

Ask me how first
aid saves lives



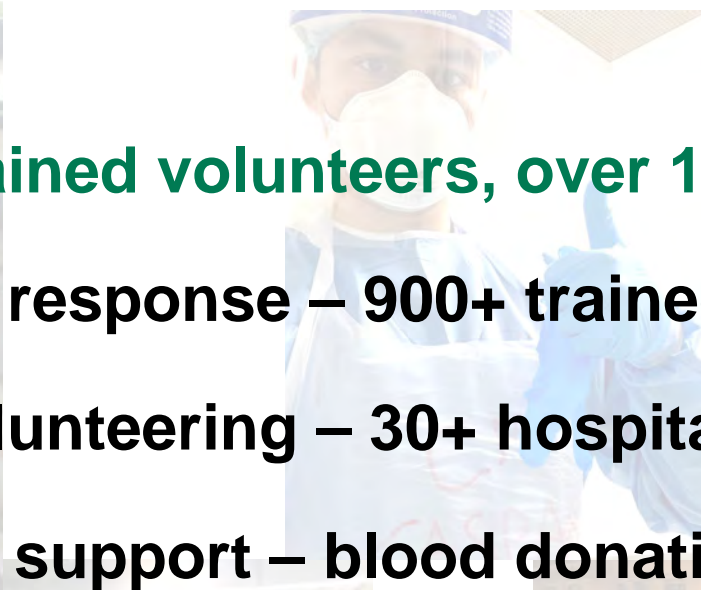
The value of clinical volunteers

St John Ambulance during Covid-19

18/11/2021


Ask me how St John volunteers have supported the NHS

- **Over 30,000 trained volunteers, over 1.2m hours of volunteering**
 - **Ambulance response – 900+ trained crew, 150 ambulances**
 - **Hospital volunteering – 30+ hospital trusts**
 - **Community support – blood donations, nighttime economy, falls, homeless**
 - **Vaccination programme – 26,500 volunteers trained**



Ask me about its impact

- **Hospital avoidance, patient experience and flow, NHS capacity**
- **Ambulances**
 - **Additional capacity, see/treat and discharge, supporting faster response**
- **Hospitals**
 - **Over 22,000 shifts, clinical observations, support triage, helping with discharge/transfer**
- **Vaccination**
 - **Over 130,000 shifts, reducing need for staff (1m hours of clinician time), trained vaccinators**



‘Without your volunteers and staff members, the country would not have been able to increase the number of resources that we have been able to deploy. This has undoubtedly helped to relieve the pressure on the 999 service and ensure we have been able to save as many lives as possible.’

**Professor Anthony Marsh, National Strategic Advisor for Ambulance Services,
Summer 2020**



Ask me why it's worked

- **Clinical training – skills that free up capacity**
- **Speed of training and deployment**
- **Adaptability – core training upskilled**
- **National fleet and logistics infrastructure**
- **Long-standing, trusted, local relationships**

'What we found is that some of those things that our staff nurses were getting caught up in, like doing minor observations, St John have taken the pressure away because they can do that. So the staff nurses have been freed up. So when staff nurses have been down on the rota [meaning absent from work], we have still had good coverage.'

Hospital staff

Ask me what volunteering might look like next

- **Long-term partnerships e.g. Ambulance Auxiliary**
- **St John Reserve**
- **... skilled volunteering capacity now; workforce of the future**
- **Cadets, students and other young people programmes**

The future workforce..



- 100-year-old Cadet programme
- NHS Cadets
- Student volunteers
- Health Citizens



Ask me how we can maximise this role

- **Volunteering leave**
- **Preparation and planning – understanding the role**
- **Partnership**