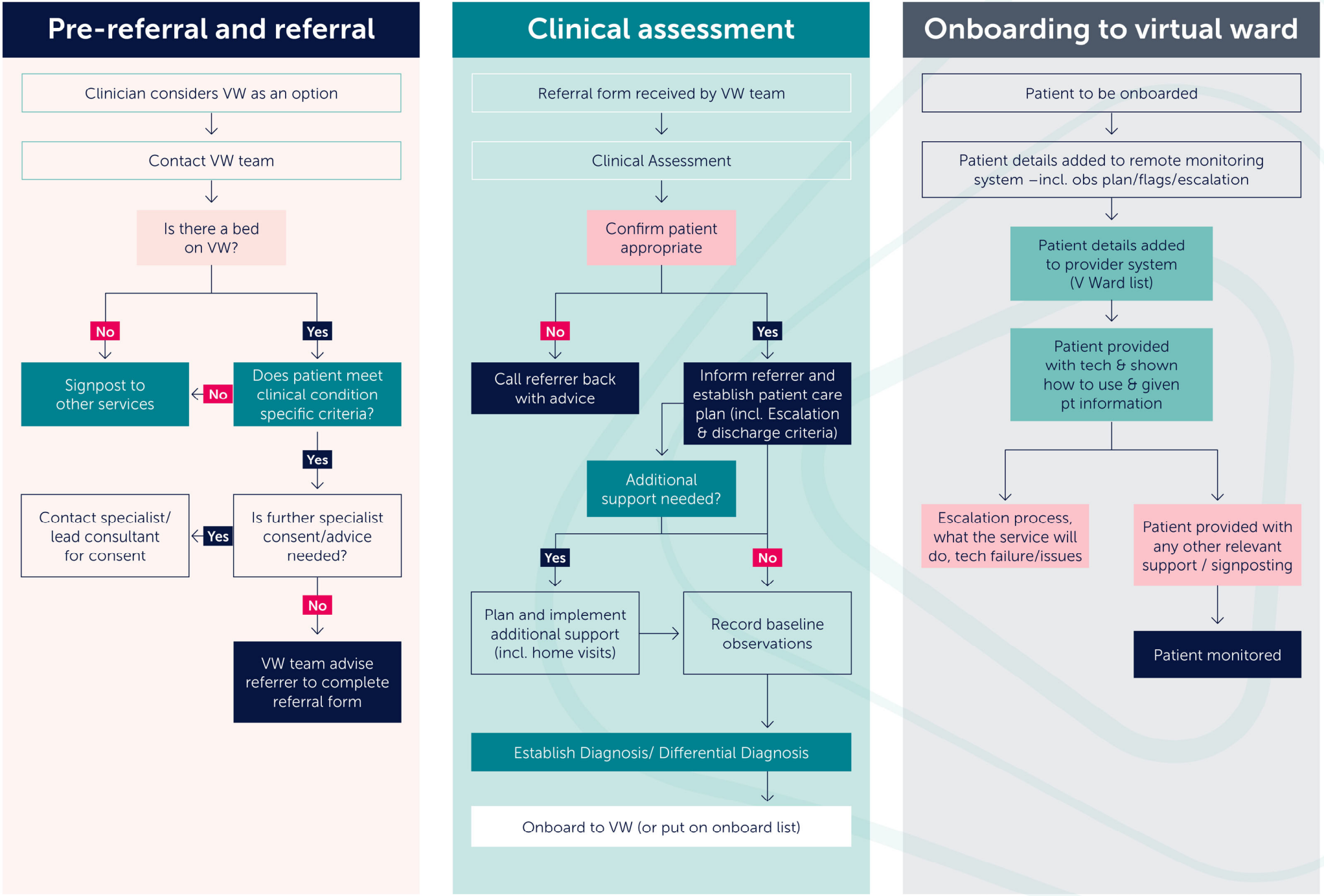
Pre-referral and referral
Clinician considers VW as an option
Contact VW team
Is there a bed on VW?
No
Yes
Signpost to other services
No
Does patient meet clinical condition specific criteria?
Yes
Contact specialist/ lead consultant for consent
Yes
Is further specialist consent/advice needed?
No
VW team advise referrer to complete referral form
Clinical assessment
Referral form received by VW team
Clinical Assessment
Confirm patient appropriate
No
Yes
Call referrer back with advice
Inform referrer and establish patient care plan (incl. Escalation & discharge criteria)
Additional support needed?
Yes
No
Plan and implement additional support (incl. home visits)
Record baseline observations
Establish Diagnosis/ Differential Diagnosis
Onboard to VW (or put on onboard list)
Onboarding to virtual ward
Patient to be onboarded
Patient details added to remote monitoring system –incl. obs plan/flags/escalation
Patient details added to provider system (V Ward list)
Patient provided with tech & shown how to use & given pt information
Escalation process, what the service will do, tech failure/issues
Patient provided with any other relevant support / signposting
Patient monitored