



NICON21 Virtual Conference

What Will it Take? Delivering Health and Care – The Next Five Years

Wednesday 6 and Thursday 7 October 2021

Draft agenda - may be subject to some change

Day 1 – Wednesday 6 October	
08.00 – 08.55	<p><u>Breakfast fringe sessions</u></p> <p>F1. Clinical Leadership in times of Stress and Strife - Lessons for the next 5 Years</p> <p>During the pandemic, many clinicians stepped into informal leadership roles, to create new ways of working, new partnerships, using new technology - often with very effective results. In our first session at conference, Royal College Leaders come together to share these lessons and ask specifically – what is the learning for the next 5 years? While there will be a more detailed formal report, in this session a range of leaders each set out their 3 top tips. Bring your breakfast and join the conversation.</p> <p>Chair: Mark Taylor, NI Director, Royal College of Surgeons</p> <ul style="list-style-type: none"> • Laurence Dorman, Chair, Royal College of General Practitioners NI • Rita Devlin, Associate Director of Nursing Policy and Practice, Royal College of Nursing NI • Ray Nethercott, Officer for Ireland, Royal College of Paediatrics and Child Health • Hamish Courtney, Royal College of Physicians of Edinburgh • Dr Richard Wilson, Royal College of Psychiatrists NI • Dr Will Donaldson, Royal College of Anaesthetists NI • Paul Kerr, Vice President (Northern Ireland), RCEM • Dr Mark Evans, Clinical Leadership Fellow, NI Medical & Dental Training Agency • Dr Niamh Woods, Next Generation Leaders • Dr Justin Whatling, Managing Director Global Health & Life Sciences, Palantir Technologies <p>F2. Equality, Diversity and Inclusion – Supporting and Realising the Potential of our Entire Workforce?</p> <p>Set against the backdrop of the Black Lives Matter movement and the pervasive health inequalities highlighted by the pandemic, Equality, Diversity and Inclusion issues have rightly made their way to the top of the strategic agenda in the NHS, resulting in an investment in a Race and Health Observatory and inclusion arrangements across each of the organisations.</p> <p>In Northern Ireland, albeit with a smaller BAME population, some work on this agenda has been emerging. Join this session to hear about this work and contribute to the discussion about how we could develop this important agenda, drawing support from wider partners.</p> <p>Chair: Joan Saddler, Director of Partnerships and Equality, NHS Confederation</p> <ul style="list-style-type: none"> • Jennifer Welsh, Chief Executive, Northern HSC Trust • Darshan Kumar, Chair, Northern HSC Trust BAME Forum



	<ul style="list-style-type: none"> • Coumilah Manjoo, Co-Chair, Belfast HSC Trust BAME Forum • Jane Kennedy, National Head, General Medical Council NI <p>F3. Retail to Healthcare – Scanning powering improvements to patient safety</p> <p>The simple act of scanning is transforming patient safety on a global scale. Join Aileen and colleagues to discover why healthcare organisations are adopting Scan4Safety principles to help save thousands of lives and millions of pounds. Hear how harnessing standardised data, led by GS1, holds the key to delivering end-to-end traceability throughout the patient pathway and how this work is supporting clinical teams to deliver great quality, and safer patient care. Importantly, how can this technology be used in your practice?</p> <p>Chair: Dr Aileen Keaney, Director, HSC Quality Improvement (HSCQI)</p> <ul style="list-style-type: none"> • Sir Terence Stephenson, Chair, NHS Health Research Authority • Dr James Crampton, Medical Director, Quality and Safety, Consultant in Emergency Medicine, University Hospitals of Derby and Burton NHS Foundation Trust
08.30 – 09.15	Exhibition & networking
09.15 – 09.25	<p>Welcome (Main stage)</p> <p>In these highly uncertain times, Michael Bloomfield, Chair of NICON, will welcome you to the NICON 21 Conference and Minister of Health Robin Swann will deliver our first keynote speech, setting out his vision for the way ahead, amidst significant challenges for us all.</p> <ul style="list-style-type: none"> • Mark Carruthers, Broadcaster (Compère) • Michael Bloomfield, NICON Chair; Chief Executive, NIAS
09.25 – 09.45	<p>Ministerial Address (Main stage)</p> <ul style="list-style-type: none"> • Robin Swann MLA, Minister of Health NI
09.45 – 09.50	Technical Break
09.50 – 10.50	<p>Rebuilding Health and Care – The next 5 years? (Main stage)</p> <p>In this session, system leaders will reflect on our learning and progress over the last 18 months and set out our emerging plans for re-establishing our services and continuing the transformation work, as we seek to deal with the myriad of challenges facing the HSC. Importantly what do we need to do now? What will it take?</p> <ul style="list-style-type: none"> • Richard Pengelly, Permanent Secretary, Department of Health NI • Sharon Gallagher, Chief Executive, Health & Social Care Board (HSCB) • Jennifer Welsh, Chief Executive, Northern HSC Trust • Dan West, Chief Digital Information Officer, Department of Health NI
10.50 - 11.20	Exhibition & networking
11.20 – 12.20	<p>Parallel sessions: What will it Take?</p> <p>P1. Delivering System Change – HSCQI Lessons for the Next 5 Years</p>



This session will showcase a number of the 2020 HSCQI Award winners. These award-winning improvement initiatives demonstrate how using a QI approach can deliver safe, effective patient-centred care and how having data and evidence for improvement can support local and system-wide learning. These initiatives have demonstrated how it is possible to apply QI approach effectively during the era of COVID-19.

Co-Chair: Clifford Mitchell, Senior Improvement Advisor, HSCQI

Co-Chair: Dr Aideen Keaney, Director, HSCQI

- **Mary O'Brien**, Divisional Social Worker, Mental Health & CAMHS
- **Dr Niall Corrigan**, Consultant Psychiatrist, Belfast HSC Trust
- **Dr Darshan Kumar**, Clinical Lead, Acute Medicine, Northern HSC Trust
- **Sister Julie Munn**, Ward Sister, Northern HSC Trust
- **Noel Black**, Principal Physiologist, South Eastern HSC Trust

P2. Outcomes – not activities | Developing a new model for planning health and social care in Northern Ireland

As a new model for commissioning emerges, in this session, we will explore the concepts behind ICS NI and the proposed five new Area Integrated Partnership Boards, as we seek to use this new model as a lever to improve population health and well-being outcomes and reduce health inequalities. In this session, we are delighted to be joined by colleagues from New Zealand, where they are a little ahead of us on this journey.

- **Martina Moore**, Director of Organisational Change, Department of Health NI
- **David Meates**, Former CEO, Canterbury District Health Board, New Zealand
- **Paul Cavanagh**, Director of Commissioning, Health and Social Care Board
- **Stevie Corr**, Councillor, Belfast City Council

P3. Mental Health - New Strategy, New Approaches?

During the pandemic mental health has taken centre stage; we have a new mental health strategy and in response to the emergency, there has been a significant shift in how services have been delivered. In this session, Petra Corr talks to some of our mental health leaders to find out about the emerging new thinking and early activities, as we as a society, seek to build a foundation of good mental health by embracing the opportunity of new tech and innovation. Importantly what are the opportunities now across our health and social care system?

Chair: Dr Petra Corr, Director of Mental Health, Learning Disability and Community Wellbeing, Northern HSC Trust

- **Dr Adam Elliott**, Consultant Clinical Psychologist, Psychological Therapies Service
- **David Babington**, Chief Executive, Action Mental Health
- **Dr Kevin Dyer**, Consultant Clinical Psychologist, NI Regional Trauma Network
- **Cathy Malcolm**, Service User Representative, No More Silos Working Group

P4. Tackling Waiting Lists – Transforming Services

The impact of excessive waiting lists is fuelling energy and resources into many transformation projects across our system. In this session Vivien McConvey, will talk to a range of colleagues leading high-profile transformation projects that seek to tackle waiting lists – simultaneously improving patient care. What does progress look like? What will this mean for our patients?

Chair: Vivian McConvey, Chief Executive, Patient and Client Council (PCC)



	<ul style="list-style-type: none"> • Alastair Campbell, Director of Hospital Services Reform, Department of Health • Dr Margaret O'Brien, Head of General Medical Services, HSCB • Prof Charlotte McArdle, Chief Nursing Officer, Department of Health NI • David Robinson, Interim Director, Hospital Services, South Eastern HSC Trust • Dr Rosie Hogg, Consultant Anaesthetist, Belfast HSC Trust <p>P5. Digital – Making the Most of the Covid Springboard?</p> <p>The NHS is playing catch up with many other industries in our digital journey, but during the pandemic, the need to innovate drove change in previously unimaginable ways. In this session, Dan West, will chat to Professor Sultan Mahmud, who has a background in innovation in Royal Wolverhampton NHS Hospitals Trust - and now works across the NHS for BT - to consider the key successes within the HSC, changes in culture and practice and importantly how we now move forward on the emerging digital agenda. You can expect a few of our local innovators to get drawn into the conversation, as well as hearing updates on how Encompass and the wider eHealth and Care Strategy is enabling transformation in how we all work and access services.</p> <ul style="list-style-type: none"> • Dan West, Chief Digital Information Officer, Department of Health NI • Prof Sultan Mahmud, BT, Director of Health Care
12.20 - 13.00	<p>Recovery and Reset - What will it Take? (Main stage)</p> <p>Drawing on his Number 10 Strategy Unit experience and thought leadership as head of the RSA, we asked the chief executive of the NHS Confederation to set out his thoughts on the reset and recovery in the NHS. What do we need from politicians, the public and the system itself?</p> <ul style="list-style-type: none"> • Matthew Taylor, Chief Executive, NHS Confederation
13.00 – 14.15	<p><u>Lunch, Exhibition and Fringe Sessions</u></p> <p>F4. Patients & the NI Assembly Committee for Health – Shaping Change</p> <p>In this session, the chair of the Northern Ireland Assembly Committee for Health will set out his views about why engaging with patients and services groups is essential to the effective work of the committee and we will explore with the Patient Client Council and some of their stakeholders, how this work can best be supported to ensure recovery and service redesign are making real and lasting improvement and change.</p> <ul style="list-style-type: none"> • Colm Gildernew MLA, Chair, Committee for Health, NI Assembly • Johnny Turnbull, Involvement Services Programme Manager, PCC • Julieann McNally, Care Homes Patient Representative • Danielle O'Neill, Neurology Patient Representative • Jeanette Bramald, Co-founder, Functional Neurological Disorders Matters NI <p>F5. Staff stories – Responding to the COVID-19 Pandemic in NI</p> <p>The pandemic has taken an unprecedented toll on staff, as they have sought to innovate, cope personally, care for patients and protect loved ones over a long period of time – and it is not over yet! In this lunch time session, we have created space to hear about the everyday personal heroism, humour and hard work that have got some people through from right across our system. Bring your</p>



	<p>lunch (and chocolate) and join Lourda for this conversational session with six of our valued colleagues – you may even be invited to tell your own story!</p> <p>Chair: Lourda Geoghegan, Deputy Chief Medical Officer NI</p> <ul style="list-style-type: none"> • Manav Bhavsar, Consultant Anaesthetist, ICU, Western HSC Trust • Stephanie McAleese, Area Manager (Limavady), Connected Health • Linda O'Hare, Business Services Organisation, Head of PALs • Emma Treanor, Ward Sister, Belfast HSC Trust • Timothy Neill, Medical Student, Queen's University Belfast <p>F6. Implementing EPIC Help on our "Road less travelled"</p> <p>After the pandemic, significant attention will now turn to implementing our new EPIC led electronic health care record system for Northern Ireland. In this session, we are delighted to be joined Gareth Sherlock, who drawing on experience of this work in USA, Australia, UK and Abu Dhabi, will give his tips and answer your questions on what others have done to support the very hard work of implementation across diverse organisations. If you want to be a pace setter in electronic care transformation this session is for you.</p> <ul style="list-style-type: none"> • Dan West, Chief Digital Information Officer, Department of Health NI • Gareth Sherlock, Chief Information Officer, Cleveland Clinic London <p>F7. What will it Take? Your Chance to Get Creative!</p> <p>Join AHPs, Jenny Kirkwood and Heather Turkington, in a guided reflection and creative exercise. Reflect on the last year, and then let your imagination run free as we think together about health care in the future. Please bring your felt tips, coloured pencils or Play-Doh to help articulate your ideas! Meet new colleagues, have fun and let your ideas influence the future!</p> <ul style="list-style-type: none"> • Jenny Kirkwood, Trustee, British Association for Music Therapy • Heather Turkington, British Association of Dramatherapists
14.15 – 15.10	<p>Mental Health – Top of the Agenda? (Main stage)</p> <p>In this session, we will explore the emerging thinking in mental health policy and ask ourselves and our partners – What will it take to ensure we build strong and resilient communities, prioritising the good mental health of our population? This is a core question for us all as we move towards recovery and set our ambitions for the next political mandate. Specifically, is there a new vision emerging, and if so, how do we realise it?</p> <ul style="list-style-type: none"> • Sir Norman Lamb, Chair, South London and Maudsley NHS Foundation Trust • Oscar Donnelly, Co-Chair, Mental Health Strategic Advisory Panel, DoH NI • Jenny Hartnoll, Service Lead, Health Connections Mendip Development Lead – Local Social Prescribing, NASP (National Academy of Social Prescribing) • Dr Ryan O'Neill, Divisional Medical Director, Northern HSC Trust
15.10 - 15.40	Exhibition & networking
15.40 – 16.25	Change that Sticks – Change that works Exploring National and International Best Practice (Main stage)



	<p>There can be no doubt that we have an exhausted workforce, unprecedented need and a massive change agenda ahead, however we are also armed with a strong vision, committed people and significant new learning over the pandemic. In this session we ask internationally recognised quality improvement leaders to set out their thoughts on how, moving with kindness, compassion, rigor and inclusion, we can build a learning system - to ensure we reliably share, scale and spread learning to deliver the aspirational change we need across our services. Drawing on international experience can we use this moment as a catalyst for change?</p> <ul style="list-style-type: none"> • Dr Cathy Jack, Chief Executive, Belfast HSC Trust; Chair of HSCQI Network • Maureen Bisognano, President Emerita and Senior Fellow, Institute for Healthcare Improvement • Hugh McCaughey, National Director of Improvement, NHS England and NHS Improvement
16.30 – 16.45	<p>Conference Close - Day 1</p> <p>We asked colleagues right across our system to reflect on the last year and consider what will it take to deliver health and care for the next five years. We have heard many of the answers during conference, but in this short showcase you can see the ideas of our staff, partners and service users.</p> <ul style="list-style-type: none"> • Heather Moorhead, Director, NICON • AHP Choir
16.45- 17.00	Exhibition & networking
17.00 – 18.00	<p><u>Fringe sessions</u></p> <p>F8. Psychological Safety - Shaping our HSC Practice and Culture?</p> <p>The importance of psychological safety for the health care workforce has never been more important, as we seek to maintain services, transform and ensure quality patient care. In this session join our speakers to better understand the concept, emerging best practice in the NHS and the early work being undertaken in the HSC. As we learn lessons from our emerging practice throughout the pandemic, in this session we will explore what approaches you can begin to build into your work, to ensure the psychological and patient safety in your team. Importantly, how can this work shape our culture in the future?</p> <ul style="list-style-type: none"> • Sarah Meekin, Regional Chair, Workforce Wellbeing Network • Rachel Cashman, Founder and CEO, Soircas Consultancy <p>F9. Accelerating Recovery – Tackling waiting list but not as we know it!</p> <p>Across the system, Allied Health Professions are addressing long hospital waiting lists and reducing dependency on beds and theatres. Join us to hear how some of our local services are changing the status quo and explore the wider learning across other services.</p> <p>Chair: Jenny Keane, Chief Allied Health Professions Officer</p> <ul style="list-style-type: none"> • Declan McClements, Head of Orthoptic Services, Southern HSC Trust • Peter O'Connor, Musculoskeletal Lead, Allied Health Professions • Cora Regan, Imaging Lead (Radiography), Department of Health • Carolyn Greer, Specialist Speech and Language Therapist, South Eastern HSC Trust



F10. Research and Innovation – Upping our Game to Support Recovery?

In the NHS, there is a growing realisation that there is a great opportunity to invest in innovation, improving health care outcomes, driving forward economic development - in turn improving population health – joined up thinking in action! In this session we explore the international thinking in what many argue is untapped potential, setting out the opportunities and importance of research in the health service and hearing about the first year's activities of the Health Innovation Research Alliance. We ask ourselves the important question – how do we give more focused attention to this agenda, as a driver for change and as an opportunity for our clinicians to create the solutions of the future?

Chair: Dr Janice Bailie, HSC R&D Division, Public Health Agency (PHA)

- **Justin Whatling**, Managing Director Global Health & Life Sciences, Palantir Technologies
- **Joann Rhodes**, Chief Executive, Health Innovation Research Alliance Northern Ireland

F11. Improving Clinical & Operational Communications – Saving time, money and lives

The ability to communicate quickly and accurately with colleagues across our services is critical for staff efficiency and well-being, as well as patient safety. In this session, chaired by Roisin Coulter, CEO of the South Eastern Trust, colleagues will showcase how clinical communication solutions have improved Trust-wide patient pathways and, how Vocera technology has supported staff during the COVID-19 pandemic and beyond.

Chair: Roisin Coulter, Chief Executive, South Eastern HSC Trust

- **Mark Neil**, Assistant Director of Unscheduled Care, South Eastern HSC Trust
- **Dr Simon Coulter**, Palliative Care, South Eastern HSC Trust

F12. Lessons from Finland - the World's First Integrated Health and Social Care Data System

In this session, we will talk to colleagues from Helsinki, to hear about their world leading Apotti digital health record system, which, using EPIC technology, integrates both health and social care data. As citizens live longer with more complex issues, hear how this system is driving outcomes up, costs down, as well as enabling better use of data and innovation. Mathew Chase will then comment on how learning from this system and several London Hospitals can be used to harness the potential of using the EPIC system for us in Northern Ireland.

Chair: Dan West, Chief Digital Information Officer, Department of Health NI

- **Jari Renko**, Chief Technology Officer, Oy Apotti Ab
- **Matthew Chase**, Chief Technology Officer, Fujitsu UK



Day 2 – Thursday 7 October

08.00 – 08.55

Breakfast fringe sessions

F13. NI City Deals | Innovation - Transforming Healthcare

In this session, we will take a focus on how the Northern Ireland City Deals are giving a significant boost to health care innovation. What is the UU Centre for Digital Healthcare Technology focusing on? What is a Living Lab? What is the Global Innovation Institute? What opportunities can better data deliver? How can we harness Artificial Intelligence? Join Professor Jim McLaughlin and key leaders/innovators to hear about their work, and how these new emerging collaborations and innovations can have far reaching impacts for our professionals and ultimately our citizens.

Chair: Prof Jim McLaughlin, Head of School of Engineering, Ulster University

- **Prof Mark Lawler**, Professor of Digital Health, Queen's University Belfast
- **Dr Darragh McArt**, Founder and CEO, Sonrai Analytics
- **Joann Rhodes**, Chief Executive, Health Innovation Research Alliance Northern Ireland

F14. HSC QI Accessible to All - Launch of the HSCQI Website

In this fringe session, the HSCQI Network will launch their new website. Join colleagues to hear and see how you can access this information for yourself and your team to keep up to date with best practice, and the wider HSC QI community. Tracey will deliver a short presentation, and then delegates can join the discussion to explore how best to use this important new resource.

- **Tracey White**, Communication and Engagement Lead, HSCQI

F15. HSC & Climate Change | Moving up our Agenda?

The NHS is beginning to fully embrace the Climate Change agenda in a myriad of ways. Given the COP26 summit this year in Glasgow and the increasing focus on the NI Assembly-declared climate emergency, in this session Diarmuid will explore the policy context and opportunities for our system play our part on this important agenda.

- **Prof Diarmuid O'Donovan**, Professor in Global Health, Queen's University Belfast
- **Nick Watts**, Chief Sustainability Officer, NHS England
- **David Wilson**, Safety Strategy Unit, Department of Health
- **Steve Hoare**, Quality, Regulatory Science and Safety Policy Director, ABPI

F16. Getting to Grips with Long COVID – Patients, Services and New Pressures?

In the aftermath of the pandemic, the issue of post COVID-19 syndrome, or 'long COVID' is now presenting significant issues for patients with worse outcomes amongst women, under 50s, and those with higher pre-covid fitness levels.

In this session, we will hear from Dr Elaine Maxwell, a key researcher in this field about the emerging evidence and explore with Charlotte McArdle how our local system is responding to these new needs.

Chair: Prof Charlotte McArdle, Chief Nursing Officer, Department of Health



	<ul style="list-style-type: none"> • Rebecca Logan, Long Covid Patient, Nurse and Fitness Instructor • Dr Elaine Maxwell, Clinical Advisor, National Institute for Health Research • Jenny Keane, Chief Allied Health Professions Officer, Department of Health
08.30 – 09.00	Exhibition & networking
09.00 – 09.05	Welcome remarks
09.05 – 09.45	<p>Challenges, Opportunities and Aspirations – In conversation</p> <p>In this session, Mark meets the new Chief Executives in the system to explore their take on the challenges and opportunities in the system now and importantly their aspirations for rising the challenges ahead.</p> <ul style="list-style-type: none"> • Neil Guckian, Chief Executive, Western HSC Trust • Roisin Coulter, Chief Executive, South Eastern HSC Trust • Briege Donaghy, Chief Executive, Regulation & Quality Improvement Authority (RQIA) • Aidan Dawson, Chief Executive, Public Health Agency (PHA)
09.45 - 09.50	Technical break
09.50 – 10.30	<p>Build Back Fairer – A Challenge to us all?</p> <p>We have all come to realise in the pandemic that there is a pressing imperative to rebuild our society on the principles of social justice; to reduce inequalities and place wellbeing, economy and climate at the heart of government.</p> <p>We are delighted in this session to hear from recognised international leader Prof Sir Michael Marmot on what must be a key conversation for us all now. Michael's ideas are drawn from the Institute of Health Equity reports, <i>Doctors for Health Equity 2012</i>, <i>Nurses for Health Equity 2021</i> and <i>Build Back Fairer – The Covid-19 Marmot Review</i>. Importantly – what is the challenge to us as individuals and leaders? We are delighted that Prof Charlotte McArdle will introduce Michael, given her work as co-author on the recent Nurses for Health Equity report.</p> <ul style="list-style-type: none"> • Professor Charlotte McArdle, Chief Nursing Officer, Department of Health NI • Professor Sir Michael Marmot, Director, UCL Institute of Health Equity
10.30 – 11.00	Exhibition and Networking
11.00 -12.00	<p><u>Parallel sessions: Capturing the Learning</u></p> <p>P6. Breaking Boundaries – Creating New Ways of Working</p> <p>Given the unprecedented pressure, across our system in the last 18 months colleagues, have had to change and innovate like never before, to deal with the demand. In this session Teresa will talk to colleagues about what they did during the pandemic, to seek to care for patients – and we ask the question – what can we learn for the continued transformation of our services.</p> <p>Chair: Teresa Molloy, Director of Planning and Performance, Western HSC Trust</p> <ul style="list-style-type: none"> • Tara Clinton, Co-Director Anaesthetics, Theatres and Critical Care Services, Belfast HSC • Dr David Ross, Chair, Eastern Federation Support Unit • Sean McGovern, Associate Medical Director, South Eastern HSC Trust



- **Riona Santiago**, Assistant Director of HR, Western HSC Trust
- **Joanne Quinn**, Assistant Director of Facilities Management, Western HSC Trust

P7. Workforce – What is keeping us up at Night?

We know that workforce will perhaps be the single most important issue for the system as we seek to recover, transform and improve the health of our population. Issues such as workforce shortages, exhaustion, wellbeing, pay, new ways of working, innovation culture and productivity, will be top of the agenda to name but a few.

In this session, Danny Mortimer will lead a conversation with local workforce leaders and about the issues, challenges and importantly their potential solutions and system asks, as we collectively and creatively think about creating the workforce of the future.

Chair: Danny Mortimer, Chief Executive, NHS Employers; Deputy Chief Executive, NHS Confederation

- **Phil Rodgers**, Director of Workforce Policy, Department of Health NI
- **Jacqui Kennedy**, Director of HR, Belfast HSC Trust
- **Anne Speed**, Head of Bargaining and Representation, UNISON

P8. Patient Involvement: Learning during the Pandemic and how not to lose it!

Within the last decade we have been developing user involvement methodologies; the current pandemic has strengthened the need for users by experience to become involved within health and social care more so within the care home sector. Join us to hear more about our innovative ways of user engagement and involvement and how we have moved this forward to influence changes within policy and practice.

Chair: Johny Turnbull, Involvement Services Programme Manager, Patient and Client Council

- **Julieann McNally**, Care Homes Advice & Support NI (CHASNI)
- **Donna Duffy**, Lived Experience Representative
- **Linda Craig**, Regional Lead for Patient, Client Experience, PHA
- **Karen Harvey**, Professional Adviser Social Work, RQIA
- **Elaine Connolly**, Assistant Director Care Homes, Professional Adviser Social Work, RQIA

P9. Health Inequalities – Top of the NI Recovery Agenda – What could this mean in practice?

Health Inequalities were shown in sharp relief in the pandemic and have now been identified as a key priority in the NI Covid Recovery Plan published over the summer. In this session, we will hear about the emerging policy, and importantly take time to learn from the amazing work that has been happening on the ground during the pandemic. What is the opportunity now to shift the dial on these unacceptable statistics – building better collective approaches - what do we need to do in the next 5 years?

- **Aidan Dawson**, Chief Executive, Public Health Agency
- **Tony Doherty**, Regional Coordinator, Healthy Living Centre Alliance
- **Su Jones**, NHS Policy Engagement Partner, ABPI

P10. Changing Systems – Changing Regulation – Improving Outcomes



	<p>Right across the health and social care environment, the delivery of services is moving towards a more system-based approach, focusing on population health outcomes. In Northern Ireland, local and national Regulators have come together to establish a Joint Regulators Forum to share learning, much emerging from the pandemic; and explore how both workforce and system regulation can work in partnership, adapting to support transformation and improvement – indeed is it possible they could collectively be an important driver of change?</p> <p>Join John Barwick, Chief Executive, Health and Care Professions Council and our other regulators to hear about this significant collaboration and discuss new thinking and new ways of working already emerging. Importantly, what are the opportunities for you and your services?</p> <p>Chair: John Barwick, Chief Executive, Health and Care Professions Council</p> <ul style="list-style-type: none"> • Emer Hopkins, Acting Director of Improvement, RQIA • Jane Kennedy, National Head, GMC Northern Ireland • Helen McVicker, Head of Fitness to Practice, NI Social Care Council
12.00 – 12.05	Technical Break
12.05 – 12.45	<p>Social Care - But not as we know it? (Main stage)</p> <p>As we emerge from the pandemic, there are significant opportunities for rethinking how we provide social care. In this session, we explore the new ideas emerging in our sister nations and examine how we can reposition social care differently as a driver for better population health. What is the new agenda now and how do we begin to resource and implement change?</p> <ul style="list-style-type: none"> • Sean Holland, Chief Social Work Officer, Department of Health NI • Gillian Barclay, Deputy Director, Adult Social Care Policy and Delivery, Scottish Government • Paul Burstow, Chair, Social Care Institute for Excellence • Shane Devlin, Chief Executive, Southern HSC Trust
12.45 – 14.00	Lunch/exhibition & networking
12.55- 13.50	<p><u>Fringe sessions</u></p> <p>F17. Looking After our Children and Young People Now – What Will it Take?</p> <p>The impact of the pandemic on children’s health has been profound, exacerbating the issues within a range of services, many of which were already under strain or not well designed. In this session, we asked a range of leaders in this sector about their views on “what will it take?” What should our ask of politicians, ourselves and our partners be now?</p> <p>Chair: Sean Duggan, Chief Executive, Mental Health Network</p> <ul style="list-style-type: none"> • Koulla Yiasouma, NI Commissioner for Children and Young People • Dr Joanne McClean, Chair, Child Health Partnership • Dr Julie Anne Maney, Royal College of Paediatrics and Child Health • Theo Burton, Pure Mental NI <p>F18. Nightingale International Programme</p> <p>Chair: Prof Charlotte McArdle, Chief Nursing Officer, Department of Health</p>



- **Frances MacGuire**, Policy Manager, Lancet Countdown
- **Nathan Tate**, Lead Nurse for Major Trauma Service and Critical Care Outreach, Belfast Royal Victoria Hospital
- **Laura McLaughlin**, Clinical Network Co-ordinator, Mental Health Liaison Service, Western HSC Trust
- **Claire Hannity**, Family Nurse, Family Nurse Partnership, Southern HSC Trust
- **Caroline Semple**, Midwife, Belfast HSC Trust

F19. Driving Self Care and Efficiency across Sweden and England – Lessons for Northern Ireland

Technology is enabling new models of care, radically improving self-care, and driving greater efficiency and access. In this session Margaret O'Brien will talk to our guest speakers, who are leading digital transformation in primary care in Sweden and England.

As digital care adoption grows, how can we use technology to support population health management, and enable clinicians to better serve their patients? What are the lessons for colleagues in Northern Ireland?

- **Dr Margaret O'Brien**, Assistant Director Integrated Care, Head of General Medical Services, Responsible Officer, HSCB
- **Anna-Karin Edstedt Bonamy**, Chief Executive, Doctrin
- **Helen Davies**, UK & Ireland Medical Director, Doctrin

F20. Population Health – Community Pharmacy playing its role in recovery and beyond

In the pandemic, community pharmacies stepped up to the mark to provide services and care in their communities – building on the already strong role of providing accessible care to our citizens. Building on this experience, join colleagues to explore the opportunities and emerging practice, as we seek to ensure our network of community pharmacies are enabled to play a part in recovery, by reducing demand and delivering locally.

- **Gerard Greene**, Chief Executive, Community Pharmacy NI
- **Raymond Anderson**, Community Pharmacist
- **Stephen Slaine**, Community Pharmacist
- **Kathy Martin**, e Strategic Impact Manager, Community Pharmacy Partnership Programme (BCPP)

F21. Tackling Loneliness | Focusing on partnership – Focusing on solutions

Loneliness - already a major issue - was significantly exacerbated throughout the pandemic, but partners worked together at a community level as never before to find effective solutions. Join Patricia Higgins, the Red Cross team and their partners to hear the stories of success and discuss how we embed these effective new ways of working.

- **Patricia Higgins**, Interim Chief Executive, NI Social Care Council
- **Norman McKinley**, Executive Director of UK Operations, British Red Cross
- **Roger O'Sullivan**, Director of Ageing R&D, Institute of Public Health
- **Laurence Dorman**, Chair, Royal College of GPs NI
- **Fiona Meenan**, Senior Manager, Health Improvement, Belfast HSC Trust



14.00 – 14.45	<p>The Big Public Debate – May 2022 Election for Health and Care 2026 (Main stage)</p> <p>With Health and Social Care top of the public agenda in this session we ask the question on everyone's lips: <i>"What do we want to see in election manifesto documents in the spring?"</i></p> <p>While we will need leadership at every level, what do citizens need from our political leaders now to deliver health and social care for the future?</p> <ul style="list-style-type: none"> • Collette Goldrick Executive Director, Strategy and Partnerships, ABPI • Nick Garbutt, Journalist, Editor Scope NI • Prof Louise Dubras, Foundation Dean, School of Medicine, Ulster University • Peter McNaney, Chair Belfast HSC Trust; Vice Chair, NICON
14.45 – 14.50	Technical break
14.50 – 15.20	<p>System Leadership: Making a conscious choice to lead (Main stage)</p> <p>As the NHS this year formally moves to Integrated Care Systems, we asked HSI Chief Executive of the Year, Rob Webster, about the lessons he is already learning in building this system leadership, population health-based approach in his own area. Recognised as an exemplar leader, and celebrated for his "humility and focus on people" we are delighted to discuss with Rob, what it will take to create systems which truly focus on outcomes for citizens? What, in his view, are the challenges and importantly: What solutions can we embrace locally as we develop our own approach to population health?</p> <ul style="list-style-type: none"> • Rob Webster, CEO, South West Yorkshire Partnership NHS Foundation Trust and Lead CEO for West Yorkshire and Harrogate Health and Care Partnership
15.20 – 15.35	<p>Closing remarks – Day 2</p> <ul style="list-style-type: none"> • Michael Bloomfield, Chief Executive, NI Ambulance Service, Chair of NICON • First Minister Paul Givan MLA • Deputy First Minister Michelle O'Neill MLA
15.35 – 15.45	Technical Break
15.45 - 16.45	<p>F22. Quality Improvement – Inspiring you to get Involved</p> <p>Quality Improvement is a catalyst for change, supporting many different types of colleagues transforming health and social care outcomes. In this session, HSCQI Alumni will share their first-hand experience of studying QI science and using their new skills to improve the quality, safety and effectiveness of healthcare across the region. We invite you to allow the passion and energy of these people to inspire you to consider these approaches as you think about improving care for your own service users and staff.</p> <p>Co-Chair: Clifford Mitchell, Senior Improvement Advisor, HSCQI Co-Chair: Levette Lamb, Senior Improvement Advisor, HSCQI</p> <ul style="list-style-type: none"> • Dr Frances Doherty, Scottish Quality and Safety Fellowship • Dawn Clarke, Masters in Business Improvement • Aisling Howell, Masters in Business Improvement



- **Ronan McBride**, Southern HSC Trust OCNNI Quality Improvement Level 5 Leader Diploma
- **Sharon Thompson**, Scottish Improvement Leader Programme (SCiL)
- **Rose McHugh**, IHI Improvement Advisors Programme

F23. Cyber Security | Our New HSC Strategy – Avoiding Catastrophe?

Cyber security has been an important issue for some years, but in May 2021, a cyber-attack on the Irish health system brought a renewed urgency for everyone, as colleagues dealt with the catastrophic impacts on both staff and patients. In this session hear a little about this story and discover how our own eHealth and care team have worked with colleagues to develop our new HSC Cyber Security Strategy.

Chair: Dan West, Chief Digital Information Officer, Department of Health NI

- **David Bryce**, BSO Information Technology Service
- **Jim Shook**, Global Director, Cybersecurity and Compliance Practice Dell Technologies

F24. Digital Health & Care Strategy – Discovery and Engagement

The Digital Health and Care Strategy is due to be launched in the coming months. If you want to hear more about it - and the opportunities that the strategy can offer HSC – be sure to join colleagues from the Digital Health and Care NI Team for this session, when they will set out an overview of the strategy development timeline, roadmap and key findings proposals from the engagement phase.

This session will be an opportunity to discuss key challenges and opportunities for digital health and care, along with outlining digital portfolio priorities. DHCNI would welcome your input and support.

- **Claire Büchner**, Assistant Director, Digital Health and Care NI