Future Hospital: Caring for medical patients

NHS Confederation Hospitals Forum – Dalton Review
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The need for a new vision of clinical care

Rising clinical demand
Changing needs
Fragmented care
Out-of-hours care breakdown
Medical workforce crisis
21st century hospital patients

• Nearly two-thirds are over 65
• Half of those over 60 have a chronic illness
• A quarter have dementia
• Increasing numbers of patients are comorbid
The needs of patients in the 21st century

- Collaboration at all levels and across all sectors
- Complex vulnerable patients with multiple and long term needs conditions have most to gain
- Holistic approach to all clinical, care and support needs
- Health, social care, housing, local government
Future Hospital: caring for medical patients

- Future Hospital Commission report to the RCP
- Goes far beyond the hospital
- Presents a radical new vision
- 12-point vision
- 11 principles
- 50 recommendations
The vision of the future hospital

1. Hospital services operate across the health economy
2. Seven-day services in hospital
3. Seven-day services in the community
4. Continuity of care as the norm
5. Stable medical teams in all acute and ward settings, focused on the whole care of patients
6. Access to coordinated specialist care for all patients
7. Early senior review across medical specialties
8. Intensity of care that meets patients’ clinical and support needs
9. Medical support for all hospital inpatients
10. Focus on alternatives to acute admission and supporting patients to leave the hospital
11. Care delivered by specialist teams in community settings
12. Holistic care for vulnerable patients
Welcome to the hospital of the future

‘Most important statement about the future of British medicine for a generation’

‘Doctors propose cure for failures on wards’

‘…bold and refreshing’

‘the result could be a step change in the quality of care’
The Medical Division

Clinical Coordination Centre

Coordinated community services

Hospital-based Medical Division

Shared responsibility

Hospital-based

Shared responsibility

Community-based

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Future Hospital
The hospital at the hub of a new system

• The vision of future medicine lies across secondary, primary, community and social care

• How can future models support integration, collaboration, communication and information sharing?

• Clinical teams should be deployed according to patient need, wherever that need may be best met
Future Hospital Programme workstreams

- Patient Involvement
- Development sites
- Partners network
- Future Hospital Journal
- Education and training
- Organisational/system development
- Patient-centred care
- Academia and research
- Workforce
- Quality standards
- Information and data

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Development sites and partners

• 3 – 4 sites in the first wave, with more to follow

• RCP working in partnership with clinical teams implementing a project aligned with the future hospital vision

• Access to quality improvement expertise, policy-makers and national stakeholders

• Build a network across the sites to share new ideas and innovations

• Evaluation and promotion of the sites

• Develop recommendations and lobbying messages
Future hospital professional leadership

• Professional leadership of quality improvement
• Inspiring fellows and members to lead local change
• Enabling physicians to influence local plans
• Ensuring change is clinically-relevant
• Building partnerships between patients and professionals.
The future hospital and the Dalton Review

• Ensuring the new organisational models support the high-quality clinical model

• Local integration and secondary care outreach

• Physician responsibility throughout the patient pathway: from the specialist centre to care close to home

• Enabling innovation at all levels of the system