

NHS services and information

The NHS in Wales is providing a key role in supporting individuals who have come to Wales from Ukraine. Individuals from Ukraine may have a range of complex needs, requiring support from a range of public services including health, social care, education and housing as well as community, spiritual and cultural resources.

All health boards are making an enormous contribution through the additional support they are putting into Welcome Centres (for those arriving via the Super Sponsor route) and through the provision of initial screening and assessments for new arrivals. Guidance is in place on what initial assessments need to cover.

People from Ukraine have the same entitlements to NHS care as UK residents. Primary Care services, whether that be general practitioners, dentists, community pharmacists, optometrists etc. are all playing a role in supporting people from Ukraine as they integrate into life in Wales. The situation in Ukraine has had a significant consequence on population wellbeing and mental health. Health boards are ensuring that individuals' mental health and wellbeing is being assessed and are responding to the additional demand.

NHS organisations are aware that language could potentially be a barrier to accessing the right services and have therefore translated a range of material and sourced professional interpreters to support access to healthcare services.

Information has been created specifically for those coming to Wales from Ukraine, including COVID-19 vaccination leaflets published by Public Health Wales NHS Trust. These have been produced in Ukrainian and Russian and were communicated via social media.

CVUHB has also been signposting resources from its website to assist individuals fleeing the conflict in Ukraine with accessing healthcare and mental health support. CTMUHB has developed an online portal which aims to pull together all the information that Ukrainian people may need, such as relevant services and support.

Health boards have a key role to play in the pan-Wales approach to health screening for those arriving from Ukraine. For example, CVUHB are also planning to undertake public health screenings for all Ukrainian arrivals

into the Cardiff and the Vale of Glamorgan area. These individuals have arrived in Cardiff and the Vale through a variety of routes, including the Ukraine Sponsorship Scheme, Welsh Government Super Sponsorship Route and the Family Visa Route. The health board has worked in partnership with GP practices, councils and third sector organisations to facilitate the delivery of the screening programme and provide general medical services.