



# Swansea Bay University Health Board

## Team wins award for their innovation in patient care

- Work of multidisciplinary team results in reduction in prescribed medicine and improved access to specialised care

Recognised for their multidisciplinary work, the medicine management team won the Primary Care Team of the Year at the Wales Pharmacy Awards. The award also recognised the team's contributions to virtual wards (launched in 2021) and the persistent pain service. Through virtual wards, pharmacists provide specialised support, conducting medication reviews and home visits to reduce hospital admissions. They focus on medication optimisation, de-prescribing and patient education, resulting in 10.2% of reviewed medications being stopped.

For the persistent pain service, the team established multidisciplinary meetings for complex patients and created an online resource, "Improving Life with Long Term Pain," to empower patients. This collaborative effort with GPs and other services improves patient wellbeing and access to specialised care, particularly for housebound individuals. The team's dedication to improving patient care and access to vital services was praised by health board leadership.