

# Primary Care Conference

Influencing the future of primary care through collaborative working

**Event partners** 







### Welcome



#### **Ruth Rankine**

Director, Primary Care NHS Confederation

primarycare@nhsconfed.org #PCnetwork

#### Thank you for attending our Primary Care Conference.

I'm delighted you can join us at the NHS Confederation's first 'in-person' conference for primary care. Delegates will hear from experts across healthcare in discussions which will examine what is needed to ensure primary care is valued, supported, well-resourced and empowered to drive innovation, improve population health and reduce health inequalities.

With the enormous scale of transformation ahead and the organisational and cultural shift required, we have also invited leaders from the world of sport and business to bring fresh perspectives and learning to our discussions.

The theme of the conference is 'influencing the future of primary care through collaborative working at place' and I am very pleased that Dr Amanda Doyle OBE, Dr Claire Fuller and Philip Johns will be joining our chief executive Matthew Taylor to give their insight into how this can be achieved. Our sessions across the day will provide opportunities for everyone to discuss and voice their thoughts on some key topics which will help to influence the changes needed for primary care. I hope that you will gain valuable insight from these discussions.

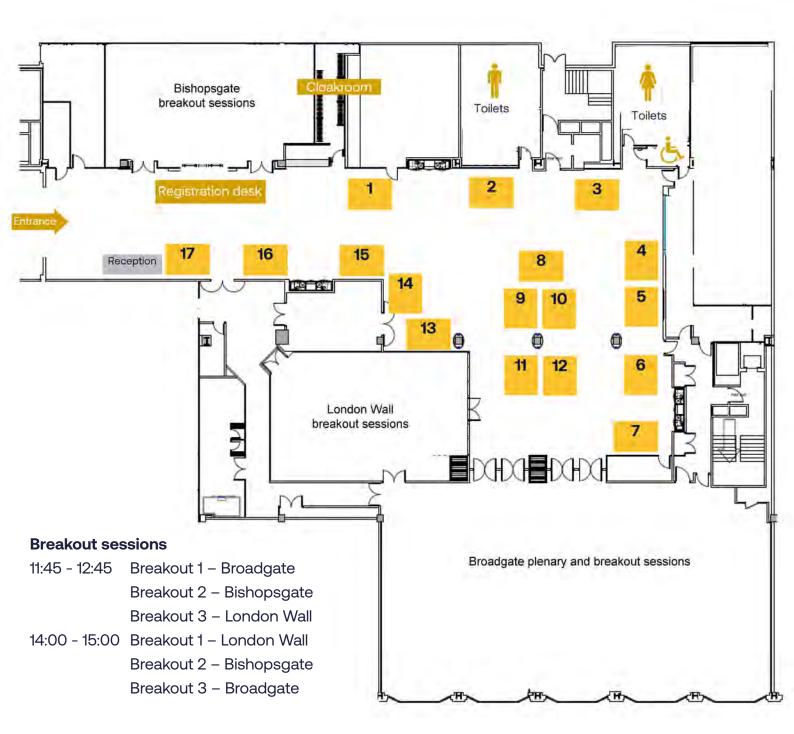
I would like to thank our partners and exhibitors whose support enables us to deliver this event. I am sure you will support us by engaging with the exhibitors and attending one of the partners' sessions. Thank you for being part of these discussions and helping to shape the future of primary care as we strive to represent and support you. It is your contribution that is central to what my colleagues and I do on your behalf.

Our new Primary Care Network launched on 1 April 2022 and brings together primary care with the rest of the health and care system which supports, connects and empowers members to maximise the impact they have on patient care and drive change.

To find out more, please visit www.nhsconfed.org/primary-care

Thank you for your support

# Venue floor plan



#### **Exhibitors**

- 1. Abbott
- 2. NHS Supply Chain
- 3. Anima
- 4. Novartis Event partner
- 5. Healthy.io
- 6. Hempsons
- 7. Multidisciplinary Contact First Practice teams in primary care
- 8. NHS South Central West CSU Event partner

- 9. Redmoor Health
- 10. Core Prescribing Solutions
- 11. Optum
- 12. Association of Optometrists
- 13. Lumira DX
- 14. Crescendo
- 15. Daiichi Sankyo Event partner
- 16. National Association of Primary Care
- 17. Primary Care Network, NHS Confederation

# Programme

08:45 - 09:30	Registration, breakfast and exhibition
09:30 - 09:45	<b>Welcome</b> Ruth Rankine and Professor Aruna Garcea
09:45 - 10:30	<b>The future of primary care</b> Matthew Taylor in conversation with Dr Amanda Doyle OBE, Dr Claire Fuller and Philip Johns
10:30 - 11.15	<b>Keynote</b> Kriss Akabusi MBE
11:15 - 11:45	Exhibition and coffee break
11:45 - 12:45	Breakout
	<b>Breakout 1: Integrated neighbourhoods – what, why, how?</b> Olivia Butterworth, Dr Mark Spencer, Carley Bramley, Emma Witty Haddock, Mark Gilbert, Nathalie Skinner and Dave McPartlin
In partnership with Daiichi-Sankyo	Breakout 2: Delivering cardiovascular prevention through multidisciplinary work- force and place-based strategies to help achieve the long-term plan ambitions Dr Rupa Joshi, Dr Shahed Ahmad and Vishal Mashru
	Breakout 3: Place-based leadership – real-life experiences and insights Michael Smith, Matthew Taylor, Dr Sayanthan Ganesaratnam and Dr Mando Watson
12:45 - 14:00	Exhibition and networking lunch
12:45 - 14:00	
14:00 - 15:00	Breakout
14:00 - 15:00	Breakout Breakout 1: Grow what you sow – using existing data and insights to sow the seeds for a thriving integrated workforce
14:00 - 15:00 In partnership with	Breakout   Breakout 1: Grow what you sow – using existing data and insights to sow the seeds for a thriving integrated workforce   Rakesh Marwaha, Sam Stone, Dr Vipan Bhardwaj FRCHP and Dr Mayur Vibhuti   Breakout 2: Effective primary care-led population health management (PHM) approaches – enabling access to innovation   Dr Simone Yule, Prof Bola Owolabi, Dr Nicole Atkinson, Clare Evans and
14:00 - 15:00 In partnership with	Breakout   Breakout 1: Grow what you sow – using existing data and insights to sow the seeds for a thriving integrated workforce   Rakesh Marwaha, Sam Stone, Dr Vipan Bhardwaj FRCHP and Dr Mayur Vibhuti   Breakout 2: Effective primary care-led population health management (PHM) approaches – enabling access to innovation   Dr Simone Yule, Prof Bola Owolabi, Dr Nicole Atkinson, Clare Evans and Dr Thomas Wyatt   Breakout 3: Communications – sharing your organisation's value locally with your community
14:00 - 15:00 In partnership with Scw In partnership with NOVARTIS	BreakoutBreakout 1: Grow what you sow – using existing data and insights to sow the seeds for a thriving integrated workforce Rakesh Marwaha, Sam Stone, Dr Vipan Bhardwaj FRCHP and Dr Mayur VibhutiBreakout 2: Effective primary care-led population health management (PHM) approaches – enabling access to innovation Dr Simone Yule, Prof Bola Owolabi, Dr Nicole Atkinson, Clare Evans and Dr Thomas WyattBreakout 3: Communications – sharing your organisation's value locally with your community Dr Sian Stanley, Denis Campbell, Annabelle Collins and Sam Volpe
14:00 - 15:00 In partnership with Scov In partnership with NOVARTIS	Breakout   Breakout 1: Grow what you sow – using existing data and insights to sow the seeds for a thriving integrated workforce   Rakesh Marwaha, Sam Stone, Dr Vipan Bhardwaj FRCHP and Dr Mayur Vibhuti   Breakout 2: Effective primary care-led population health management (PHM) approaches – enabling access to innovation   Dr Simone Yule, Prof Bola Owolabi, Dr Nicole Atkinson, Clare Evans and Dr Thomas Wyatt   Breakout 3: Communications – sharing your organisation's value locally with your community   Dr Sian Stanley, Denis Campbell, Annabelle Collins and Sam Volpe   Exhibition and afternoon break   Keynote

### Speakers

Main stage speakers



Kriss Akabusi MBE\* Olympic Athlete, World Champion, Motivational Speaker and Corporate Coach



#### Breakout session speakers

Dr Shahed Ahmed National Clinical Director for CVD prevention, NHS England



Richard McCann Inspirational Speaker, Author, iCAN Academy



Dr Nicole Atkinson Medical Director, East Midlands Ambulance Trust; GP Partner, Eastwood Primary Care Centre



Matthew Taylor Chief Executive, NHS Confederation



Dr Vipan Bhardwaj FRCHP GP Partner and Executive Partner of Modality Partnership's Wokingham Division



Ruth Rankine Director for Primary Care, NHS Confederation



Carley Bramley Fleetwood PCN Mental Health Occupational Therapist



Dr Amanda Doyle OBE National Director for Primary Care and Continuity Services, NHS England



Dr Claire Fuller GP and Senior Responsible Officer, Surrey Heartlands ICS



Olivia Butterworth Deputy Director, People and Communities, NHS England



Denis Campbell Health Policy Editor, The Guardian



Philip Johns Chief Executive, Coventry and Warwickshire ICS



Annabelle Collins Senior Correspondent, HSJ



Professor Aruna Garcea Chair, Primary Care Network Advisory Group, NHS Confederation; GP Clinical Director, Leicester City and Universities PCN

Breakout session speakers continued → Breakout session speakers continued



Clare Evans Deputy Director of Service and Transformation, West of England AHSN



Vishal Mashru Head of Pharmacy and Research, East Leicestershire and Rutland PCN



Dr Sayanthan Ganesaratnam GP Clinical Director, East Merton PCN



Dave McPartlin Headteacher, Flakefleet Primary School



Mark Gilbert Blackpool Volunteer, runs Fleetwood Youth Hub



Prof Bola Owolabi Director of Health Inequalities, NHS England



Emma Whitty Haddock Blackpool Volunteer and helps run the Fleetwood Youth Hub



Nathalie Skinner PCN Manager, Fleetwood PCN



Dr Simone Yule Clinical Director, The Vale PCN



Michael Smith Chief Executive, Bolton GP Federation



Dr Rupa Joshi GP Clinical Director, Wokingham North PCN and Faculty GP for Time for Care, NHS England

Rakesh Marwaha Managing Partner and Chief Executive,



Dr Mark Spencer GP Clinical Director, Fleetwood PCN



Dr Sian Stanley GP Clinical Director, Stort Valley and Villages PCN

Breakout session speakers continued  $\rightarrow$ 



**Erewash PCN** 

# Breakout session speakers continued



#### Sam Stone

Workforce Professional and Trainee Occupational Psychologist, NHS South, Central and West





Dr Mayur Vibhuti GP Associate Dean, Kent and Medway ICS Training Hubs



#### Dr Mando Watson

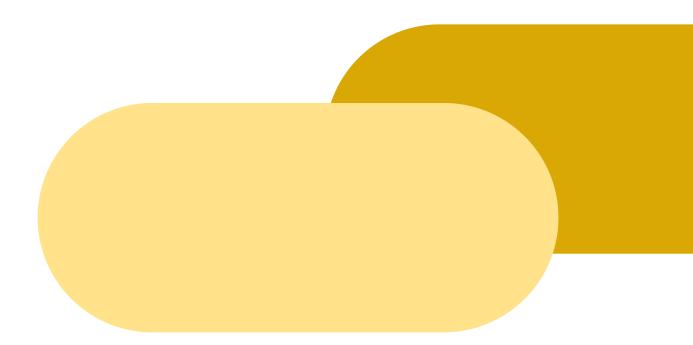
General Paediatric Consultant, working clinically at St Mary's Hospital, Paddington (Imperial College Healthcare)

### Dr Thomas Wyatt

GP Partner and Clinical Director, Heathier South Wirral PCN



#### Sam Volpe Health Correspondent, Chronicle Live (NE England); formerly Health Correspondent, Ham and High, London



# Exhibitors A–Z

#### Stand 1



josh.prakash@abbott.com www.abbott.com **Y**@AbbottNews

### Abbott

Abbott is a global healthcare leader that helps people live more fully at all stages of life. Its portfolio of life-changing technologies spans the spectrum of healthcare, with leading businesses and products in diagnostics, medical devices, nutritionals and branded generic medicines. Its 113,000 colleagues serve people in more than 160 countries.

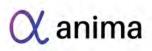
Connect with them at www.abbott.com

LinkedIn: www.linkedin.com/company/abbott-/

Facebook: www.facebook.com/Abbott

Twitter: @AbbottNews.

### Stand 3



rachel@animahealth.com www.animahealth.com @AnimaHealthInc

### Anima

Anima is the next generation care enablement platform for healthcare teams, built from the ground up for system-wide working.

Anima brings together everything primary care network (PCN) teams need under one platform: it takes an informationcomplete history for any patient presentation, and gives your team the tools to resolve these cases quickly and safely.

The organisation's powerful integrations across the patient journey mean Anima automatically saves all activity inline to the patient record, with all relevant clinical codes and attachments automatically added for you.

Anima supercharges PCNs and eHubs with a full suite of productivity tools, including: patient request limits, live capacity, auto-assignments, notes and letter automation, plus audit and analytics.

Anima is the only platform to fully embed network-level working, and PCNs are already using our eHub workflows, MDT Hub and GP Connect integration to access a single source of patient truth in 30 seconds, and deliver truly integrated care.





Association of Optometrists

carolynruston@aop.org.uk www.aop.org.uk

#### Stand 10



adeem@ coreprescribingsolutions.

<u>co.uk</u>

WWW.

Coreprescribingsolutions.

co.uk

©CorePrescribing

### Association of Optometrists (AOP)

AOP is the leading representative membership organisation for optometrists in the UK. It supports over 81 per cent of practising optometrists to fulfil their professional roles to protect the nation's eye health.

AOP's lobbying and policy work shapes the optical sector on behalf of members. It is fighting for change:

- The NHS should commission optometrists to deliver more eye healthcare in the community, relieving pressure on overstretched hospitals.
- The NHS must set up and maintain proper IT links with community optical practices, to protect patients and support the NHS long-term plan.
- The NHS sight test fee must rise significantly in England and Northern Ireland, to better reflect the actual cost of providing the service.

### Core Prescribing Solutions

#### An award-winning dynamic healthcare organisation

Core Prescribing Solutions is a dynamic fast-paced healthcare organisation with over 25 years' combined experience in the NHS, primary care, health informatics and the pharmacy sector.

It provides tailor-made primary care packages through a fully managed clinical pharmacy model suited to the needs of primary care networks (PCNs), GP practices and clients to help reduce workloads and streamline processes.

It offers real-life, data-driven solutions to improve patient outcomes and digitise healthcare.

With rising GP costs and workforce challenges across primary care, it brings the solution.

Core Prescribing Solutions team is highly experienced and agile. Its network of outstanding clinicians possess unique skill sets and have been trained by leading experts

Its fully managed services can be delivered by an agile in-house clinician or remotely via its innovative Remote Prescribing Team

It delivers technology enabled services nationwide for GP practices, GP federations and PCNs.





sales@crescendosystems.

co.uk

www.crescendosystems.

co.uk

@crescendodds

### Crescendo

Crescendo has been a leading provider of digital dictation, speech recognition and clinical documentation solutions to the NHS over the past 30 years.

We are excited to be showcasing the latest AI speech recognition for primary care, Dragon Medical One, and the quick wins this software offers for PCNs:

- Creating seamless referral workflows across the PCN.
- Releasing GP time through technology to meet NHS England aims.
- Reducing GP practice spending while improving patient care.

Dragon Medical One allows clinicians to dictate with real-time transcription straight into their clinical system, Microsoft Suite and other PC applications, saving them on average of one hour a day.

"Excellent software, intuitive to use and integrates well into our EMIS clinical system. It provides a very efficient and flexible way of managing dictation within our practice." - Dr Andrew Appleton, Courtside Surgery

#### Stand 15



shamaila.afzal@ daiichi-sankyo.co.uk www.daiichi-sankyo.co.uk **Y**@DaiichiSankyoUK

### Daiichi Sankyo UK Ltd Event partner

Daiichi Sankyo UK Ltd is a UK affiliate company with corporate origins in Japan. It creates and supplies innovative products to help the NHS to deliver better patient care in the fields of cardiovascular disease and oncology.

Daiichi Sankyo is committed to providing innovation that demonstrates value and supports the NHS in its delivery of sustainable high-quality care, enabling efforts to reduce health inequalities and unwarranted variations and which puts the patient at the heart of the service.

For more information visit www.daiichi-sankyo.co.uk



# Healthy.io

info@healthy.io www.healthy.io/eu/ **Y**@healthyio1

### Healthy.io

Healthy.io transforms the smartphone camera into a medical device to deliver healthcare at the speed of life. Its technology helps people find the right moments to manage their health.

Healthy.io's home urinalysis and digitised wound care services enable providers and healthcare systems to create meaningful interactions with their patients and close gaps in access and care, while increasing patient satisfaction.

By allowing people to test at their convenience Healthy.io helps systems better manage various health conditions, saving lives and cutting costs.

#### Stand 6

### HEMPSONS

j.delplace@hempsons.co.uk j.cumberlege@ hempsons.co.uk

www.hempsons.co.uk

@hempsonslegal

### Hempsons

Hempsons is passionate about the success of primary care. Advising GP practices, primary care networks and federations every day on legal matters, Hempsons helps them take decisions for a sustainable future and identify the opportunities and the key issues affecting them in the new integrated care systems.



customerservices.uk@ lumiradx.com

www.lumiradx.com/uk-en/

**J**@LumiraDx

### LumiraDx

LumiraDx is transforming community-based healthcare by providing fast, accurate and comprehensive diagnostic information at the point of need, enabling better medical decisions that lead to improved outcomes at a lower cost.

The company's innovative LumiraDx Platform is designed to perform a broad menu of tests including infectious disease, cardiovascular disease, diabetes, and coagulation disorders and deliver lab-comparable performance with results in less than 12 minutes.

Founded in 2014, LumiraDx is based in the UK with R&D and manufacturing sites across the US and Europe. For more information, please visit www.lumiradx.com

#### Stand 7



info@bda.uk.com/ www.bda.uk.com/ firstcontactdietitian

BDA\_Dietitians

### Multidisciplinary First Contact Practice teams in primary care

Unsure of the benefits of the different Additional Roles Reimbursement (ARRS) First Contact Practice (FCP) roles? Come and talk to the professional body advisors and leads for FCP and Advanced Practice in Podiatry, Physiotherapy, Occupational Therapy, Dietetics and Paramedicine to find out what each profession can deliver in primary care.

We are keen to ensure that our professions offer a positive impact and that their skills in primary care are maximised and used to their full potential, we can discuss how this may be achieved. We also supported the development of the Roadmaps to Practice, so can answer questions you may have about operationalisation and delivery.

Speak to us about widening access and increasing capacity in your practice.



of Primary Care

napc@napc.co.uk	
www.napc.co.uk	
Mapc NHS	

# National Association of Primary Care (NAPC)

The NAPC has led the development of neighbourhood care, population health improvement and integrated working for over two decades. As the creators of the primary care home (PCH), which informed national policy and led the transformation of integrated primary care across England, it established the framework for more care and support to be provided locally that is tailored towards people's needs.

The NAPC is the leading membership organisation representing the interests of primary care professionals. Its range of established programmes across each integrated care system in England, support and empower health and care staff to lead and innovate, fosters innovation using digital technology and enable new ways of working through integrated neighbourhood teams.

It delivers transformational change by working in partnership and collaboration with local systems, using local data and intelligence to design integrated care models that improve health and wellbeing and meet the needs of the population.

#### Stand 8



contact.scwcsu@nhs.net www.scwcsu.nhs.uk Y@NHSscw

### NHS South, Central and West

Event partner

NHS South, Central and West (SCW) is an NHS organisation providing support and transformation services to health and care systems. Its purpose is to support you to achieve the best possible outcomes for people, communities and populations.

SCW is a non-profit making part of the NHS, with shared values and goals for healthier, happier lives.

Its 1,500 dedicated staff cover a wide area across the south of England but the organisation also works nationally, acting as system partners, joining the dots between health and care through service transformation and essential system support.

With deep roots in the health and social care system, SCW has a clear perspective on both current and future challenges, and a passion for supporting its customers to address them.



stuart.milhench@ supplychain.nhs.uk www.supplychain.nhs.uk **Y**@NHSSupplyChain

### NHS Supply Chain

NHS Supply Chain manages the sourcing, delivery and supply of healthcare products, services and food for NHS trusts and healthcare organisations across England and Wales.

It is part of the NHS family, managing 7.7 million orders per year, across 129,420 order points and 16,705 locations. Delivering over 35 million lines of picked goods to the NHS annually.

The organisation is growing its clinical focus, with one of its current objectives being to partner better with NHS providers to help NHS Supply Chain become more aligned.

Having established joint working groups to tailor the way it sources products for patients within the non-acute sector; it is looking for partners to support the organisation on this journey – as they can provide NHS Supply Chain with knowledge and insights to help develop its strategy, as it looks to bring greater value to the NHS.

NHS Supply Chain would like to work closer with partners as it develops its services and offering.

#### Stand 4

# **U** NOVARTIS

andrew.williams@

novartis.com

www.novartis.com/uk-en/

🖉 @NovartisUK

### Novartis Event partner

At Novartis, its purpose is to reimagine medicine to improve and extend people's lives. It uses innovative science and technology to address some of society's most challenging healthcare issues and it works together with the system to implement solutions that drive access for UK patients. From research to delivery, Novartis is a valued partner in the healthcare ecosystem, supporting in times of crisis and beyond, to build solutions that provide better care and access opportunities for every patient in the UK.



ask@optum.com

www.optum.com

### Optum

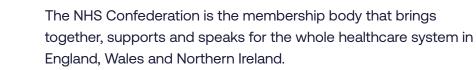
Optum<sup>®</sup> UK uses advanced analytics, digital products and advisory services to help make health and care systems work better for everyone.

Part of UnitedHealth Group, Optum has been connecting with health and care in the UK since 2002. It works with health and care organisations throughout the UK to advance better health outcomes and improve patient experiences. It supports its customers to address health inequalities using advanced analytics, insights and technology.

#### Optum's expertise

Optum's team is exclusively health and care focused and has a wealth of practical real-world experience running and supporting health and care systems globally. Clinically led, it ensures its customers benefit from relevant value-based care solutions to any challenge. Optum engages stakeholders at every level of a system to help turn strategies into effective operational plans.

### Primary Care Network



The Primary Care Network, which is part of the NHS Confederation, is the only network bringing together primary care with the rest of the healthcare system with a vision for primary care to be valued, supported, well-resourced and empowered to drive innovation, improve population health and reduce health inequalities – integral to the transformation and future of the NHS.

### Stand 9



hello@redmoorhealth.co.uk www.redmoorhealth.co.uk **Y**@redmoorhealth

### Redmoor Health

Redmoor Health is a trusted partner of the NHS supporting health and care teams to use technology through 1-1 coaching, service redesign and CPD accredited training. The organisation's team has years of frontline health and care experience and through its in-house award-winning marketing team it also provides a range of creative campaigns and materials to support public engagement.

Stand 17



primarycare@nhsconfed.org www.nhsconfed.org/ primary-care 18 Smith Square Westminster London SW1P 3HZ 020 7799 6666 www.nhsconfed.org @NHSConfed

If you require this publication in an alternative format, please email **enquiries@nhsconfed.org** 

© NHS Confederation 2023. You may copy or distribute this work, but you must give the author credit, you may not use it for commercial purposes, and you may not alter, transform or build upon this work.

Registered charity no. 1090329