

Primary care recovery plan: what primary care leaders need to see

To improve patient access, primary care leaders believe the government's upcoming primary care recovery plan must prioritise ten key issues.

01

Trust

Co-create a common purpose. Trust and support primary care to find and implement solutions.

02

Priorities

Set out priorities and be honest with the public about what is achievable.

03

Economies of scale

Support primary care to operate at scale to manage its workload.

04

Workforce

Support primary care to recruit and deploy the right workforce for local need.

05

Infrastructure

Invest in transformation and management support, estates, IT and digital solutions.

06

Public engagement and ownership

Transfer power and knowledge to individuals and communities to enable them to take ownership of their health and wellbeing.

07

Collaboration

Support primary care to connect with the wider system to create seamless pathways between primary and secondary care.

08

Bureaucracy

Ensure regulatory permissiveness balanced with proper accountability.

09

Investment and outcomes

Address disproportionate investment which meets the needs of different groups of the population.

10

Workload

Develop data to measure, quantify and describe pressures on primary care.

We are the only organisation bringing together primary care with the rest of the healthcare system. We support, connect and empower our members to maximise the impact they have on patient care and drive change. Find out more: nhsconfed.org/primary-care