This year, in response to the Covid19 pandemic, conference has been moved back to October. In the autumn, as we hopefully look towards the recovery phase, we will reflect, thank and celebrate together, what will have been an unprecedented time in our history, and begin again to focus on restoring and transforming our services.

Over the two days, join around 500 delegates to hear from local leaders, visiting experts and meet colleagues old and new as we seek to stabilise and make progress in what undoubtedly will be a changed landscape.

Many thanks for the continued support of our key partners in BT and ABPI and the wide range of other supporters, particularly Dell, QUB and UU who are supporting a new Innovation Zone, please join them to try out some new technology for yourself.

### DAY ONE

#### Thursday 8 October 2020

<table>
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<tr>
<th>Morning Fringe Sessions</th>
<th>8:00 – 9:00</th>
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<tbody>
<tr>
<td><strong>Fringe 1 - Buried Treasure - The clinical role in leading transformation?</strong></td>
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<tr>
<td>A breakfast session led by the NI Healthcare Leaders Forum</td>
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<td>Multidisciplinary students from the NI Healthcare Leadership Forum will ask a range of NI’s leading clinicians how they take a proactive role in leading health and social care transformation in NI. Moving away from the stereotype of managers managing, doctors doctoring, through an interactive, interview style breakfast session we will explore how there can be a greater focus on clinicians as accelerators for change in the next generation. Join us for breakfast and add your views to help or next generation leaders (and current leaders) lead.</td>
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<tr>
<td><strong>Niamh Woods</strong>, Chair, NI Healthcare leaders Forum</td>
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<td><strong>Dr Mark Taylor</strong>, Transformation Implementation Group</td>
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<td><strong>Dr Niall Herity</strong>, Cardiologist, BHSCT</td>
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<td><strong>Dr Brid Farrell</strong>, PHA</td>
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<td><strong>Dr Mark Roberts</strong>, Clinical Director, HSC Quality Improvement</td>
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<td><strong>Dr Laurence Dorman</strong>, Chair Royal College of General Practitioners</td>
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<td><strong>Fringe 2 - Deprescribing - Is it everyone’s business?</strong></td>
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<td>A breakfast session led by the National Institute for Health and Care Excellence (NICE)</td>
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<td>The level of prescribing in NI is the highest in the UK; some 30 per cent higher than in England. If we could tackle this culture of over-prescribing, we could drive up health</td>
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outcomes and save resources to better invest in more appropriate care. In NI, we are working with WHO experts as part of a global campaign Patient Safety Challenge: Medication Without Harm to address issues such as polypharmacy - but this is not just an HSC conversation, to be successful, deprescribing is everyone’s business.

In this discussion session led by Lesley Edgar, we will explore what approaches can be taken by HSC, but importantly how we widen this conversation out to involve our patients, partners and the public to optimise change how we use medicines to drive better health care outcomes.

Angela Carrington, Medication Safety Lead, Department of Health
Professor Peter Passmore, Professor of Ageing and Geriatric Medicine, QUB
Anna Fay, Lead Practice Pharmacist, Lisburn GP Federation of Family Practices
Deirdre McCloskey, Project Coordinator, Mid & East Antrim Agewell Partnership.

Join us for breakfast and be part of this important conversation to explore what you and your organisation can do.

C1 - British Heart Foundation, Changemakers Lounge

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<tr>
<td>8:30 – 9:30</td>
<td>REGISTRATION, EXHIBITION &amp; NETWORKING</td>
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| 9:30 – 9:45| Welcome & Introduction
Michael Bloomfield - Chair NICON, Chief Executive, NI Ambulance Service
Lord Victor Adebowale - Chair, NHS Confederation |
| 9.45 – 10.05| Ministerial Address
Robin Swann, Minister for Health |
| 10.05 – 11.00| The year ahead to the decade ahead?
In this session Mark Carruthers will discuss with key leaders, their immediate priorities and solutions as we seek to recover and deliver for the future.
- Richard Pengelley, Permanent Secretary and Chief Executive, Department of Health NI/Health and Social Care NI
- Dr Cathy Jack, Chief Executive, Belfast HSCT
- Sean Holland, Director of Social Work
- Dr Alan Stout, GP and Chair of NI GP Committee |
| 11.00 – 11.30| Transformation – The road ahead
Lisa Stump will showcase the predictive, patient-centred, future-focused innovation taking place at scale in the healthcare system in Yale, the heart of America’s best-known seat of learning. |
How can Northern Ireland be fast followers as we seek to enable people in our system transform how we provide care.

**Lisa Stump,** Senior Vice President, Yale New Haven Health

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<tr>
<th>Time</th>
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<tr>
<td>11:30 – 12:00</td>
<td><strong>REFRESHMENTS, EXHIBITION &amp; NETWORKING</strong></td>
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<tr>
<td><strong>Parallel Sessions - Delivering Change - The Big Picture</strong></td>
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<td><strong>P1 - Disruption and Delivery (MDTs in a Fishbowl)</strong></td>
<td>Over the last two years the development of multi-disciplinary teams in primary care has been delivering change at pace, with local professionals taking a creative and collective approach from the front line. This work is delivering significant early results, but how is this big disruptive change going? What are the impacts on patients, staff and importantly the rest of the system. In this session we will explore the 'passion and pain' of delivering this level of change and discuss with a range of people how we can facilitate progress and add learning to other parts of our system embracing change.</td>
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<td>This session will be introduced by <strong>Chris Matthews,</strong> Director of Primary Care and <strong>David Ross,</strong> Chair, GP Federation. It will include an example of system impacts from <strong>Cathy Harrison,</strong> Chief Pharmaceutical Officer. This parallel session will be interactive – we invite you to join us and make your own contribution to the conversation.</td>
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<td><strong>P2. Digital Decade (the Decade of the User)</strong></td>
<td>Dan West is the first Chief Digital Information Officer in Northern Ireland. Now with a year of work under his belt, he's getting a clearer picture of priorities – and one of them is about the experience of service users and putting them in the middle of our investments. In this session we will hear different user perspectives about our services, and we will hear about three different, innovative digital solutions that might help to improve their experience… But it's not all about digital, is it?</td>
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<td>Join us for this session when you can hear from service users, clinicians and get an early look at the new opportunities of 5G technology.</td>
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<td>• <strong>Dan West,</strong> Chief Digital Information Office for the Department of Health NI and guests.</td>
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<td><strong>P3 – Poverty, inequity and population health - Must do Better</strong></td>
<td>Poverty and health inequity, in Northern Ireland is amongst the worst in the UK and its results impact on our citizens and the services we provide. With a plethora of ongoing initiatives in place, in this session, Sean will explore what might we do to shift the dial on these shocking statistics. What can HSC and our partners do to address this important issue now and for the future? Can a different approach deliver better outcomes for our citizens and reduce pressure on services?</td>
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<td>Sean Holland, Chief Social Worker, Department of Health NI (session chair)</td>
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<td>Victor Adebowale, Chair, NHS Confederation</td>
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<td>Orlaith McGibbon, Chair, British Association of Social Workers, NI</td>
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<td>Pauline Beirne, Allied Health Professions Children and Young Peoples Lead, Scottish Government</td>
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### P4 - HSC - Thinking globally, improving locally

In the context of Brexit and a rapidly changing world, it is important to develop our links with other health care systems to both learn and to share emerging best practice. In this session Dr Anne Kilgallen, herself having spent a year in the USA, will discuss with a range of people the opportunities and benefits.

- **Dr Anne Kilgallen**, Chief Executive, WHSCT (session chair)
- **Dr Layla McCay**, International Director, NHS Confederation
- **Bernie McNally**, Chair, SBNI & Graeme McCammon, Chief Executive, NI-CO
- **Alan Hughes**, Global Healthcare Director, KPMG
- **Michelle Tennyson**, Assistant Director AHPS, PHA, Churchill Fellowship

### P5 - Breaking the mould – New ways of working showcase

**What are the leadership lessons?**

In this session, Seamus McGorgan together with service users, will explore new ways of working with a few people at the forefront change. What did they do differently and what messages do they have for colleagues seeking to change how services are delivered?

**Seamus McGorgan**, Acting Chief Executive, South Eastern Health and Social Care Trust

- **Northern Ireland Integrated Care Model**
  - Briege Donaghy, Director of Integrated Care Prototype
- **Supporting our Refugees – Everybody In!**
  - Michele Janes, Head of Barnardo’s NI
- **Diabetes Network**
  - Dr Hamish Courtney, Clinical Director, NI Diabetes Network
  - David Chaney, Assistant Director for Local Impact (Nations & Regions), Diabetes UK

### 13.00 - 14.00

**LUNCH, EXHIBITION & NETWORKING**

British Heart Foundation - Changemakers Lounge

### 13:10 – 13:55

**Fringe 3 – Will a more diverse workforce deliver better outcomes for citizens?**

There is a major push from the top of the NHS in England to promote the involvement of black and ethnic minority colleagues at every level, with a recent establishment of a BAME network. In this session we will set out the role and ambitions of this new network and explore with our local leaders, if our world-renowned equality legislation is delivering opportunity for all our citizens. This is an opportunity to share and learn about emerging best practice in diversity.
• Liam McIvor, Chief Executive, Business Services Organisation and Ed McLean PHA (session chairs)
• Joan Saddler, Director of Equality, NHS Confederation, Chair, BAME Network
• Rodney Morton, Director of Nursing, Health and Social Care Board
• Susan Thompson, Equality Lead SEHSCT
• Fidelma Carolan, HSC Leadership Centre and Campaigner

Fringe 5. Meet the NI Assembly Committee for Health

If you would like to meet the Committee Members and hear a little more about the work of the Committee, please join the Chair, Colm Gildernew MLA, and colleagues at this lunch time fringe session, organised in conjunction with CO3 and Deloitte.

Fringe 6. BT – 5G Show Case

Join BT colleagues to see and hear about how 5G is presenting new opportunities to transform care.

Café Conversations

This year our 18 café conversations will focus on delivering change

P6 - Capitalising on digital transformation in primary care

More than 90 per cent of patient contacts with the health service occur in primary care. In this session we will explore a number of key initiatives building capacity in primary care, supporting efficiency and service transformation.

Dr Margaret O’Brien, Head of General Medical Services (Assistant Director of Integrated Care), HSCB (session chair)

• Photo Dermatology
  o Roger Kennedy, Dr Siobhan McIntee, Dr John Diamond
• Electronic Referrals
  o Dr Donagh MacDonagh, GP eHealth Adviser, Health and Social Care Board
• GP Intelligence Platform
  o Dr Michael McKenna, Chair, NIGPC ICT Subcommittee

C2 - Visit the exhibition and Changemakers Lounge

14:00 – 15:00

REFRESHMENTS, EXHIBITION & NETWORKING

15:00 – 15:30

Boogie Bouncing – Mid and East Antrim Area Partnership
Breaking new ground to help keep older community members fit and well.
### 15:40 – 16:20

**HSC - For the next decade: What our partners think**

As the system rightly focuses on our own services in the HSC in this session we speak to some other leaders about their view of recovery and change for the future.

- **Professor Ian Greer**, Vice Chancellor, Queen’s University Belfast
- **Professor Paul Bartholomew**, Vice Chancellor, Ulster University
- **Alison McCullagh**, Chief Executive, Fermanagh and Omagh District Council

### 16:20 – 16:55

**250 million patients worldwide - Business as unusual?**

**Judy Faulkner**, Founder and CEO, Epic

Quaker educated, philanthropist, Judy Faulkner, founder of Epic, a world leading company serving over 250 million patients worldwide, was described by Forbes as the most influential woman in health. Join us to hear Judy’s story, her vision for health care and our work on Encompass, as we embrace the opportunities of the digital revolution - what is business as unusual?

### 16:55 – 17:00

**Closing remarks**

**Peter McNaney**, Chair Belfast Health and Social Care Trust and Vice Chair NICON

### 17:15 – 18:15

**C3 - British Heart Foundation, Changemakers Lounge**

### 17:30 – 18:45

**Fringe 7. Global nursing now – all Ireland reception**

**Fringe 8. Duty of Candour**

The Inquiry into Hyponatraemia Related Deaths (IHRD) made a number of recommendations in relation to the introduction of a statutory duty of candour for Northern Ireland. In this session, we will look at the responsibilities of Boards and in particular, Non-Executive Directors, in respect of openness within their organisations.

- **Peter McNaney**, Chair Belfast HSCT and Duty of Candour, IHRD Working Group colleagues

### 17:30 – 18:30

**Fringe 9. ADEPT Fellows: “2050 – A Healthcare Odyssey”**

ADEPT fellows are our clinical leaders of the future. Join them as they take a creative look into the future, when they will invite you to explore what our health and social care systems of 2050 may look like? See how ADEPT fellows are working towards this future with their current projects. Be prepared for some fun, but with a serious underlying challenge embracing collective leadership.
The ADEPT fellows are senior clinical doctors in training coming from a range of specialties. Speakers include:

- **Dr Rebecca Cairns**, ST7 in General Adult and Old Age Psychiatry
- **Dr Matthew Costley** ST4 in Dermatology
- **Dr Keira Walsh** ST6 in General Adult Psychiatry

Fringe 10. Allied Health Professionals – Shaping our Decade for Delivery

In this session our AHPs, will celebrate success, and take some time to reflect on the priorities ahead to shape the role of AHPs in the decade ahead.

Session Chair **Bronagh Scott**, Bengoa Panel Member

- **Jenny Keane**, Chief Allied Health Professional, Officer Department of Health
- **Pauline Beirne**, Allied Health Professions Children and Young Peoples Lead, Scottish Government

Fringe 11. Encompass VIP Reception invite only

Gala Dinner

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**DAY TWO**

**Friday 9 October 2020**

**C4 - British Heart Foundation, Changemakers Lounge**

**Fringe 12. The road to solving the healthcare staffing crisis through medical bank technology and collaboration – a case study.**

Not only is there an ever-increasing shortage of practicing doctors nationally, but the existing process of finding and matching available doctors to short term positions in healthcare organisations is inefficient, expensive and outdated. In this session, we will hear how Western Health Social Care Trust made change happen by implementing fit-for-purpose medical bank technology to reduce agency spend, boost fill rates, supercharge their staff bank and take back control of their own data. The session will then explore the impact of a nationwide medical bank and how it would impact sustainability and engagement of the medical workforce.

- **Ann McConnell**, Director of Human Resources, WHSCT
- **Avril Morrow**, Senior Manager, Medical Recruitment & Reform Project, WHSCT
- **Dr Ahmed Shahrabani**, Co-Founder, Locum’s Nest

**Fringe 13. Educating Our Health Professionals – the Next Decade....**
### The HSC Workforce Strategy 2026

The HSC Workforce Strategy 2026 spoke of multidisciplinary and interprofessional working and training and suggested that successful multidisciplinary working can be promoted by effective multidisciplinary training. What is our thinking on this in Northern Ireland in 2020?

**Jennifer Welsh**, Deputy Chief Executive, NHSCT  
- **Cathy Harrison**, Chief Pharmaceutical Officer Department of Health NI  
- **Jenny Keane**, Chief AHP, Department of Health NI  
- **Andrew Dawson**, Head of Workforce Policy, DH NI  
- **Caroline Lee**, Head of Clinical Education Centre

### Fringe 14. Supporting People – The Art of the Possible. How digital can help support independent living

In this session join the eHealth Team to see and experience first-hand new technologies and business support systems that allow our service users to live much more independently.

- **Eddie Ritson**, Director, Centre for Connected Health and Social Care Centre, and colleagues

### 8:30 – 9:15

**REFRESHMENTS, EXHIBITION & NETWORKING**

### 9:15 – 9:20

**Welcome remarks**  
**Heather Moorhead**, Director NICON

### 9:20 – 9:50

**Getting stuff done!**

Paul has had an eclectic career: Eircom, Trócaire, Government, Fingal County Council and now head of the HSE in the Republic of Ireland with the mammoth task of leading transformation. With a fierce reputation for getting stuff done - we asked Paul to share his thoughts on leading system transformation and his vision for all Ireland joint working in the context of Brexit. What are the opportunities as we work proactively with our nearest neighbour?

- **Paul Reid**, Chief Executive, HSE

### 9:50 – 10:20

**Workforce: Tough choices – good solutions?**

With the workforce agenda a top priority for everyone in the system, we asked some key leaders to share their personal thoughts on what the tough choices and good solutions would be for the next decade. What do we need for the future and how do we get there? Given the workforce a critical issue in delivering transformation- we challenged leaders to think again about how we get beyond “what we have always done”.

- **Danny Mortimer**, Chief Executive, NHS Employers  
- **Karen Hargan**, HR Director, NHSCT  
- **Andrew Dawson**, Director of Workforce Policy, Department of Health NI
### Parallel sessions

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| 10:20 – 11:20 | **P7. Workforce – Creating our preferred future?**<br>In this facilitated session, we invite delegates to discuss the key points raised in the workforce plenary session. Where is the consensus? What will good 2030 look like and how will we get there? We invite you to have your say.  
- Danny Mortimer, Chief Executive, NHS Employers  
- Andrew Dawson, Director of Workforce Policy, Department of Health |
|       | **P8 - Partner or poor relation? The role of the voluntary community sector**<br>Northern Ireland has many voluntary community sector organisations and we perform well above our weight across the UK. In this session we asked the Kings Fund to reflect on the emerging role of the third sector and discuss with local partners how we ensure this sector can be embraced as a full partner.  
Shane Devlin, Chief Executive, Southern HSCT (session chair)  
- Seamus McAleavey, Chief Executive, NICVA Transformation Advisory Board  
- Briege Donaghy, Director of Integrated Care, NHSCT |
|       | **P9. Patients as partners – creating our new culture**<br>This last year has seen a significant shift in how we relate to patients – In the context of co-production and with several significant projects underway; Shared Decision Making, Making Change Together and a move to establish a new duty of candour. In this session we asked patients and project leads about their work around changing this relationship. How can these new ways of working be applied widely and are we sure we are embedding a meaningful cultural shift?  
Chair, Charlotte McArdle, Chief Nursing Officer, Department of Health  
- Making Change Together – Ivan Mcminn, Patient Representative and Nigel Warburton Patient Client Council  
- Dealing with Serious Adverse Incident -Conrad Kirk, Head of Safety and Quality Unit, IHRD Project Team, Department of Health NI  
- Shared Decisions - Caroline Lee, Director Clinical Education Centre and Joan Smith, Service User |
|       | **P10. A new mental health strategy - 2020?**<br>In January 2020, political leaders unanimously agreed in New Deal, New Approach to develop a new Mental Health Strategy by the end of the year. In this session, we asked Oscar Donnelly to talk to a range of mental health leaders and campaigners about what we would want to see in a new strategy? Come along to hear about the context for this work and have your say about the emerging priorities.  
Chair, Oscar Donnelly, Divisional Director Mental Health, Learning Disability and Community Well-being, Nhsct  
- Mark Lee, Director Mental Health, Disability and Older People Dh Ni  
- David Babington, CEx Action Mental Health |
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<tr>
<th>Time</th>
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<td>REFRESHMENTS, EXHIBITION &amp; NETWORKING</td>
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<tr>
<td>11:50 – 12:20</td>
<td>Mental health - for all!</td>
<td>Joe Rafferty CBE, CEx Mersey Care NHS Foundation Trust</td>
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<td>Recently awarded a CBE for his work on suicide prevention, and recognised as a top 10 influencer in the NHS, Joe takes an approach of asking naive questions? Is Zero Suicide a possibility? Can we provide a just culture for the people we work with? In the session Joe will set out some powerful questions to help us think again about how we provide care and point us in the direction of some solutions.</td>
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<td>12:20 – 12:55</td>
<td>Delivering together - improving the health of our population health</td>
<td>VIP TBC</td>
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<td>12:55 – 13:25</td>
<td>Sustaining the NHS</td>
<td>The decade ahead</td>
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<td>As we look to the decade ahead, we invited the “go-to” health economist Anita Charlesworth to set out her views of the options as we think ahead to what looks like an impossible task of sustaining the NHS.</td>
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<td>13:25 – 13:30</td>
<td>Closing remarks</td>
<td>Michael Bloomfield, Chair NICON and Chief Executive NIAS</td>
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<td>13:30 – 14:15</td>
<td>LUNCH, EXHIBITION &amp; NETWORKING</td>
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<td>14:15 – 15:45</td>
<td>Specialist Sessions</td>
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<td>S1. Decisions of Value – WHSCT</td>
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<td>S2. Strategies to Reduce Clinical Cognitive Overload and Improve Patient Safety</td>
<td>Thousands of people die in hospitals each year because of medical errors. A combination of stress, fatigue, interruptions, incessant alerts and alarms, multiple demands, and shifting priorities can all lead to cognitive overload among clinicians, which can lead to mistakes. It is critical for healthcare leaders to proactively find solutions that simplify clinical workflows and make the lives of nurses, physicians and care team members easier. Doing so will help improve patient care, safety and experience. In this session, Dr. Rhonda Collins will discuss how cognitive load becomes overload and how to identify the signs, behaviours and risks. She also will outline a strategy to mitigate administrative and cognitive burdens among clinicians and explain how to offload nurses' needs to retrieve, retain, and record information, making it easier to do their jobs more efficiently and effectively. Dr Rhonda Collins DNP, RN, FAAN, Chief Nursing Officer, Vocera Communications</td>
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<td>S3. Building a Sustainable and Successful Medical Staff Bank - Best Practice Masterclass.</td>
<td>The high cost of agency staff is a matter of concern right across the system, impacting on quality, patient experience and cost. In this masterclass chaired by Owen Harkin, we will hear about emerging good practice across the NHS where colleagues have effectively developed solutions to create a sustainable and successful medical staff bank. After a short presentation colleagues will be able to explore the practical details about what works in an interactive and practical session. Owen Harkin, Finance Director NHSCT Session Chair, Mick Whitley, Commercial Director at Litmus Workforce Solutions</td>
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<td>S4. A whole system focus on Mental Health – Chief Executives Forum</td>
<td>In this session Joe Rafferty, will explore with public sector leaders in Northern Ireland how services can work together to create new ways of working to improve the mental health of our population. Joe Rafferty CBE, CEx Mersey Care NHS Foundation Trust, Anne Dickson, Director NI Chief Executives Forum</td>
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