coulter**, Chief Executive, South Eastern HSC Trust

**Dr Raied Abdul-Karim**, encompass Programme Director

**Sarah Newcombe**, Chief Nursing Information Officer, Great Ormond Street Hospital and NHS England (London Region)

**Richard Collins**, Director of Consultancy, Epic Programme Director, Great Ormond Street Hospital and Royal Marsden NHS Foundation Trust

**Helen Vigne**, Epic Delivery Director, Cloud21

Location: **Glen Suite**

## F12 Technology Enabled Care Models: Supporting Care Close to Home

In association with **BT** and **Freebis**

Right across the NHS and beyond, colleagues are embracing remote care to improve patient experience, support patient empowerment, manage demand and importantly drive value. To hear more about the potential and learning from some systems already using these emerging approaches, join colleagues working across the NHS to explore the technologies becoming available and delivering benefits across health and social care systems. Welcome to this session as we explore what the future could look like and how we in Northern Ireland can harness these new emerging technologies.

**Scott Thornton**: Senior Specialist, BT  
**Elina Naydenova**, CEO and Co-founder, Freebis  
**Digital Health & Care NI (DHCNI) Panellists**

Location: **Glen 1&2**

## F13 Innovation = Invention + Adoption: What Does This Mean for Me?

Can you spot problems or have ideas for new ways of working or patient care? Are you interested in being part of the solution, but not sure where you would turn for support? Would you like to know how to start? For this session, we have convened a range of partners who have 'been there and done that' and are on hand to answer your key questions. Hear about some of the ongoing work, covering all aspects of innovation - from research and technology to process design. Join us for this social and creative session to end your day on an inspirational high.

**Dr Aaron Peace**, Chief Executive, C-TRIC; Consultant Cardiologist, Western HSC Trust

**Prof Mike Scott**, Director, Medicines Optimisation and Innovation Centre (MOIC)

**Prof Alexander Miras**, Clinical Professor of Medicine, Ulster University

Location: **Glen 3&4**





# Fringe sessions – Day two

Thursday 19 October 08:15–09:15

## F17 Exploring Priorities for Women’s Health in Northern Ireland

In general, women spend a significantly greater proportion of their lives in ill health and disability than their male counterparts. Moreover, gynaecological issues such as menstruation, pregnancy and menopause render many of women’s healthcare needs and experiences fundamentally different, meaning that over half of the population can face particular challenges when it comes to getting the care they need.

To tackle these disparities, the first Women’s Health Strategy for England was published in 2022, taking a much more holistic ‘life course’ approach. In this breakfast discussion, join us to hear from Charlotte McArdle about the journey to ‘reset the dial on women’s health’ in England. We will also hear about the Department of Health and Public Health Agency’s ongoing work in this area, focusing discussion on our priorities in Northern Ireland and on how we can progress locally to address the unique challenges of women’s health.

**Session Chair: Marie Louise Connolly**, Health Correspondent, BBC NI  
**Charlotte McArdle**, Deputy Chief Nursing Officer, NHS England  
**Joanne McClean**, Director of Public Health, Public Health Agency  
**Ryan Wilson**, Director of Secondary Care, Department of Health

Location: **Glen 1&2**

## F18 Tackling Elective Waiting Lists: Exploring the Possibilities

In association with **Johnson & Johnson MedTec**

With waiting lists at an all-time high, there is significant pressure to find different ways of working to address the set of complex issues to support change. While we have some useful work in progress such as the development of surgical hubs, and workforce reviews, we ask the question is there more we can do? In this session join some key leaders to hear examples of good practice from other regions and explore how we are improving, partnering, and innovating to make sure we maximise the value of the available resources.

**Niall McGonigle**, Northern Ireland Director, RCSEng  
**Shane Collins**, Strategic Capabilities Lead, Johnson & Johnson MedTec  
**Amie Nelson**, Head of General Surgery Services, Southern HSC Trust

Location: **Glen 3&4**

## F19 HSC Chairs and Non-Executive Directors (Closed session)

In this closed session, Chairs and Non-Executives are invited to meet the Permanent Secretary for a focused conversation on leadership and governance.

**Jonathan Patton**, Chair, South Eastern HSC Trust; Chair, HSC Chairs’ Forum  
**Peter May**, Permanent Secretary, Department of Health

Location: **Riverview 1**



# Fringe sessions – Day two

Thursday 19 October 13:30–14:30

## F21 Leadership for Climate Change in the HSC

After a summer of headline-making heatwaves, and in light of Minister Swann’s COP26 commitment to transition the HSC to net zero, join us for this session to explore the opportunities to embrace the climate change agenda in the health and care context. Our panellists will consider the implications of the recent Climate Change Act (Northern Ireland) 2022 and sectoral reporting obligations and set out the emerging approach across the HSC. After also hearing about the approach in Wales, we will focus on what leaders can do to prioritise and progress this crucial agenda today.

**Session Chair: Anne O’Reilly**, Chair, Northern HSC Trust  
**Chris Mathews**, Deputy Secretary, Resources and Performance Management, Department of Health  
**Claire Cockerill**, Green Growth and Climate Action Team, The Executive Office  
**Darren Hughes**, Director, Welsh NHS Confederation

Location: **Glen 3&4**

## F22 Innovating for Safety: Scanning the View from Scotland

In association with **GS1**

Both globally and locally, health care systems are highly focused on innovation driving patient safety reducing both harm and cost. In this session, we will hear about how colleagues in Scotland are taking an innovative scanning approach, using GS1 Standards integral to their Scan4Safety programmes, to drive their approach. Join Sir Terence and colleagues from Scotland leading the national Scan for Safety rollout in Scotland who will share their experiences, learnings and initial realised benefits and discuss with local clinical leaders the learning and opportunities in Northern Ireland in the context of our local and digital and safety agendas.

**Session Chair: Sir Terence Stephenson**, Nuffield Professor of Child Health, Great Ormond Street Institute of Child Health, University College London  
**Simon White**, Programme Director, Scan for Safety Scotland Healthcare Improvement Scotland  
**Lindsay Robertson**, Programme Implementation Manager, Scan for Safety  
**Andrew Malyon**, Consultant Plastic and Reconstructive Surgeon  
**Dr Stephen Austin**, Medical Director, Southern HSC Trust  
**Prof Mark Taylor**, Expert Professional Advisor – Elective Transformation, Department of Health

Location: **Glen 1&2**

## F23 Health and Economy Stocktake & Next Steps

In association with **Health Innovation Partners**

At the 2022 NICON conference, we launched our Health and Wealth in Northern Ireland: Capitalising on the Opportunities report, which set out the opportunities to invest in Health innovation while also driving economic growth. Despite the political deadlock, the Department of Health and the Department of Economy have been meeting over the last year to consider what progress can be made, and the Health Innovation Partners continue to work on this agenda and call for action to access the opportunities. To support progress, we invite Political Party spokespeople from both Health and Economy to this important conversation, and ask what could our next steps be?

**Session Chair: Mike Farrar**, NHS System Leader  
**Prof Ian Young**, Chief Scientific Officer, Department of Health  
**Kerry Curran**, Department for the Economy  
**Dr Janice Bailie**, Assistant Director of HSC R&D, Public Health Agency  
**Brendan McGuigan**, Head of Life Sciences, Invest NI

Location: **Riverview 1**

14:30–16:00

## F24 Masterclass with Dr Helen Bevan: Creating Tangible Outcomes in Large Scale Change and Transformation Projects

In association with the **Chief Executives’ Forum**

The Chief Executives’ Forum is delighted to join with health colleagues to host this masterclass with Dr Helen Bevan, when we will explore the latest ideas, tools and approaches from one of the leading practitioners of large-scale change in public services around the world. Helen will reflect on the practical implications and opportunities for public administration and discuss with delegates the opportunities and approaches which would be relevant in Northern Ireland.

**Session Chair: Sir David Sterling**, Chair, Chief Executives’ Forum; Former Head of NI Civil Service  
**Dr Helen Bevan**, Professor of Practice in Health & Care Improvement, Warwick Business School, University of Warwick

Location: **Glen Suite**



# Health and Care Innovation Partners

Across the world, health and social care leaders are increasingly beginning to invest in research and innovation to deliver better outcomes for citizens, drive economic development and attract and retain talented and committed staff, thus creating a virtuous circle of improvement and development. To ensure we tap into the *possibility out of pressure*, our health and care innovation partners have come together for the first time at this year's NICON conference, to ensure the agenda reflects these opportunities, showcases the positive work that is already underway and to invite you to engage with the opportunities of innovation.

For more information, visit us in the **Innovation Village (exhibition stands 39-45)** or join us at any of the innovation sessions. We look forward to seeing you there!

## Clinical Translational Research and Innovation Centre (C-TRIC)



"C-TRIC - the island of Ireland is an attractive place to carry out research studies and trials, as the population has a rich stable heritage and so an advantage for multiomic studies. Based in the North West of Ireland, C-TRIC is a Northern Ireland asset that makes it easy for Universities and Life and Health Science Companies to work with the NHS to carry out research studies in order to improve patient care in our community. Our smaller population and strong sense of community, allows for better collaboration across local communities, including rural and cross-border" - **Prof Aaron Peace, Chief Executive, C-TRIC**

## Digital Health and Care NI (DHCNI)



"Our mission is to establish the Digital Innovation Hub as a centre of excellence for scoping, prioritising, piloting and scaling innovation in digital health products, services and processes." - **Dan West, Chief Digital Information Officer, Department of Health**

## eCareWell



"eCareWell community research is run by the Human Centred Computing team in Ulster University, Derry/Londonderry campus. We put new technologies directly into communities who need them most producing impact studies in real-world testbeds: eCareWell. This creates a virtuous circle of groups all working together to community-industry-health needs. It also serves to improve NI technologies, bringing them closer to market" - **Prof Joan Condell, Professor of Intelligent Technologies at Ulster University; Director, e-CareWell**

## Health Social Care Research and Development (HSC R&D)



"Health and social care research is a global endeavour, and we work to form effective partnerships and close working relationships with our counterparts in the other UK administrations and internationally. These partnerships are vital to the funding and delivery of our programmes, and we work to develop a unified approach for public sector organisations, charities, and businesses to collaborate and learn from each other to undertake research which both improves health outcomes and strengthens the health service offering." - **Janice Bailie, Assistant Director, HSC R&D**

## Health Innovation Research Alliance Northern Ireland (HIRANI)



Northern Ireland is home to amazing healthcare professionals, world class health researchers and driven tech innovators in industry. The role of Health Innovation Research Alliance NI is to better connect this knowledgeable and growing ecosystem, support collaboration and align our strengths with opportunities. Our Health and Wealth report partnered with NICON was a call to action to focus on funding the infrastructure and building the culture and people within the health innovation pathway, to accelerate medical breakthroughs to waiting patients and unlock growth to allow the population to flourish. - **Prof Joann Rhodes, CEO of HIRANI**

## Invest Northern Ireland



"Invest NI, as the Economic Development Agency for Northern Ireland, partners and supports the Life and Health Sciences sector as companies and stakeholders seek to develop innovative and sustainable solutions to benefit healthcare globally. As part of our focus on entrepreneurship, Invest NI has funded entrepreneurs on the NHS Clinical Entrepreneur Programme which helps entrepreneurs who are based in the Health Service to accelerate their business idea and ultimately introduce new ground-breaking treatments / diagnostics which can transform care." - **Grainne McVeigh, Director Life and Health Sciences, Invest NI**

## Medicines Optimisation Innovation Centre (MOIC)



"MOIC engages extensively with a wide range of collaborators and partners in healthcare, academia, and commercial companies across Europe and beyond. Working in collaboration we have secured major funding from Horizon 2020 and Interreg programmes. MOIC has a focus on knowledge transfer to sharing knowledge on innovative solutions and best practice with these networks." - **Professor Mike Scott, Director, MOIC**

## Queen's University Belfast



"Queen's University Belfast promotes 'team science', bringing laboratory scientists, clinicians of all disciplines, patients, computer scientists and AI engineers together to promote multidisciplinary research that can impact on people's lives. Unprecedented challenges require partnership - the Belfast Region City Deal brings together the ingenuity of the private sector, the enabling capacity of the public sector, and the creativity of researchers to tackle complex problems that will result in societal benefits across health, economy and environment." - **Dr Michael Quinn, Clinical Lecturer/Consultant, QUB**

## Ulster University



"Ranked 5th in the UK for our research power, our pioneering work in medical research is revolutionising healthcare. From creating ground-breaking wearable medical devices, to leading extensive research in Personalised Medicine and exploring new approaches to obesity, our world-leading research has the power through partnership to improve healthcare outcomes for all." - **Prof Liam Maguire, Pro-Vice Chancellor for Research, UU.**

# Café Conversations

Day 1 - Wednesday 18 October 13:45-14:45

## 1 Smarter Medicines – Better Outcomes

Hosted by **MOIC**

The Medicines Optimisation Innovation Centre is a regional centre dedicated to driving innovation in medicines use. Established in 2015 to support the implementation of the DH's Medicines Optimisation Quality Framework, MOIC seeks to work towards better patient outcomes by initiating, developing and sharing best practice with regards to medicines use.

**Prof Mike Scott, Director**  
**Dr Glenda Fleming, Deputy Director**

## 2 Working in Partnership to Drive Health Innovation

Hosted by **Invest NI**

As a partner linking health to economy, join us to find out more about Invest NI, our future vision, our approach to health innovation and find out how we support innovative entrepreneurs and companies on their journey, from business start-up to commercialisation.

**Brendan McGuigan, Head of Life Sciences**  
**Paul Toner**

## 3 Health Research and Innovation at Ulster

Hosted by **Ulster University**

Come and speak to the Ulster University team to discover how our pioneering innovative technologies and solutions support some of the biggest health challenges from assisting early diagnosis in Alzheimer's disease and exploring novel ways to address obesity to creating cutting-edge wearable medical sensors and rapid diagnostics.

**Dr Elaine Murray, Senior Lecturer, Personalised Medicine**  
**Prof James McLaughlin, Professor of Biomedical Engineering**

## 4 Bringing Research to your Community

Hosted by **C-TRIC**

Join the C-TRIC Team to hear how our Clinical Research Facility connects NHS patients to global clinical research opportunities and how C-TRIC aims to enhance clinical research through its bespoke services, including its cutting-edge multiomics laboratory, bioresource facility, clinical/academic partnerships and specialist facilities

**Prof Aaron Peace, Chief Executive**  
**Mark Watson PhD, Scientific Lead**  
**Michael Conwell PhD, Senior Scientific Officer**

## 5 How can Digital Innovation Support YOU?

Hosted by **DHCNI**

As the data and technology lead for the HSC, Digital Health and Care NI (DHCNI) has led the development of a Digital Innovation Strategy. Our vision is to position the HSC as a place that excels at encouraging and harnessing digital innovation to improve the delivery of services and the health & wellbeing of the population of NI.

**Soo Hun, Innovation and Digital Ecosystem Lead**  
**Maxine White, Project Support**



## 6 Funding and Support for Research in the HSC

Hosted by **HSC R&D**

The HSC R&D Division promotes and supports research across health and social care in Northern Ireland - at NICON this year, we will introduce some new members of our team in Industry Engagement, governance, and communications, and discuss how they will enhance the service we provide, alongside some of those team members you may already know.

**Mr Barry Henderson, Senior Industry Manager**  
**Dr Julie McCullough, Industry Engagement Manager**

## 7 NI technologies tested on NI communities

Hosted by **eCareWell**

Collaborate with e-CareWell to explore new ways of driving digital innovation to enhance health and wellbeing outcomes for those in caring roles. Utilising in-home technologies to promote inclusive co-design and real-time testing, together we establish new and innovative ways to empower carers to better manage their health and wellbeing.

**Tara Harkin, Researcher E-Carewell**  
**Joan Condell, Professor of Intelligent Technologies at UU**

## 8 EmPOWERing Innovators - Virtuous Circle

Hosted by **HIRANI**

Join the Health Innovation Research Alliance team to hear about getting involved with the innovation coalition and the growing momentum to access expertise at the coal face of the challenges we need to solve together in the health innovation community to co-design and adopt real-world solutions.

**Dr Siobhan McGrath, COO**  
**Emma McCarley, Project Coordinator**

## 9 Secure Connected Intelligence for Health Data

Hosted by **Queen's University Belfast**

Join the Belfast Region City Deal (BRCD) team at Queen's to hear more about the vision for BRCD projects in enriching the Digital Health ecosystem in Northern Ireland, and especially exploring how secure connected intelligent technologies can help to unlock the value of our health data.

**Dr Michael Quinn, Lecturer/Consultant,**  
**Dr Stephen McCabe, Head of Project Delivery,**  
Global Innovation Institute

# Exhibitors A-Z and stand numbers

Access Elemental Social Prescribing	<b>Stand 27</b>	Kyron Media	<b>Stand 48</b>
Arts Care	<b>Stand 49</b>	Medicines Optimisation Innovation Centre (MOIC)	<b>Stand 44</b>
Belfast Region City Deal at Queen's University Belfast	<b>Stand 40</b>	Mid and East Antrim Agewell Partnership	<b>Stand 33</b>
BSO - HSC Pension Service	<b>Stand 23</b>	Multirole Medical Regiment	<b>Stand 36</b>
BT	<b>Stand 8</b>	Neuraxpharm UK	<b>Stand 25</b>
Cedar Foundation (Cedar)	<b>Stand 29</b>	Northern Ireland Audit Office	<b>Stand 31</b>
Children's Court Guardian Agency for Northern Ireland	<b>Stand 30</b>	Northern Ireland Chest Heart and Stroke	<b>Stand 32</b>
Cloud21	<b>Stand 16</b>	Northern Ireland Practice and Education Council for Nurses and Midwives (NIPEC)	<b>Stand 28</b>
CO3 - Chief Officers Third Sector	<b>Stand 6</b>	Northern Ireland Public Services Ombudsman (NIPSO)	<b>Stand 31</b>
C-TRIC (Clinical Translational Research & Innovation Centre)	<b>Stand 45</b>	Northern Ireland Social Care Council	<b>Stand 5</b>
Dell	<b>Stand 7</b>	Novartis Pharmaceuticals UK	<b>Stand 2</b>
Civica UK Ltd	<b>Stand 50</b>	Open College Network NI	<b>Stand 24</b>
Department of Health; Pharmacy Directorate and Strategic Planning and Performance Group (SPPG)	<b>Stand 35</b>	Parkinson's Excellence Network	<b>Stand 13</b>
Diabetes UK Northern Ireland	<b>Stand 11</b>	Patient and Client Council	<b>Stand 46</b>
Ending Violence Against Women and Girls Directorate TEO	<b>Stand 47</b>	Positive Life NI	<b>Stand 1</b>
EY	<b>Stand 4</b>	Public Health Agency - Care Opinion	<b>Stand 12</b>
FND Matters NI	<b>Stand 34</b>	Public Health Agency R&D Division	<b>Stand 43</b>
General Medical Council (GMC)	<b>Stand 19</b>	Roche Products Ltd	<b>Stand 20</b>
Global Medacs	<b>Stand 18</b>	RotaPal	<b>Stand 22</b>
GS1 UK	<b>Stand 17</b>	Stryker	<b>Stand 37 &amp; Stand 38</b>
Health Innovation Research Alliance Northern Ireland (HIRANI)	<b>Stand 41</b>	Telefónica Tech UK&I	<b>Stand 15</b>
HSC Leadership Centre	<b>Stand 9</b>	Thorton and Ross / STADA U.K.	<b>Stand 26</b>
HSL	<b>Stand 14</b>	Ulster University	<b>Stand 39</b>
Invest Northern Ireland	<b>Stand 42</b>	Versus Arthritis	<b>Stand 10</b>
Johnson & Johnson MedTech	<b>Stand 3</b>	Yellow Card Centre (YCC) Northern Ireland	<b>Stand 35</b>
Kingsbridge Private Hospital Group	<b>Stand 21</b>		

# Thank you to our supporters



The ABPI exists to make the UK the best place in the world to research, develop and use new medicines and vaccines. We represent companies of all sizes who invest in discovering the medicines of the future. [abpi.org.uk](http://abpi.org.uk)



Event Partner



At BT, we're unleashing the power of connectivity, data, and digital innovation to deliver collaborative, cost-effective care, with better outcomes and experiences for health and social care people and patients. [business.bt.com](http://business.bt.com)



8 Event Partner



Access Health, Support, and Care(HSC) is a leading provider of software for health, local government, and care organisations across the UK and Ireland. With a joined-up approach to connecting people, data, and the services they require, we put the needs of the individual at the centre of everything we do. [theaccessgroup.com](http://theaccessgroup.com)



27 Exhibitor



AllView Healthcare (formerly DermView Dermatology) is Ireland's largest dermatology service provider, offering the fastest route to a consultant dermatologists' diagnoses. AllView aim to tackle long wait times for patients and ensure equitable and timely treatment. [allview.ie](http://allview.ie)



Supporter



Arts Care is a Regional Northern Ireland Arts and Health Charity whose mission is to improve personal health and wellbeing through involvement in the creative arts. [artscare.co.uk](http://artscare.co.uk)



49 Exhibitor



Through the Belfast Region City Deal Queens University Belfast is delivering three data-driven innovation centres. Working with business, government and the NHS, they will drive economic growth for the people of Northern Ireland and globally. [qub.ac.uk](http://qub.ac.uk)



40 Exhibitor



We are dedicated to putting the interests of the 225,000 people in Northern Ireland with heart and circulatory disease first. We work to protect heart health and secure better services for heart patients working in partnership with key decision makers, individuals and organisations. [bhf.org.uk](http://bhf.org.uk)



Supporter



HSC Pension Service forms part of the Business Services Organisation and is responsible for the administration of the HSC Pension Schemes on behalf of all HSC Employers and over 120,000 Scheme Members. [hscpensions.hscni.net](http://hscpensions.hscni.net)



23 Exhibitor



Cedar delivers a diverse range of services that support both children and adults with disabilities, autism, and brain injury to get the most out of life and to be fully included in their communities. [cedar-foundation.org](http://cedar-foundation.org)



29 Exhibitor

# Thank you to our supporters



The primary function of the Agency is to provide children's court guardians who are appointed by the court to safeguard the interests of children in family law proceedings, including care and adoption proceedings. [childrenscourtguardianagency.ni.co.uk](http://childrenscourtguardianagency.ni.co.uk)



**30**  
Exhibitor



Civica provide software and services to help organisations around the world to achieve better outcomes for people and communities. We work with over 500 health and care providers in the UK, Australia and North America. [civica.com](http://civica.com)



**50**  
Exhibitor



Cloud21, part of Tegria, provides consulting and managed services to help health and care organisations meet several national and local objectives to digitise and integrate services. [cloud21.net](http://cloud21.net)



**16**  
Exhibitor



CO3 is a network of third sector leaders who inspire and support through building peer connections, skills development and advocacy. With a rich heritage in leadership development spanning charities and social enterprises throughout Northern Ireland. [co3.org.uk](http://co3.org.uk)



**6**  
Exhibitor



C-TRIC is a Clinical Research Facility connecting NHS patients to global clinical research opportunities. With its cutting-edge multiomics lab, bioresource, clinical academic partnerships and specialist facilities, C-TRIC aims to enhance clinical research through its bespoke services. [c-tric.com](http://c-tric.com)



**45**  
Exhibitor



Dell Technologies is the essential infrastructure and solution company for the next generation of healthcare and life sciences – embracing digitization and harnessing the power of data to help accelerate and improve health and patient outcomes. [dell.co.uk/ni](http://dell.co.uk/ni)



**7**  
Exhibitor



Deloitte is the largest provider of professional services in the world. Our Health practice supports transforming care models and improving patient experience and outcomes by drawing on our capabilities in operational improvement, digital, data analytics, cyber and EPR implementation. [deloitte.com](http://deloitte.com)



**Supporter**



We are Diabetes UK, the leading charity for people living with diabetes in the UK. Our vision is a world where diabetes can do no harm. [diabetes.org.uk](http://diabetes.org.uk)



**11**  
Exhibitor



Digital Health and Care NI (DHCNI) is the data and technology lead to the health and social care system in Northern Ireland. Our mission is to harness the power of digital to improve health and care for our population, while improving working practices for all HSC staff. [dhcni.hscni.net](http://dhcni.hscni.net)



**Supporter**

# Thank you to our supporters



The Ending Violence Against Women and Girls (EVAWG) Directorate is responsible for leading efforts across government and sectors at a strategic level to end all forms of violence, abuse and harm against women and girls. [executiveoffice-ni.gov.uk](http://executiveoffice-ni.gov.uk)



**47**  
Exhibitor



FND Matters NI is a small and the only charity offering support, advice and specialized counselling to those diagnosed with Functional Neurological Disorder in Northern Ireland. [fndmattersni.org.uk](http://fndmattersni.org.uk)



**34**  
Exhibitor



EY is a global leader in assurance, tax & law, transaction and advisory services. The insights and quality services we deliver help build trust and confidence in the capital markets and in economies the world over. We develop outstanding leaders who team to deliver on our promises to all of our stakeholders. In so doing, we play a critical role in building a better working world for our people, for our clients and for our communities. [ey.com](http://ey.com)



**4**  
Exhibitor



The General Medical Council helps to protect patients and improve medical education and practice in the UK by setting standards for students and doctors. We support them in achieving (and exceeding) those standards, and take action when they are not met. [gmc-uk.org](http://gmc-uk.org)



**19**  
Exhibitor



As a leading international healthcare staffing agency, Medacs Healthcare recruits thousands of international doctors, nurses and allied health professionals every year, supporting major NHS consortia, Trusts and Integrated Care and Health Boards. [medacs.com](http://medacs.com)



**18**  
Exhibitor



GS1 UK is one of 116 global standards organisations. In healthcare, GS1 standards are used to uniquely identify every person, every product, and every place through supply chain and patient pathway – commonly known as Scan4Safety. This enables traceability and improves patient safety. [gs1uk.org](http://gs1uk.org)



**17**  
Exhibitor



The Health Innovation Research Alliance Northern Ireland (HIRANI) is the NI cluster organisation and is an alliance of universities, health organisations and other industry bodies, established to drive and support ambitious growth in Northern Ireland's Life and Health Sciences sector. [hira-ni.com](http://hira-ni.com)



**41**  
Exhibitor



The HSC Leadership Centre is a centre of excellence for leadership and transformation, committed to supporting its clients across HSCNI at a personal, service and organisational level to identify business solutions to future proof our services. [leadership.hscni.net](http://leadership.hscni.net)



**9**  
Exhibitor



HSL is one of the largest privately-owned distributors supplying the health sector with hospital supplies. In addition to supplying market leading technologies and solutions to our customers, HSL's team provides on-going technical and clinical support to the end-user of our products. [hsl.ie](http://hsl.ie)



**14**  
Exhibitor



# Co-creating a digital future for health

The BT health team are proud to support NICON23. We will be delivering a session with our virtual wards partner Feebris, looking at how remote monitoring technologies can support new healthcare delivery models and help overcome key challenges.

BT has stood shoulder-to-shoulder with the Health Service since 1948. Today, with deep cost pressures and increasingly complex demands, we're working together to pioneer innovations to tackle these challenges.

Led by our Clinical Advisory Board, we're unleashing the power of connectivity, data and digital innovation to deliver collaborative, cost-effective care, wherever needed.

Visit [bt.com/bthealth](https://bt.com/bthealth) to learn more.



In partnership with



## Thank you to our supporters



The Institute informs public policy to support healthier populations in Ireland and Northern Ireland. IPH works in collaboration with local, national and international partners in the health community to improve health equity and reduce health inequalities. [publichealth.ie](https://publichealth.ie)



Supporter



Invest Northern Ireland (Invest NI) is the region's economic development agency. Its role is to grow the economy by helping new and existing businesses compete internationally, and by attracting new international investment into the region. [investni.com](https://investni.com)



42 Exhibitor



J&J MedTech are leading the transformation from Medical Devices to Medtech. As Medtech leaders we aim to improve patient lives by unleashing the potential of medical & digital technologies in healthcare. Our mission is to develop and deploy differentiated solutions and capabilities in strong value partnerships with our healthcare stakeholders. [jnmedtech.com](https://jnmedtech.com)



3 Exhibitor



Kingsbridge Healthcare Group offer hospital facilities both in Northern Ireland and the Republic of Ireland. Our clinical facilities are based in Belfast, Ballykelly and Sligo. We offer a comprehensive range of high-quality medical treatments and services, from consultations and scans, to tests and surgeries. [kingsbridgeprivatehospital.com](https://kingsbridgeprivatehospital.com)



21 Exhibitor



Kyron Media offers national coverage with a regional focus, our three publications: Northern Ireland Healthcare Review, Scottish Healthcare Review and Welsh Pharmacy Review provide news on all that's happening in pharmacy and healthcare across the Devolved Nations. [nihealthcare.com](https://nihealthcare.com)



48 Exhibitor



Medicines Optimization Innovation Centre (MOIC) is a regional centre in Northern Ireland dedicated to driving innovation in medicines use. [themoic.hscni.net](https://themoic.hscni.net)



44 Exhibitor



MID & EAST ANTRIM AGEWELL PARTNERSHIP is a strategic partnership aimed at improving the lives of Older People aged 50 years and over. We utilise an assets based community development approach to identify and tackle issues facing older people. [meaap.co.uk](https://meaap.co.uk)



33 Exhibitor



210 Multi-Role Medical Regiment, is a newly formed unit, for the Medical Reserve in Northern Ireland. We recruit Medical Professionals, to support the Army Medical Services, here and abroad. [www.army.mod.uk](https://www.army.mod.uk)



36 Exhibitor



Neuraxpharm is a leading European specialty pharmaceutical company focused on the treatment of central nervous system disorders (CNS) with a direct presence in 20 countries and more than 35 years' experience in the CNS market. [neuraxpharm.com](https://neuraxpharm.com)



25 Exhibitor



# Thank you to our supporters



The Northern Ireland Audit Office delivers independence and excellence in audit to improve public services. It provides objective information, advice and assurance on how public funds have been used and accounted for, and encourages best standards in financial management, governance and propriety. [niauditoffice.gov.uk](http://niauditoffice.gov.uk)



**31**  
Exhibitor



Northern Ireland Chest Heart and Stroke works to prevent chest, heart and stroke conditions and support people affected through our care, prevention, research and campaigning work. Almost 90% of our income comes from public donations. [nichs.org.uk](http://nichs.org.uk)



**32**  
Exhibitor



NIPSO is an independent body providing impartial and free examination of complaints about public services in Northern Ireland. Investigations provide remedy for complainants and where failings are found, the office makes recommendations for service improvement. [nipso.org.uk](http://nipso.org.uk)



**31**  
Exhibitor



The Northern Ireland Practice and Education Council for Nursing and Midwifery (NIPEC) is a Non Departmental Public Body, supporting the development of nurses and midwives by promoting high standards of practice, education and professional development. [nipec.hscni.net](http://nipec.hscni.net)



**28**  
Exhibitor



As a regulator, everything Northern Ireland Social Care Council do is focused on care. Northern Ireland Social Care Council are a public body established by the Department of Health to support high quality standards of social work and social care. [niscc.info](http://niscc.info)



**5**  
Exhibitor



Novartis Pharmaceuticals UK are a global pharmaceutical company focused on reimagining medicine to improve and extend people's lives. They use innovative science to address some of society's most challenging healthcare issues and believe in the value of collaboration across the healthcare ecosystem. [novartis.com](http://novartis.com)



**2**  
Exhibitor



OCN NI are an educational charity and an Awarding Organisation. Developing nationally recognised qualifications. We work with centres such as Further Education Colleges, Private Training Organisations, Voluntary & Community Organisations, Schools, SME's and Public Sector bodies. [ocnni.org.uk](http://ocnni.org.uk)



**24**  
Exhibitor



The Parkinson's Excellence Network is working to transform health and care services for people with Parkinson's. They share best practice, resources, education and support improvements to services to better care for people with Parkinson's and their families. They are supported, funded, and facilitated by Parkinson's UK - the research and support charity. [parkinsons.org.ukk](http://parkinsons.org.ukk)



**13**  
Exhibitor



The PCC is an Independent, informed and influential voice that makes a positive difference and advocates for people across N.Ireland in HSC. PCC Vision: A HSC shaped by the needs and experience of its users. [pcc-ni.net](http://pcc-ni.net)



**46**  
Exhibitor

# Thank you to our supporters



Under the leadership of the Chief Pharmaceutical Officer, the pharmacy directorate has responsibility for pharmaceutical and medicines policy and provide specialist advice on medicines and pharmaceutical issues. This includes the establishment of a Transforming Medication Safety in NI (TMSNI) programme which has an extensive implementation plan to address medicines safety issues across both primary and secondary care. [health-ni.gov.uk](http://health-ni.gov.uk)



**35**  
Exhibitor



The Health and Social Care Research and Development (HSC R&D) Division is part of the Public Health Agency. It is responsible for the administration and coordination of the HSC R&D budget on behalf of the Department of Health, Northern Ireland (DoH NI). The HSC R&D Division supports researchers based in Northern Ireland as well as those in Health and Social Care Trusts or other bodies who use the outputs from research findings. [research.hscni.net](http://research.hscni.net)



**43**  
Exhibitor



Providing practical and emotional support services for anyone affected by HIV in NI, Positive Life challenges the myths that underpin the stigma, through awareness raising, education, campaigning and lobbying to secure the best outcomes for the people we work for. [positivelifeni.com](http://positivelifeni.com)



**1**  
Exhibitor



The Regional Patient Client Experience Programme (led by PHA) supports the voice of service users to influence and shape services at all levels of HSCNI - The programme has 3 elements - Care Opinion, 10,000 More Voices and Care Homes. [careopinion.org.uk](http://careopinion.org.uk)



**12**  
Exhibitor



At Roche Products Ltd, we believe time is precious. For well over a century, we've focused our energy and investment in developing tests and treatments that change lives and give us more quality time with the people we love. [roche.co.uk](http://roche.co.uk)



**20**  
Exhibitor



RotaPal is a real-time rota management and communication platform designed specifically for healthcare. The intuitive software ensures better planning, increased accountability, and enhanced delivery of service. RotaPal streamlines rota management with multiple stakeholders benefitting from Trust wide adoption. [rotapal.com](http://rotapal.com)



**22**  
Exhibitor



What matters to you, matters to us. At Stryker, we work with you to understand what you need to deliver safer care and better outcomes across the care continuum. [stryker.com](http://stryker.com)



**37&38**  
Exhibitor



Telefónica Tech advances patient care with transformative technology solutions for healthcare. A trusted NHS partner, backed by our healthcare centre of excellence. [telefonicatech.uk](http://telefonicatech.uk)



**15**  
Exhibitor



Thornton & Ross, part of the STADA group, focuses on caring for people's health through a broad portfolio including generics, biosimilars and non-prescription consumer healthcare products as a trusted partner supplying the NHS. STADA sells its products in more than 120 countries, employing over 12,000 people worldwide. [thorntonross.com](http://thorntonross.com)



**26**  
Exhibitor

# Thank you to our supporters



With world-leading research expertise and facilities, Ulster University provides opportunities for academia, industry and clinicians to work together towards developing innovative solutions in healthcare and boost the productivity of the Life and Health Sciences sector. [ulster.ac.uk](http://ulster.ac.uk)



**39**  
Exhibitor



Our vision is a future free from arthritis. We deliver services and support, research breakthrough treatments, campaign relentlessly on behalf of people with arthritis and collaborate with healthcare professionals to make systems work better. [versusarthritis.org](http://versusarthritis.org)



**10**  
Exhibitor



The Yellow Card Centre for Northern Ireland brings together a dedicated multidisciplinary team to increase awareness, educate, and promote reporting of suspected adverse events associated with medicines and healthcare products to the Medicines and Healthcare products Regulatory Agency (MHRA) Yellow Card scheme. [yellowcard.mhra.gov.uk](http://yellowcard.mhra.gov.uk)



**35**  
Exhibitor

Join the conversation at 'X' **#NICON23**



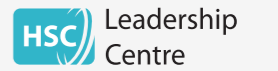
## We're on a mission to make healthcare training more accessible



Find out more at [medall.org](http://medall.org)

- The world needs to train 18 million more healthcare professionals
- 90% of colleagues in Low and Middle Income countries can only attend a conference if there is a hybrid option
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As seen on:



The HSC Leadership Centre provides leadership and organisational development to organisations across the HSC system. Our main focus is to deliver tailored intervention at individual team and organisational level.

In addition we have a potfolio of programmes and we are immensely proud of our digital services team who provide learning support to the entire system.



SCAN ME



## CO3 - Chief Officers Third Sector Health Special Interest Group (VCSE)

Supporting leaders in health & social care Voluntary and Community Organisations through development, networking, peer support and advocacy.

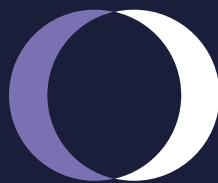
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For more information  
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