



Hampshire & Isle of Wight
VCSE Health and Care
Alliance

Nicky Judd, Action Hampshire

Tim Cooling, Hampshire & Isle of Wight ICB

Peter Stokes, Adult Health and Social Care, Hampshire County
Council

Hampsh/re
and **Isle of Wight**



**Action
Hampshire**

Our Integrated Care System in numbers

With our population at the heart of everything that we do.



Building on Previous Ambitions

Back in 2019 the CCG Board was committed to working in a new way with the VCSE sector

Action to enable the VCSE sector to be true partners in a fully integrated health and social care system



In order to focus the system on achieving its ambitions it is proposed that a formal Strategic Plan be created to articulate how the Partnership will work alongside VCSE organisations and deliver the agreed priorities.

- 1) It should include evidence, principles and commitments taken from the Board paper underpinned by the understanding that closer working to address the wider determinants of health will impact on the demand for primary and acute services.
- 2) It will look to promote collaborative commissioning across the CCG Partnership and alongside other local NHS partners, including PCNs, Local Government and NHS providers. A new way of working could be formalised through a Memorandum of Understanding such as that adopted in Manchester.
- 3) It should recommend where VCSE organisations could be better represented within commissioning governance and at what level

Building on Previous Ambitions

- This prompted conversations with The local authority and Action Hampshire to think about opportunities, ambitions, finance, etc.
- Then the pandemic.....
- Strong working with the sector in response to welfare needs and vaccination programme
- ICS design framework and requirements for VCSE Alliance – June 2021
- Renewed focus on thinking about how best to work with VCSE and wider communities in the new landscape including developing a community involvement approach to future commissioning arrangements driven by CCG comms and engagement team.
- Co-designing ambitions for community involvement in Hampshire and the Isle of Wight - 'Routes to action' session in June 2021 with the ambition to have better engagement with hard-to-reach groups, provide training and reduce barriers.
- A smaller 'Solutions Group' to act as an advisory sounding board for ICS staff and teams who are embarking on insight and engagement activities to offer them expertise and guidance as they plan and undertake their work (Healthwatches, LAs, VCSE Alliance).

ICS VCSE Alliance in Hampshire: HIVCA

HIVCA is a new alliance of VCSE organisations which provides an interface between the sector and the Hampshire and IOW ICS. This is a requirement of the new ICS architecture.

HIVCA's core objective is to facilitate greater collaboration between the VCSE and the ICS, enhancing the potential for the VCSE to contribute towards health and wellbeing outcomes and cementing their role as a strategic partner.

HIVCA can offer the system:

- a skilled and cost effective workforce to compliment Health and Social care staff
- Focus on prevention, reablement and asset based recovery
- On the ground intelligence to support community resilience
- Strong governance and operational expertise
- Reach directly into communities
- Efficient engagement models ensuring that the right organisations are connected into the system effectively

Existing relationships and recent work

- Within the ICS there are relationships already established with the Voluntary, Community and Social Enterprise (VCSE) sector in Hampshire.
 - These relationships were key in enabling an effective community response to COVID-19, with VCSE organisations providing support to vulnerable people living at home as well as providing resource to enable the vaccination programme.
 - A Volunteering Hub has been developed, attended by VCSE infrastructure organisations, large local VCSE organisations, ICB Staff, Social Care Staff and Public Health Staff and the University of Winchester to look at developing the recruitment and retention of volunteers.
 - VCSE organisations have been involved in the Population Health Management groups in Hampshire, and will have roles in meeting the themes highlighted (e.g. by providing input during periods of no contact with health services to keep people well and identify any potential signs of deterioration)
 - Upper and Lower Tier Councils provide infrastructure funding in their areas, such as to their local Council for Voluntary Services (CVS), and to coordinate Citizens Advice activity
 - Funding is provided to some VCSE organisations via grants and contracted provision.
 - Regular meetings with statutory partners, particularly between ICB and Upper and Lower Tier Councils help to reduce overlap and duplication in the 'ask' and funding of the VCSE sector, to enable more aligned delivery and outcomes.

State of the Sector report 2021

The Hampshire VCSE Sector in numbers...

- 8,173 Hampshire organisations
- 181,784 volunteers
- 54,738 members of staff

HIVCA

(Hampshire & IoW ICS Health and Care Alliance)

<https://actionhampshire.org.uk/partnerships/hivca/>

Process So Far

- Process started Sept-Oct 2021
- Setting objectives: why are we doing this? – Dec 2021
- Public info session - Jan 2022
- Task & finish groups/workshop – Feb-Apr 2022
- Values workshop with ICS – May 2022
- Business Proposal Development – June-Oct 2022

Introducing HIVCA

Our vision is that the people of Hampshire and Isle of Wight can live healthy, active, independent lives full of connection and contribution within their communities for as long as possible and that health, and social care support is well integrated into people's lives to support the best recovery and care.



HIVCA's Mission

Our Mission is to play an active role in the HloWICS and bring our collective specialist expertise to:

- Focus on prevention and early action as well as lasting impact
- Creating social value that tackles inequalities that impact on health in our communities
- Provide a direct link to communities and their experience of health needs so that solutions are built around them
- Demonstrate the value of collaboration and working across and beyond organisational boundaries to bring change

HIVCA's Values

Inclusive: It is essential we include voices and experience from across all our communities so that health inequalities can be countered in partnership with those they impact on.

Strategic: The 'wider' determinants of health are the core of being and staying well; housing, diet, exercise, family, social connections, feeling useful and being listened to. This is what we do. We will move beyond transactional service delivery and bring our strategic voice to the ICS.



HIVCA's Values

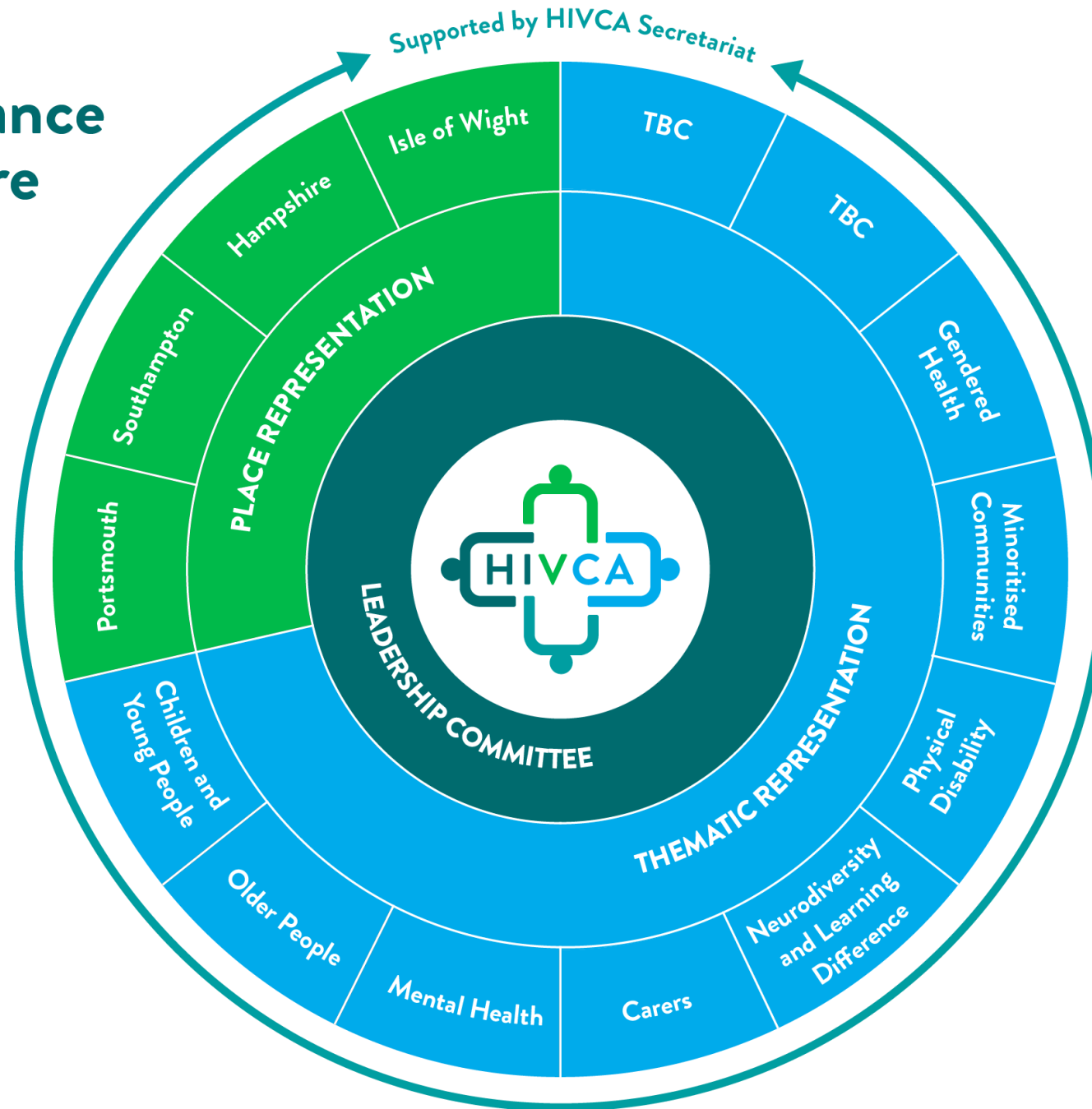
Community-led: We will advocate for community and remind partners that meeting health needs within communities will require scaling down as well as scaling up.

Asset based: HIVCA members work with people and communities in a way that recognises their whole lives – not just their ill health – and we believe this hold the key for transformational health gain.

Trust: Honesty, trust, and trusted information are important to making such a system work and, if a VCSE partner is not delivering, or is not managing its conflicts of interest in a transparent way it will be held to account.



HIVCA Governance Structure



HIVCA Assembly

Open to all VCSE organisations working across Hampshire, Isle of Wight, Portsmouth and/or Southampton who uphold the vision, mission, values of HIVCA

- Stand for leadership and thematic representative positions
- Represent HIVCA where your expertise is relevant
- Share your opinions and vote
- Participate in Assembly events



Place Representatives

Hampshire, Isle of Wight, Portsmouth, Southampton

Represent their 'place' issues within system-wide discussions

2 reps per place: CVS + VCSE Alliance nomination

Thematic Representatives

2 reps per theme (1 larger, 1 smaller organisation)

Children & Young People

Difference

Older People

Physical Disability

Mental Health

Gendered Health

Carers

Minoritised Communities

Neurodiversity & Learning

+ 2 others (TBC)

Leadership Committee

11 Elected representatives incl Chair, Deputy Chair

Senior representation on ICP, ICB*

Accountable to HIVCA Assembly



HIVCA Secretariat Roles and Hosting

- Partnership & Engagement Manager
 - Full-time
- Coordinator/Administrator
 - 4 days/week
- Communications Officer
 - 1 day/week
- NHS-embedded VCSE Champion
 - 2-3 days/week
- Hosted within the VCSE sector at Action Hampshire
- Host provides management of staff, finances, operations
- Recruitment by committee
- Review capacity needs regularly



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HIVCA Representatives

Transparent process

Rotation

Time compensated through HIVCA funding

Training

Accountability



Example

ICB developing a digital strategy

- digital inclusion
- communications around digital services

ICB wanting to engage with VCSE through HIVCA

- in designing the strategy –what's important to people, what are the barriers and what are the solutions?
- drawing on digital inclusion initiatives in the VCSE: resourcing and embedding best practice
- VCSE input into designing comms knowing the people they work with

Recognising you're not starting with a blank page

Understanding shared values and aims

Opportunities

- Utilise HIVCA as a mechanism for voluntary sector involvement within the commissioning and strategic direction of health and social care services.
- A combined health and social care commissioning in 2 parts:
 - Joint commissioning of VCSE infrastructure organisations
 - Joint commissioning of targeted prevention interventions with an agreed programme that would help meet the needs of both health and social care.
- A streamlined evaluation framework for commissioned prevention services that ensures outcomes align with reducing or delaying the need for health and social care support.
- Ensure effective communication pathways exist between local authorities, health and the VCSE.



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Thank You



Email:

Nicky.Judd@ActionHampshire.org

Tim.Cooling@nhs.net

Peter.Stokes@hants.gov.uk



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