

Exploring and understanding the role of the voluntary, community and social enterprise organisations in provider collaboratives

Chair: Lord Victor Adebowale

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Emerging themes

- 1. The value of strategic partnerships** - The importance of recognising the potential of VCSE organisations as transformational strategic partners within provider collaboratives and how to recognise VCSE organisations as 'integral to' - rather than alongside or downstream.
- 2. The provider landscape** – VCSE organisations are often most active as providers at Place level in response to local need, thought needs to be given as to how to maximise their value and impact across bigger provider collaborative footprints.
- 3. An evolving picture** – it is still early days in the formation and development of many provider collaboratives. Engaging VCSE organisations as early as possible will help establish them as key players and part of the solution.
- 4. Sustainability and funding** - Funding models need to build sustainability and capacity and shift away from driving short form business planning.
- 5. Opportunity** - VCSE organisations provide creativity, agility and innovation bringing expertise, energy and positivity to the table as well as other resources.

Questions?

- How can we elevate the role of the VCSE from a transactional relationship with provider collaboratives to a transformational partnership of equals?
- If the VCSE sector is most active at place, what is the most appropriate way for them to be engaged at provider collaborative level?
- Do the VCSE sector and the NHS need to 'up their game' when it comes to collaboration and if so, what does that look like?
- What could a different more enabling funding model for VCSE providers look like?
- What support does the VCSE need to tell the story of the difference it is making now and could make in the future?



Panel discussion

Chair: Lord Victor Adebowale

Panel:

- Edna Robinson
- Gary Sainty
- Katina Anagnostakis
- Chris Wheway

Final reflections
and ideas for
action

Overarching ideas for action

By building on what is already available through the VCSE Alliance work and existing ICB programmes:

01

Formalise a strategic role for VCSE partners as part of the provider collaborative

02

Establish shared purpose and a formal working agreement that clarifies expectations and acknowledges the different roles VCSE organisations play as provider and community connector

03

Identify dedicated budget and resource to support capacity building and the development of the VCSE sector to play an active part

04

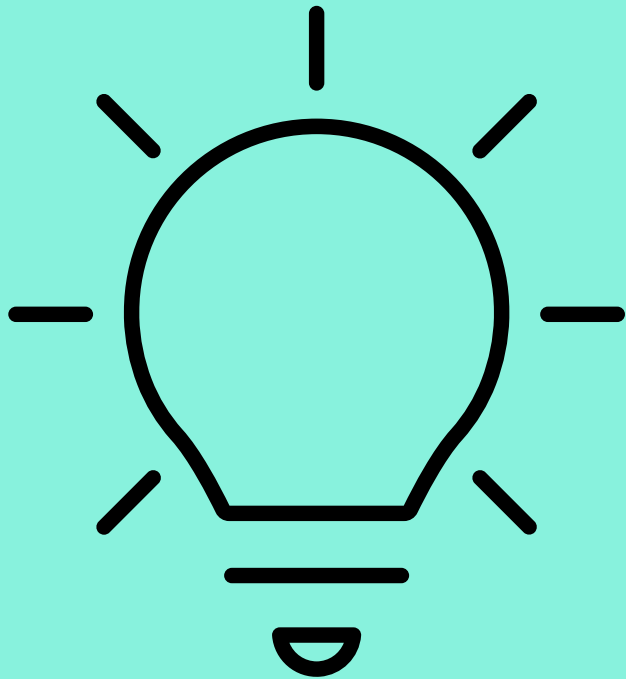
Remove barriers to effective engagement of VCSE organisations created by complex procurement practices

Provider collaborative aims

We also asked those we spoke to their views on the role of VCSE organisations in helping to deliver the six aims of provider collaboratives as set out in the NHS England guidance. Each aim generated a set of further ideas for action set out on the following slides.

Ideas for action

1. Reductions in unwarranted variations

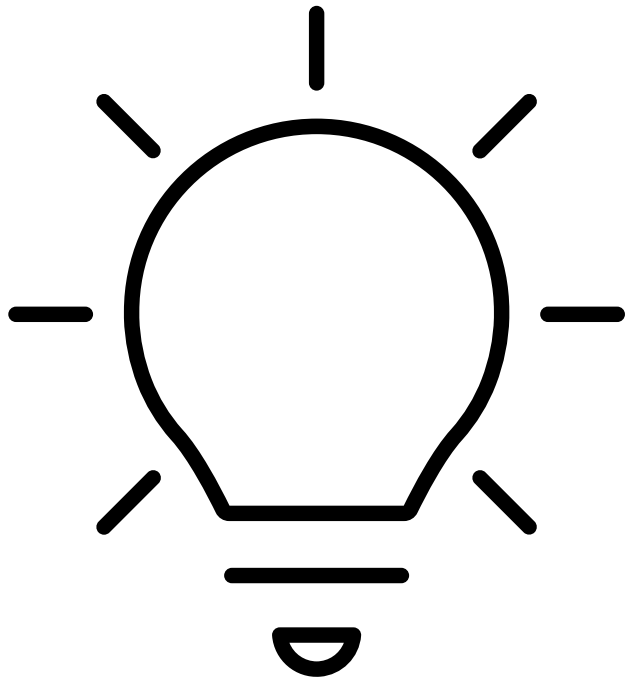


Work with VCSE organisations to understand variations across Provider Collaboratives through an inequalities lens.

Engage VCSE organisations to inform and shape commissioning priorities, direct resources and design service pathways.

Ideas for action

2. Reductions in health inequalities



Work with VCSE organisations as thought leaders who come from a direct response to unmet need.

Engage VCSE organisations to support a move towards an asset rather than deficit-based approach.

VCSE organisations can act as brokers to help build resilience in communities and engage in transformation of services.

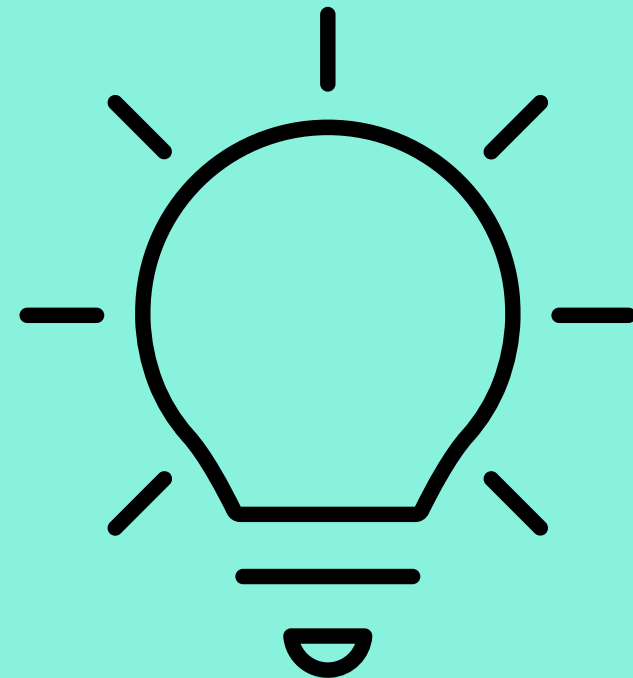
Seize the opportunity to tap into patient-centred improvement work and expertise.

Ideas for action

3. Greater resilience across systems

Learn from the experience of VCSE organisations that are adaptable and resilient through necessity and can respond quickly and creatively from a wider perspective rooted in community need.

Resolve procurement and contracting barriers to enable full value of the independence and influence of VCSE organisations.



Ideas for action

4. Better recruitment, retention and development of staff and leadership talent

Embrace VCSE organisations and teams as part of the workforce solution.

Invest in the development of VCSE talent.

Share learning from VCSE organisations to understand how to be resourceful and creative.

VCSE organisations attract high performing, values led leaders and can play an important role in sense-making and modelling.



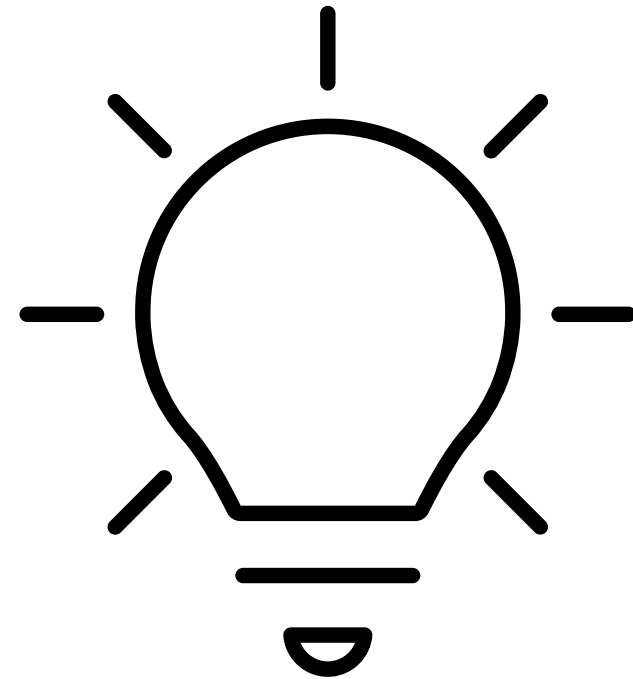
Ideas for action

5. Consolidation of low volume or specialised services

Work with VCSE organisations to provide post diagnosis, post treatment, recovery, rehab and social navigation support.

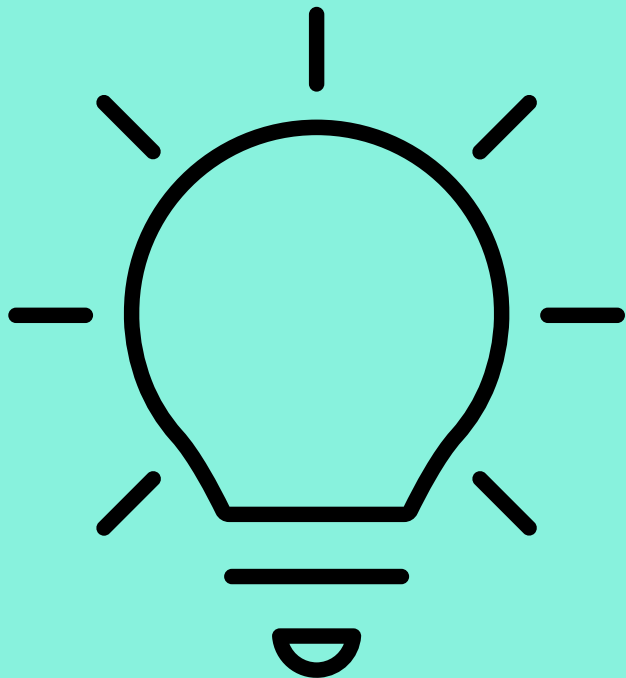
Draw on the core skills of many VCSE organisations that centre on public engagement, consumer communications and how to relate to and communicate with people and communities.

Work with VCSE organisations to help act as a translator and to operate as a bridge to people and communities.



Ideas for action

6. Efficiencies and economies of scale



Develop systems to recognise and understand the value of VCSE organisations as a social business sector.

Invest in VCSE organisations to be effective providers of social prescribing at scale.

Engage VCSE organisations to help move population health and prevention upstream.

Work with VCSE organisations to carry out service design to create new collaborative pathways that tackle unmet need.

Thank you